

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, September 21, 2021 5:00 PM  
**To:** 'Motor Claim - III'; assignments; SUR; Admin A  
**Cc:** 'Sundari Nagarajan - III'  
**Subject:** RE: [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 21 September, 2021 4:55 PM  
**To:** Mars Ler <mars.ler@ccfulco.com.sg>; 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>  
**Subject:** RE: [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMW475M](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

\*Kindly upload this survey request email to merimen.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Tuesday, 21 September 2021 3:34 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** RE: [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

Dear Sir / Mdm ,

Please kindly appoint • LKK Auto Consultants Pte Ltd for PRS.

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

**Mars Ler**  
**Executive - Motor Claims**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Tuesday, 21 September, 2021 3:31 PM  
**To:** Mars Ler  
**Cc:** Renemer Bagang  
**Subject:** RE: [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd

- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174




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**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Sent:** Tuesday, 21 September 2021 3:07 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Subject:** [EXTERNAL] - Re:Accident On 20/09/2021 Involving Our Insured SMW475M And Your Insured SKE6363G

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

**Mars Ler**  
**Executive - Motor Claims**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

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