

Celine Fong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 24 February 2023 11:15 AM
To: Celine Fong (LKKAUTO)
Cc: SUR; Winnie Foo (LKKAUTO); assignments
Subject: RE: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

Dear Celine,

Noted on your email below.

Please close the case as no survey was conducted to date.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, February 23, 2023 6:43 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Winnie Foo (LKKAUTO) <winniefoo@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

Please be informed that we are unable to conduct the inspection for SMN 3503T after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 20 September 2021 4:25 PM

To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M
ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

Dear Kah Leong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 20 September, 2021 4:17 PM

To: Emma Wong <emma@iaconsultingsg.com>; 'assignments' <assignments@lkkauto.com>

Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; assureautoassist@gmail.com; sile@iaconsultingsg.com; seth@iaconsultingsg.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com

Subject: RE: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M
ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Emma,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's SAS report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Emma Wong <emma@iaconsultingsg.com>
Sent: Monday, September 20, 2021 3:38 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: motor@iaconsultingsg.com; candy@iaconsultingsg.com; assureautoassist@gmail.com; sile@iaconsultingsg.com; seth@iaconsultingsg.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 20.09.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Emma Wong
For and On behalf of Assure Auto Assist Pte Ltd
+65 6385 1171

---- On Mon, 20 Sep 2021 12:38:19 +0800 **Tan Kah Leong** <KahLeong.Tan@sg.cntaiping.com> wrote ----

Without Prejudice

Dear Emma,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, September 16, 2021 4:36 PM

To: emma@iaconsultingsg.com; motor@iaconsultingsg.com; candy@iaconsultingsg.com; assureautoassist@gmail.com; sile@iaconsultingsg.com; seth@iaconsultingsg.com; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205241/C02/SMA4079M/TANKL / FW: ACCIDENT INVOLVING SMN3503T AND SMA4079M ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

Without Prejudice

Dear Irene,

Please conduct PRS for SMN3503T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Emma Wong <emma@iaconsultingsg.com>

Sent: Wednesday, 15 September 2021 6:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; assureautoassist <assureautoassist@gmail.com>; Loo Sile <sile@iaconsultingsg.com>; Yeh Kai <seth@iaconsultingsg.com>

Subject: ACCIDENT INVOLVING SMN3503T AND SMA4079M ALONG PENDING ROAD CAR PARK BLK 223 ON 11.09.2021

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Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Emma Wong
For and On behalf of Assure Auto Assist Pte Ltd
+65 6385 1171