## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 4 February 2022 3:43 PM

To: 'Ganesh'

Cc: Bryan Ang (LKKAuto); Celine Fong (LKKAuto); 'ADMIN'

**Subject:** RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E

(BOOM LIFT) - YR REF: TO BE ADVISED

**Attachments:** Release Voucher(YQ2593G).pdf

#### **Without Prejudice**

Dear Sirs,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

Warrant to Act

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 4 February 2022 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; 'ADMIN'

<admin@johnlawchambers.com>

**Subject:** RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

BE ADVISED

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

For a quick and amicable settlement, our client has accepted the offer. Kindly forward us the DV.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Thursday, 3 February 2022 5:11 pm

To: Ganesh <executive@johnlawchambers.com>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Celine Fong (LKKAuto) < celinefong@lkkauto.com >; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

Without Prejudice (Save as to costs)

Dear Sirs/Mdm,

We have further reviewed the matter.

We have our client's instruction to maintain our offer at a global sum of **\$20,000.00(all-in)** as it is fair and reasonable.

Please advise your client to re-consider our offer.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 15 December 2021 11:58 AM **To:** Ganesh <executive@johnlawchambers.com>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Celine Fong (LKKAuto) < celinefong@lkkauto.com >; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

# Without Prejudice (Save as to costs)

Dear Sirs/Mdm,

We have reviewed the matter.

We are of the view that our previous of \$20,000.00(all-in) is fair and reasonable.

Please advise your client to re-consider our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 8 December 2021 2:40 PM **To:** Ganesh <executive@johnlawchambers.com>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Celine Fong (LKKAuto) < celinefong@lkkauto.com >; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

#### **Without Prejudice**

Dear Sirs,

We refer to your below email.

Kindly hold hands for time being as we are seeking instruction from our client on this matter.

We will get back to you asap.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ganesh <executive@johnlawchambers.com>

Sent: Thursday, 2 December 2021 9:47 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Celine Fong (LKKAuto) < celinefong@lkkauto.com >; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

BE ADVISED

## WITHOUT PREJUDICE

Dear Sir/Madam.

Our client is not agreeable to your current offer. For an amicable settlement purpose, we counter-propose on a global basis at \$26,000.00 all-in to conclude this matter.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Wednesday, 1 December 2021 5:39 pm **To:** Ganesh <executive@johnlawchambers.com>

Cc: Bryan Ang (LKKAuto) < bryanang@lkkauto.com >; Celine Fong (LKKAuto) < celinefong@lkkauto.com >; 'ADMIN'

<admin@johnlawchambers.com>; 'ADMIN' <admin@johnlawchambers.com>; 'ADMIN'</a>

<admin@johnlawchambers.com>

Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

Without Prejudice (Save as to costs)

Dear Mr Ganesh,

We refer to your below email.

We have further reviewed the matter and strictly for an amicable settlement, we are prepared to improve our offer at a global sum of \$20,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

#### Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ganesh < executive@johnlawchambers.com > Sent: Wednesday, 1 December 2021 2:31 pm
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Bryan Ang (LKKAuto) <br/>
<br/>
Spryanang@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; 'ADMIN'

<admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## **WITHOUT PREJUDICE**

Dear Sir/Madam.

Kindly revert at the soonest.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 22 November 2021 2:24 pm

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

**Cc:** 'Bryan Ang (LKKAuto)' < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>; 'Celine Fong (LKKAuto)' < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>; 'ADMIN' < <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>; 'ADMIN' <

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## WITHOUT PREJUDICE

Dear Sir/Madam,

Our client is not agreeable to your current offer. For an amicable settlement purpose, we counter-propose on a global basis at \$28,000.00 all-in to conclude this matter.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Monday, 22 November 2021 1:52 pm

To: Ganesh <executive@johnlawchambers.com>

**Cc:** Bryan Ang (LKKAuto) < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>>; Celine Fong (LKKAuto) < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>>; ADMIN

<admin@johnlawchambers.com>

Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We are prepared to improve our offer at a global sum of \$16,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 19 November 2021 10:48 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>; Celine Fong (LKKAuto) < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>; ADMIN

<admin@johnlawchambers.com>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## WITHOUT PREJUDICE

Dear Sir/Madam,

Our client is not agreeable to your current offer. For an amicable settlement purpose, we counter-propose on a global basis at \$30,000.00 all-in to conclude this matter.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Tuesday, 16 November 2021 4:32 pm **To:** Ganesh <executive@johnlawchambers.com>

Cc: ADMIN <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE ADVISED

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of \$14,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ganesh < <a href="mailto:executive@johnlawchambers.com">executive@johnlawchambers.com</a> Sent: Wednesday, 10 November 2021 12:05 pm

**To:** Bryan Ang (LKKAuto) < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>>; Celine Fong (LKKAuto) < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>>; Hsiao Tong (LKKAuto) < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>>; Hsiao Tong (LKKAuto) < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>>; Hsiao Tong

**Cc:** ADMIN <admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>

**Subject:** RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our LOD dated 27.08.2021. Kindly revert with your offer at the soonest.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Ganesh < executive@johnlawchambers.com >

Sent: Thursday, 30 September 2021 4:03 pm

To: 'Bryan Ang (LKKAuto)' < <a href="mailto:bryanang@lkkauto.com">bryanang@lkkauto.com</a>; 'Celine Fong (LKKAuto)' < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>; 'Hsiao

Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> <a href="mailto:cce-kauto.com">Cc: ADMIN <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## WITHOUT PREJUDICE

Dear Sir/Madam,

We understand that the inspection has been completed. Kindly revert with your proposed settlement on this matter.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 10 September 2021 4:50 pm

To: MABEL - LKT GROUP < <a href="https://lkt.mabel@gmail.com">kt.mabel@gmail.com</a>; 'lktgrouppteltd@gmail.com</a> <a href="https://lktgrouppteltd@gmail.com">kt.mabel@gmail.com</a> ; 'lktgrouppteltd@gmail.com</a> <a href="https://lktgrouppteltd@gmail.com">kt.grouppteltd@gmail.com</a> ; 'Celine Fong

(LKKAuto)' < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com">celinefong@lkkauto.com</a>; 'Hsiao Tong (LKKAuto)' < <a href="mailto:celinefong@lkkauto.com">celinefong@lkkauto.com</a>; 'Klein Phua'

<<u>klein@modernsg.com.sg</u>>; ADMIN <<u>admin@johnlawchambers.com</u>>

Subject: RE: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

## **WITHOUT PREJUDICE**

Dear Mabel.

Kindly contact LKK Auto Consultants Pte Ltd on this matter.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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From: Klein Phua < klein@modernsg.com.sg > Sent: Wednesday, 1 September 2021 11:16 pm

To: executive@johnlawchambers.com; admin@johnlawchambers.com

Cc: Olive Zhang <olive@modernsg.com.sg>; Bryan Ang (LKKAuto) <br/>bryanang@lkkauto.com>; Celine Fong (LKKAuto)

<celinefong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

BE ADVISED

Hi Ganesh,

We had already appointed LKK Auto Consultants Pte Ltd to help us take charge of this whole process. As of now, we know that they are still trying to arrange a survey for the stated vehicle with Eddy.

Please kindly contact them if you require more information.

Their contact number is: +65 62563561

Regards, Klein

On Wed, Sep 1, 2021 at 11:44 AM Olive Zhang <olive@modernsg.com.sg> wrote:

----- Forwarded message ------

From: Ganesh <executive@johnlawchambers.com>

Date: Wed, Sep 1, 2021 at 11:14 AM

Subject: LOD -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO

**BE ADVISED** 

To: <johnyee@kenyon.com.sg>

Cc: <olive@modernsg.com.sg>, ADMIN <admin@johnlawchambers.com>

## WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the LOD for your perusal. Kindly revert with your offer to conclude this matter at the soonest.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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**From:** Ganesh < <u>executive@johnlawchambers.com</u>>

Sent: Monday, 23 August 2021 4:28 pm

To: 'olive@modernsg.com.sg' <olive@modernsg.com.sg>

Cc: 'lkt.mabel@gmail.com' <lkt.mabel@gmail.com>; 'admin@johnlawchambers.com'

<admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>

Subject: RE: PRI -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF:

TO BE ADVISED

## WITHOUT PREJUDICE

Dear Sir/Madam,
We refer to our PRI request dated 11.08.2021 and reminder on 13.08.2021. We have yet to receive any response.
Kindly let us have your reply by noon tomorrow, 23.08.2021, failing which we will commence repairs without further reference to you.  All of our client's rights are expressly reserved.
Thank you.
With Regards,  GANESH.V  JOHN LAW CHAMBERS LLC  133 NEW BRIDGE ROAD,  #17-09, CHINATOWN POINT  SINGAPORE 059413.  TEL: 65926983  DID: 88201591  FAX: 65926985
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From: Clarence Lee < clarence.lee@eqinsurance.com.sg>

**Sent:** Monday, 23 August 2021 4:23 pm **To:** <a href="mailto:executive@johnlawchambers.com">executive@johnlawchambers.com</a>

Cc: lkt.mabel@gmail.com; admin@johnlawchambers.com

Subject: PRI -OUR VEH: YQ2593G - OUR REF: JLC.2021.2619.PD - YR VEH: LP - 226036E (BOOM LIFT) - YR REF: TO BE

**ADVISED** 

Importance: High

### WITHOUT PREJUDICE

Dear Ganesh

We write in connection with your various PRI invites below.

We write to inform you that the incident was not caused by our Insured but their client, who at the material time of the accident, was the actual party in full possession and control of the equipment.

Please therefore reach out to Ms Olive Zhang at <u>olive@modernsg.com.sg</u> or 6265 6558 on the subject of Pre-Repair Inspection, to assist with your Pre-Repair Inspection invitation.

Regards,

### **Clarence Lee**

Senior Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9125 | tel 65 6223 9433 ext 125 | fax 65 6223 4190 www.eqinsurance.com.sg





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<u>Announcement</u>
In line with the Safe Re-opening measures, our operation remains "Business As Usual" — except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.
From: Ganesh < executive@johnlawchambers.com > Sent: Wednesday, August 18, 2021 10:56 AM To: Desmond Goh < desmond.goh@eqinsurance.com.sg > Cc: 'MABEL - LKT GROUP' < lkt.mabel@gmail.com >; ADMIN < admin@johnlawchambers.com >
Subject: FW: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP - 226036E (BOOM LIFT) YR REF: TO BE ADVISED
WITHOUT PREJUDICE
Dear Sir/Madam,
Kindly assist to forward to whom it may concern.
Thank you.
With Regards,
GANESH.V
JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- We have relocated, kindly update our latest address in your system.

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From: Ganesh <executive@johnlawchambers.com>

**Sent:** Tuesday, 17 August 2021 1:08 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>; 'distribution@eqinsurance.com.sg'

<distribution@eginsurance.com.sg>

**Cc:** MABEL - LKT GROUP < <a href="https://likeline.com/sg">! Jaime Tay < <a href="mile-iaime.tay@eqinsurance.com.sg">jaime.tay@eqinsurance.com.sg</a>; ADMIN < <a href="mile-iaime.tay@eqinsurance.com.sg">admin@johnlawchambers.com</a>; 'steve.lim@eqinsurance.com.sg' < steve.lim@eqinsurance.com.sg'>; ADMIN < admin@johnlawchambers.com</a>; ADMIN < admin@johnlawchambers.com

Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE ADVISED

From: Ganesh < <a href="mailto:executive@johnlawchambers.com">executive@johnlawchambers.com</a>>

Sent: Tuesday, 17 August 2021 11:43 am

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

**Cc:** MABEL - LKT GROUP < <a href="mailto:lkt.mabel@gmail.com">lkt.mabel@gmail.com</a>; Jaime Tay < <a href="mailto:jaime.tay@eqinsurance.com.sg">jaime.tay@eqinsurance.com.sg</a>; ADMIN < <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>; 'steve.lim@eqinsurance.com.sg' < <a href="mailto:steve.lim@eqinsurance.com.sg">steve.lim@eqinsurance.com.sg</a>; ADMIN < <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>>

**Subject:** RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE

**ADVISED** 

From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 16 August 2021 1:14 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Cc: MABEL - LKT GROUP < <a href="mailto:lkt.mabel@gmail.com">lkt.mabel@gmail.com</a>; Jaime Tay < <a href="mailto:jaime.tay@eqinsurance.com.sg">jaime.tay@eqinsurance.com.sg</a>; ADMIN

<admin@johnlawchambers.com>

Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP - 226036E (BOOM LIFT) YR REF: TO BE

**ADVISED** 

From: Ganesh <executive@johnlawchambers.com>

**Sent:** Monday, 16 August 2021 12:53 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Cc: MABEL - LKT GROUP < <a href="https://lkt.mabel@gmail.com">!kt.mabel@gmail.com</a>; ADMIN < <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>>

Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP – 226036E (BOOM LIFT) YR REF: TO BE

**ADVISED** 

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our PRI request dated 11.08.2021 and reminder on 13.08.2021. We have yet to receive any response.

Kindly let us have your reply by **3.00 p.m today**, failing which we will commence repairs without further reference to you.

All of our client's rights are expressly reserved.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985
- We have relocated, kindly update our latest address in your system.
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From: Ganesh < executive@johnlawchambers.com > Sent: Friday, 13 August 2021 12:11 pm  To: 'eqiprs@eqinsurance.com.sg' < eqiprs@eqinsurance.com.sg > Cc: MABEL - LKT GROUP <  kt.mabel@gmail.com > ; ADMIN < admin@johnlawchambers.com > ; ADMIN < admin@johnlawchambers.com > Subject: RE: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP - 226036E (BOOM LIFT) YR REF: TO BE ADVISED
WITHOUT PREJUDICE
Dear Sir/Madam,
We refer to our PRI request dated 11.08.2021. We have vet to receive any response.

Kindly let us have your reply by **6.00 p.m today**, failing which we will commence repairs without further reference to you.

All of our client's rights are expressly reserved.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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From: Ganesh < executive@johnlawchambers.com >

Sent: Wednesday, 11 August 2021 1:47 pm

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Cc: MABEL - LKT GROUP < lkt.mabel@gmail.com>; ADMIN < admin@johnlawchambers.com>

Subject: PRI -OUR VEH: YQ2593G OUR REF: JLC.2021.2619.PD YR VEH: LP - 226036E (BOOM LIFT) YR REF: TO BE

ADVISED

OUR REF: JLC.2021.2619.PD
YR REF: TO BE ADVISED
OUR VEH: YQ2593G
YR VEH: LP – 226036E (BOOM LIFT)
DOA: 07.08.2021
LOC: 750 ESR BIZPARK @CHAI CHEE
11.08.2021
EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD,
#17-00 TOWER BLOCK,
MND COMPLEX,
SINGAPORE 069110
ACCIDENT INVOLVING MOTOR VEHICLES YQ2593G AND LP- 226036E(BOOM LIFT) ON 07.08.2021 ALONG 750 ESR BIZPARK @ CHAI CHEE.
Dear Sir/Madam,
We act for the owner of vehicle no. <u>YQ2593G.</u>
We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**LKT GROUP PTE LTD** 

**BLK 3006 UBI ROAD 1** 

#01-384 SINGAPORE 408700.

TEL: 6846 6260 / 6846 1836

**PERSON IN CHARGE: MABEL TENG** 

TEL: 9830 0271

EMAIL: lkt.mabel@gmail.com

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a prerepair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at **executive@johnlawchambers.com** *I* **admin@johnlawchambers.com** for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

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Thank you.
Regards,
Olive