

Our Ref: GBE7523L21094

Date: 13/10/2021

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Bukit Batok Avenue 6

Involving GBE7523L **and** PC1122U **On** 14/09/2021

We/I, Goldbell Leasing Pte Ltd (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - GBE7523L at all material times of the above accident. Our/my vehicle was surveyed by " China Taiping " authorized appraiser and we / I based our / my claims on his recommendation for S\$ 7,200-00 being the repair for 10 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle PC1122U when the same was involved in the aforesaid accident with our/my m/vehicle - GBE7523L.

We/I whereby you are the insurers of m/vehicle PC1122U and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBE7523L has suffered loss and damage as follows:

Cost of repairs	S\$	<u>7,200-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>80-00</u> [2986 cc]		<u>160-00</u>
LOU Fee for <u>10</u> days @ S\$ <u>80-00</u> [2986 cc]		<u>800-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____)		_____
Survey Fee		_____
Total Amount	S\$	<u>8,162-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBE7523L as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

f_____

The owner of m/vehicle GBE7523L
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of GBE7523L (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBE7523L that was damaged pursuant to the accident which occurred on 14/09/2021 (date) along Bukit Batok Avenue 6 (location) involving PC1122U ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 8th day of January (month) 20 22 (year)

3rd Party Claimant:

Workshop:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 14 Benoi Road

Singapore 629887

Nric/ROC No: 199001196N

Signature: 

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

#01-01 Singapore 417883

ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00005422101 Claim No : SNM21D205221/C02/PC1122U/LEWLC

Claimant : GOLDBELL LEASING PTE LTD

Amount : S\$8,162.00
DOLLARS EIGHT THOUSAND ONE HUNDRED AND SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE 7523L
Insured Vehicle No. : PC 1122U

Date of Loss : 14/09/2021
Place of Accident : BUKIT BATOK AVENUE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN BUS CHARTERED
Driver Name : CHAN WEI BIN (CHEN WEIBIN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,200.00
(3) Loss of Use/ Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,162.00
	=====	

Claimant Name : GOLDBELL LEASING PTE LTD

NRIC No : 1XXXXX196N

Signature :



Date : 8 JAN 2022

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Email: liusbro@gmail.com

Invoice/Ref No: GBE7523L210914

Final Bill

Customer

Name: China Taiping Insurance (Singapore) Pte Ltd

Date: 13-10-21

Address: Motor Claims Department

Vehicle No: GBE7523L

3 Anson Road #16-00

Model/Make: Toyota Hiace

Springleaf Tower

Singapore 079909

Van Turbo 5 DR

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tailgate	\$ 1,956.20	\$ -
2	Tailgate Lock	\$ 394.90	\$ -
3	Tailgate Rubber	\$ 455.00	\$ -
4	Tailgate Inner Trim Board	\$ 195.80	\$ -
5	Tailgate Inner Trim Board Clips 1 set	\$ 50.00 SN	\$ -
6	Tailgate Windscreen Moulding	\$ 219.00	\$ -
7	Tailgate Windscreen Sealant	\$ 50.00 SN	\$ -
8	Tailgate "Toyota Logo" Motif	\$ 167.00	\$ -
9	Tailgate "HIACE" Emblem	\$ 105.00	\$ -
10	Tailgate "70 KM/H" Sticker	\$ 15.00 SN	\$ -
11	Tailgate "8 PAX" Sticker	\$ 15.00 SN	\$ -
12	Tail Lamp 02 pcs (@ S\$365.10)	\$ 730.20	\$ -
13	Tail Lamp Panel Lh	\$ 435.20	\$ -
14	Corner Panel Lh	\$ 376.50	\$ -
15	Corner Panel Bracket Lh	\$ 31.50	\$ -
16	Fender (Body Panel) Lh	\$ 1,308.10	\$ -
17	End Panel Outer	\$ 566.10	\$ -
18	End Panel Inner	\$ 936.20	\$ -
19	End Panel Sealant	\$ 50.00 SN	\$ -
20	Floor Panel Beam	\$ 189.00	\$ -
21	Floor Board (Plywood)	\$ 380.00 SN	\$ -
22	Bumper	\$ 599.50	\$ -
23	Bumper Clips 1 set	\$ 48.00 SN	\$ -
24	Bumper Reverse Sensor	\$ 220.00 SN	\$ -
25	Bumper Bracket 02 pcs (@ S\$78.10)	\$ 156.20	\$ -
26	"Corporate" Advertisement & Artwork Sticker	\$ 300.00 SN	\$ -
	To check all wiring & electrical component for proper function	\$ 50.00	\$ -
	Remove and refix rear Bumper distance sensor	\$ 90.00	\$ -
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	\$ 120.00	\$ -
	Remove and refix rear tailgate components & wiper mechanism	\$ 80.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 1,800.00	\$ -
	To putty & spray painting & including touch up paint on accident affected	\$ 200.00	\$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 80.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 12,369.40

Total amount in Lump Sum Basis for repaired vehicle

\$ 7,200.00

SDLS: Seven Thousand Two Hundred Only



M/s Liu's Bro Auto Engrg Wks

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

PC1122U

Date of Accident

14/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 22/05/2021 - 21/05/2022

Requested By Susan Low (Liu's Brother Auto...

Requested Date 21/09/2021 09:13

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 18 October 2021 9:51 AM
To: enquiry@chanbus.com.sg
Subject: ACCIDENT INVOLVING PC 1122U AND GBE 7523L ON 14/09/2021

Our Ref: CC6/CTI21009849/Ues3

18 OCT 2021

CHAN BUS CHARTERED

Dear Sir/Madam,

ACCIDENT INVOLVING PC 1122U AND GBE 7523L ON 14/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 18 November 2021 10:03 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205221/C02/PC1122U/LEWLC / FW: Direct Settlement - Accident Involving PC 1122U (OI : CTI - TBA) and GBE 7523L (TP : LKK REF - CC6/CTI21009849/Ues3) on 14/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Asher,

Please proceed:

1. Cost of Repairs	\$ 7,200.00
2. Loss of Use (12days x \$80)	\$ 900.00 (12days x \$80)
3. LTA Search Fee	\$ 2.00
Total	\$ 8,162.00

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 3 November 2021 5:40 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205221/C02/PC1122U/LEWLC / FW: Direct Settlement - Accident Involving PC 1122U (OI : CTI - TBA) and GBE 7523L (TP : LKK REF - CC6/CTI21009849/Ues3) on 14/09/2021

[Confidential]

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Your ref : SNM21D205221/C02/PC1122U/LEWLC
Our ref : CC6/CTI21009849/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" at **\$8,162.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 13,369.40	\$ 7,200.00
2. Loss of Use (12days x \$80)	\$ 960.00	\$ 900.00 (12days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,331.40	\$ 8,162.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 1 October 2021 2:06 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205221/C02/PC1122U/LEWLC / FW: Direct Settlement - Accident Involving PC 1122U (OI : CTI - TBA) and GBE 7523L (TP : LKK REF - CC6/CTI21009849/Ues3) on 14/09/2021

[Confidential]

Dear Suli

Please refer to attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 October 2021 12:30 pm

To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205221/C02/PC1122U/LEWLC / FW: Direct Settlement - Accident Involving PC 1122U (OI : CTI - TBA) and GBE 7523L (TP : LKK REF - CC6/CTI21009849/Ues3) on 14/09/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D205221/C02/PC1122U/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 September 2021 4:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC 1122U (OI : CTI - TBA) and GBE 7523L (TP : LKK REF - CC6/CTI21009849/Ues3) on 14/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 7523L at M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on 21/09/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd