

**FW: SM72Z DOA 14.09.21 Our ref: M11D13722109**

WONG JOSEPHINE <josephinewong@uoi.com.sg>

Wed 27/10/2021 1:22 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

**Without Prejudice**

Dear Denise

Kindly proceed with the supplementary revise amount .

Thanks

Notice

-  
Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, October 26, 2021 10:18 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Re: SM72Z DOA 14.09.21 Our ref: M11D13722109

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed preliminary Advise with supplementary of SM 72Z

Please let us have your approval.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Friday, 24 September 2021 8:58 am  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: SM72Z DOA 14.09.21 Our ref: M11D13722109

Without Prejudice

Dear Denise

Kindly proceed with OD repair .  
Thanks

#### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Wednesday, September 22, 2021 7:14 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** Re: SM72Z DOA 14.09.21 Our ref: M11D13722109

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed Preliminary advise of SM 72Z

We did not authorise repair.

Please let us have your approval.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 21 September 2021 12:18 pm  
**To:** 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [inthiran.thurasamy@sime-darby.com.sg](mailto:inthiran.thurasamy@sime-darby.com.sg) <[inthiran.thurasamy@sime-darby.com.sg](mailto:inthiran.thurasamy@sime-darby.com.sg)>; 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: SM72Z DOA 14.09.21 Our ref: M11D13722109

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

Sent: Tuesday, 21 September, 2021 11:24 AM

To: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: [inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

Subject: FW: SM72Z DOA 14.09.21 Our ref: M11D13722109

Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$2,000.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong  
Executive  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax  
• (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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any entity in the UOB Group.

-----Original Message-----

From: Inthiran Thurasamy <[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)>

Sent: Tuesday, 21 September 2021 8:55 AM

To: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

Subject: SM72Z DOA 14.09.21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Please find attached for OD claim. Currently insured utilising the vehicle, inform surveyor to contact us for survey appointment.

Thank you.

Best regards

Inthiran Thurasamy  
Senior Motor Claim Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos

TEL: +65 1800 2255 269

DDI: +65 6319 0110

FAX: +65 6479 4601

Mobile: +65 81214600

Address : 303 Alexandra Road, Singapore 159941

Email: [inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

Sime Darby Motors  
A member of the Sime Darby Group

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-----Original Message-----

From: [service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg) <[service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg)>

Sent: Tuesday, 21 September 2021 8:58 am

To: Inthiran Thurasamy <[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)>

Subject: Message from KM\_558e

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