Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 31 March 2022 2:04 PM

To: Gabriel Wee

Subject: RE: MFL2021D0003805

Attachments: Email from 3rd Party dd 240322.pdf

Dear Gabriel,

Kindly refer to the email from third party repairer which is self-explanatory.

For parts, third party would like to negotiate for 15% discount.

Please advise. Thank you.

Hsiao Tong (LKKAuto)

 From:
 cityauto@singnet.com.sg

 Sent:
 Thursday, 24 March 2022 5:13 PM

To: Hsiao Tong (LKKAuto)

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Dear Hsiao Tong,

Refer to above, due to above vehicle was brand-new, all parts need to indent from agent. And agent only give us 10% discount. Further more we did not charge the air-freight.

As not to delay this claim. Can we close discount at 15%.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 16 March 2022 9:39 AM **To:** Gabriel Wee <Gabriel@iii.com.sg>

Subject: MFL2021D0003805

Hi Gabriel,

We refer to our mandate request for this matter.

According to surveyor, the year of registration of third party lorry is 2021 and the parts were not available in Singapore. Third party repairer needs to indent the parts from oversea and the parts discount given is only 10%.

Please review and advise your mandate.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \text{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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