

**Re: Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK REF : CC4/III21009872/pa3 / LOD**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 1/11/2021 4:55 PM

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>

**Without Prejudice**

Dear Sirs/Mdm,

We confirm settlement at **\$1,445.53(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 22 October 2021 11:19 am

**To:** Renemer Bagang <renemer.bagang@ccfulco.com.sg>

**Cc:** Mars Ler <mars.ler@ccfulco.com.sg>

**Subject:** RE: Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK REF : CC4/III21009872/pa3 / LOD

Without Prejudice

Dear Sir,

We acknowledge receipt of your email dated 22/10/2021.

We will look into the matter and get back to you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Sent:** Friday, 22 October 2021 10:28 AM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Subject:** RE: Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK  
REF : CC4/III21009872/pa3 / LOD

Dear Hsiao Tong,

Good morning, Please see attached LOD and supporting documents for your reference. The original documents will be mail out to your office soon.

Thank you,

Best Regards,

**Ren Bagang**

**Motor Claims Service Advisor**

**H/P +65 85523293 D/D 65949166**

email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



**CYCLE & CARRIAGE**

Exceptional Journeys

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** 4 October 2021 09:28

**To:** Mars Ler

**Cc:** Renemer Bagang; Admin A

**Subject:** Re: Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK  
REF : CC4/III21009872/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-

mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Sent:** Monday, 4 October 2021 9:13 am

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Subject:** RE: Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK  
REF : CC4/III21009872/pa3

Dear Hsiao Tong,

Good morning, car has been survey, please advise liability if we can do Direct Settlement on this case.

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

**Mars Ler**

**Executive - Motor Claims**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 Ubi Road 3 Singapore 408650**

**D/D 65949163 H/P 91792566**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 22 September, 2021 9:59 PM

**To:** Mars Ler

**Cc:** Renemer Bagang; Hsiao Tong (LKKAuto); Admin A; assignments

**Subject:** Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G \*\*\* LKK  
REF : CC4/III21009872/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

***Please provide us the following and arrange for survey.***

- ***evidence i.e. video and scene photo***
- ***PIR result (if any)***

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Sent:** Tuesday, 21 September 2021 3:07 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Subject:** [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

**In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .**

**Thank you,**

**Best regards**

**Mars Ler**

**Executive - Motor Claims**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 Ubi Road 3 Singapore 408650**

**D/D 65949163 H/P 91792566**

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