

Hsiao Tong (LKKAUTO)

From: cityauto@singnet.com.sg
Sent: Thursday, 24 March 2022 5:13 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Dear Hsiao Tong,

Refer to above, due to above vehicle was brand-new, all parts need to indent from agent.
And agent only give us 10% discount. Further more we did not charge the air-freight.

As not to delay this claim. Can we close discount at 15%.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 24 March 2022 4:50 pm
To: City Auto <cityauto@singnet.com.sg>
Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Without Prejudice

Dear Sirs,

We refer to the above matter.

For repair cost , we have our principal instruction to maintain 25% discount on nett items.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 10 February 2022 10:32 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Dear Hsiao Tong,

Kindly let us know status for this case?

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 27 January 2022 1:41 pm

To: City Auto <cityauto@singnet.com.sg>

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We noted that your client lorry is MITSUBISHI FUSO, the nett items discount should be at 25% instead of 10%.

Please advise if we can negotiate nett items at 25% discount.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 October 2021 11:39 AM

To: 'City Auto' <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Without Prejudice

Dear Sir,

We acknowledge receipt of your email dated 22/10/2021.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Friday, 22 October 2021 9:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD for XE6616Z Your ref: GBH1716X Our ref: XE6616Z (D.O.A: 30/08/2021_

Dear Hsiao Tong,

Please find attached LOD for above-mentioned claim.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944