

Mei Kwan (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, September 21, 2021 1:06 PM
To: Admin A
Subject: FW: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

Hi Mei Kwan,

FYNA.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Klein Phua <klein@modernsg.com.sg>
Sent: Saturday, 18 September 2021 11:33 AM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

Hi Celine and Bryan,

Is there any updates so far on this?
seems like totally no info so far.

Regards,
Klein

On Fri, Sep 10, 2021 at 4:40 PM Klein Phua <klein@modernsg.com.sg> wrote:

Hi Celine,

Is there any kind update on this issue?
Seems like the lawyer is sending everyone letters.

Regards,
Klein

Begin forwarded message:

From: Klein Phua <klein@modernsg.com.sg>
Date: 1 September 2021 at 11:16:24 PM SGT

To: executive@johnlawchambers.com, admin@johnlawchambers.com

Cc: Olive Zhang <olive@modernsg.com.sg>, "Bryan Ang (LKKAuto)" <bryanang@lkkauto.com>, "Celine Fong (LKKAuto)" <celinefong@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

Hi Ganesh,

We had already appointed LKK Auto Consultants Pte Ltd to help us take charge of this whole process.

As of now, we know that they are still trying to arrange a survey for the stated vehicle with Eddy.

Please kindly contact them if you require more information.

Their contact number is : +65 62563561

Regards,
Klein

On Wed, Sep 1, 2021 at 11:44 AM Olive Zhang <olive@modernsg.com.sg> wrote:

----- Forwarded message -----

From: **Ganesh** <executive@johnlawchambers.com>

Date: Wed, Sep 1, 2021 at 11:14 AM

Subject: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

To: <johnyee@kenyon.com.sg>

Cc: <olive@modernsg.com.sg>, ADMIN <admin@johnlawchambers.com>

WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the LOD for your perusal. Kindly revert with your offer to conclude this matter at the soonest.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

<image001.jpg>

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From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 23 August 2021 4:28 pm

To: 'olive@modernsg.com.sg' <olive@modernsg.com.sg>

Cc: 'lkt.mabel@gmail.com' <lkt.mabel@gmail.com>; 'admin@johnlawchambers.com' <admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>

Subject: RE: PRI -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our PRI request dated 11.08.2021 and reminder on 13.08.2021. We have yet to receive any response.

Kindly let us have your reply by noon tomorrow, 23.08.2021, failing which we will commence repairs without further reference to you.

All of our client's rights are expressly reserved.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

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From: Clarence Lee <clarence.lee@eqinsurance.com.sg>

Sent: Monday, 23 August 2021 4:23 pm

To: executive@johnlawchambers.com

Cc: lkt.mabel@gmail.com; admin@johnlawchambers.com

Subject: PRI -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

Importance: High

WITHOUT PREJUDICE

Dear Ganesh

We write in connection with your various PRI invites below.

We write to inform you that the incident was not caused by our Insured but their client, who at the material time of the accident, was the actual party in full possession and control of the equipment.

Please therefore reach out to Ms Olive Zhang at olive@modernsg.com.sg or 6265 6558 on the subject of Pre-Repair Inspection, to assist with your Pre-Repair Inspection invitation.

Regards,

Clarence Lee

Senior Executive | Claims

[<image002.png>](#)

EQ Insurance Company Limited

<image004.png>

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies.

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

From: Ganesh <executive@johnlawchambers.com>
Sent: Wednesday, August 18, 2021 10:56 AM
To: Desmond Goh <desmond.goh@eqinsurance.com.sg>
Cc: 'MABEL - LKT GROUP' <lkt.mabel@gmail.com>; ADMIN <admin@johnlawchambers.com>
Subject: FW: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP - 226036E (BOOM LIFT) YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly assist to forward to whom it may concern.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

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DID: 88201591

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From: Ganesh <executive@johnlawchambers.com>

Sent: Tuesday, 17 August 2021 1:08 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>;
'distribution@eqinsurance.com.sg' <distribution@eqinsurance.com.sg>

Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; Jaime Tay
<jaime.tay@eqinsurance.com.sg>; ADMIN <admin@johnlawchambers.com>;
'steve.lim@eqinsurance.com.sg' <steve.lim@eqinsurance.com.sg>; ADMIN
<admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>

Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

From: Ganesh <executive@johnlawchambers.com>
Sent: Tuesday, 17 August 2021 11:43 am
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>
Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>; ADMIN <admin@johnlawchambers.com>; 'steve.lim@eqinsurance.com.sg' <steve.lim@eqinsurance.com.sg>; ADMIN <admin@johnlawchambers.com>
Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

From: Ganesh <executive@johnlawchambers.com>
Sent: Monday, 16 August 2021 1:14 pm
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>
Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>; ADMIN <admin@johnlawchambers.com>
Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

From: Ganesh <executive@johnlawchambers.com>
Sent: Monday, 16 August 2021 12:53 pm
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>
Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; ADMIN <admin@johnlawchambers.com>
Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our PRI request dated 11.08.2021 and reminder on 13.08.2021. We have yet to receive any response.

Kindly let us have your reply by **3.00 p.m today**, failing which we will commence repairs without further reference to you.

All of our client's rights are expressly reserved.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

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DID: 88201591

FAX: 65926985

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not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

From: Ganesh <executive@johnlawchambers.com>
Sent: Friday, 13 August 2021 12:11 pm
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>
Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; ADMIN <admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>
Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our PRI request dated 11.08.2021. We have yet to receive any response.

Kindly let us have your reply by **6.00 p.m today**, failing which we will commence repairs without further reference to you.

All of our client's rights are expressly reserved.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, 11 August 2021 1:47 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Cc: MABEL - LKT GROUP <lkt.mabel@gmail.com>; ADMIN
<admin@johnlawchambers.com>

Subject: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

OUR REF: JLC.2021.2619.PD

YR REF: TO BE ADVISED

OUR VEH: YQ2593G

YR VEH: LP – 226036E (BOOM LIFT)

DOA: 07.08.2021

LOC: 750 ESR BIZPARK @CHAI CHEE

.....
.....

11.08.2021

EQ INSURANCE COMPANY LTD

5 MAXWELL ROAD,

#17-00 TOWER BLOCK,

MND COMPLEX,

SINGAPORE 069110

ACCIDENT INVOLVING MOTOR VEHICLES YQ2593G AND LP- 226036E(BOOM LIFT) ON 07.08.2021 ALONG 750 ESR BIZPARK @ CHAI CHEE.

Dear Sir/Madam,

We act for the owner of vehicle no. **YQ2593G.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

LKT GROUP PTE LTD

BLK 3006 UBI ROAD 1

#01-384 SINGAPORE 408700.

TEL: 6846 6260 / 6846 1836

PERSON IN CHARGE: MABEL TENG

TEL: 9830 0271

EMAIL: lkt.mabel@gmail.com

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

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Thank you.

Regards,
Olive