

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 5 April 2022 3:35 PM  
**To:** 'City Auto'  
**Subject:** RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_  
**Attachments:** DV\_XE6616Z.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** City Auto <cityauto@singnet.com.sg>  
**Sent:** Tuesday, 5 April 2022 2:32 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Dear Hsiao Tong,

We accepted the offer.

Kindly send us the DV.

Thank you.

*Best Regards,*

City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate,  
#01-60/62 Sin Ming Road,  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
Sent: Tuesday, 5 April 2022 8:57 am  
To: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)  
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$10,000.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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From: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg) <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
Sent: Thursday, 24 March 2022 5:13 PM  
To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Dear Hsiao Tong,

Refer to above, due to above vehicle was brand-new, all parts need to indent from agent.  
And agent only give us 10% discount. Further more we did not charge the air-freight.

As not to delay this claim. Can we close discount at 15%.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 ( 6 Line)

Fax: +65-6453 7944

Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)

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From: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Sent: Thursday, 24 March 2022 4:50 pm

To: City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Without Prejudice

Dear Sirs,

We refer to the above matter.

For repair cost , we have our principal instruction to maintain 25% discount on nett items.

Please confirm acceptance.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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From: City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
Sent: Thursday, 10 February 2022 10:32 AM  
To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Dear Hsiao Tong,

Kindly let us know status for this case?

Thank you.

*Best Regards,*

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
Sent: Thursday, 27 January 2022 1:41 pm  
To: City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We noted that your client lorry is MITSUBISHI FUSO, the nett items discount should be at 25% instead of 10%.

Please advise if we can negotiate nett items at 25% discount.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 October 2021 11:39 AM

To: 'City Auto' <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Without Prejudice

Dear Sir,

We acknowledge receipt of your email dated 22/10/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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From: City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

Sent: Friday, 22 October 2021 9:48 AM

To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021\_

Dear Hsiao Tong,

Please find attached LOD for above-mentioned claim.

Thank you.

*Best Regards,*

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944