

**Re: SNM21D205320/C02/GBF2127A/THAMYL / FW: Direct Settlement - Accident Involving GBF 2127A (OI : CTI - TBA) and SHC 6156J (TP : LKK REF - CC3/CTI21009807/es3) on 20/09/2021**

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 10/7/2021 9:29 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 2 attachments (2 MB)

TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf;

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 6156Jat M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, September 22, 2021 11:55 AM

**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D205320/C02/GBF2127A/THAMYL / FW: Direct Settlement - Accident Involving GBF 2127A (OI : CTI - TBA) and SHC 6156J (TP : LKK REF - CC3/CTI21009807/es3) on 20/09/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D205320/C02/GBF2127A/THAMYL.

Dear Pauline,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Tuesday, 21 September 2021 12:30 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBF 2127A (OI : CTI - TBA) and SHC 6156J (TP : LKK REF - CC3/CTI21009807/es3) on 20/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 6156J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**