

Our Ref: CT0921/SHD3036L/JW(st)
Date: 15.10.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 16.09.2021 INVOLVING SHD3036L & SKB8230J ALONG PASIR RIS PARK CARPARK
D LOT 177**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3036L, which was involved in the captioned accident with your insured vehicle No SKB8230J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,498.00
2. Loss of Rental	2 days x S\$ 110.67	S\$	221.34
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,881.34
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3036L , SKB8230J
ALONG PASIR RIS PARK CARPARK D LOT 177****ON 16-Sep-21 18:55**I / We **KWEK WEE ENG** (Hirer) NRIC No.: **SXXXX074D**and/or (Relief) NRIC No.: **SXXXX074D**Taxi Number **SHD3036L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Sep-2021**Name of Hirer **KWEK WEE ENG**Hirer NRIC **SXXXX074D**

Signature :

Address **581 PASIR RIS STREET 53 #09-09
510581**Contact No. **96426696**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SHD 3036L** that was damaged pursuant to the accident which occurred on **16/09/2021** (date) along **PASIR RIS GREEN CARPARK D LOT 177** (location) involving vehicle no/s **SKB 8230J**.

This is pursuant to the inspection conducted on **20/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3036L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3036L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27th (day) of Dec (month) 2021 (year)



TTK

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3036L

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
08.12.2016

CHASSIS CODE
KMHLB41UMHU096730

NO/DATE
91602926 07.10.2021

JOB NO.
305487613

ODOMETER READING

JOB TYPE

Description : 3P 16.09.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,400.00
Add GST @ 7.000 %	98.00
Total Invoice amount	1,498.00

Issued by : CHEWBEELENG 07.10.2021 14:52:05
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GABS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21090225

Date: 07 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/09/2021 @ 18:55 hrs
ALONG	PASIR RIS PARK CARPARK D LOT 177
INVOLVING	SKB8230J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3036L** (the "Taxi"). The Taxi was hired to **KWEK WEE ENG IC NO SXXXX074D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully


Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY
**Find
insurer**
Vehicle reg. no.

SKB8230J

Date of Accident

16/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **08/07/2021 - 07/07/2022**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **17/09/2021 14:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Claim Notification - ACCIDENT INVOLVING SKB 8230J(AIG) AND SHD 3036L AT/ALONG LPASIR RIS CARPARK D LOT 177 ON 16/09/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 12/10/2021 10:54 AM

To: vidhyarv.office@gmail.com <vidhyarv.office@gmail.com>

12 Oct 2021

Raman Vidhya Venkata Narayanan

[By Email Only]

Driver: Krishnamoorthy Venkatanarayanan

Dear Sir/Madam,

You Ref: SKB8230J

Our Ref: CC4/AIG21009787/Vps3

ACCIDENT INVOLVING SKB 8230J(AIG) AND SHD 3036L AT/ALONG LPASIR RIS CARPARK D LOT 177 ON 16/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD3036L against your insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour as your vehicle scratched onto third party parked vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Sep 2021 15:40	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	20 Sep 2021 15:40	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	20 Sep 2021 15:40	Clim Created	Reg No: SHD3036L. Acct Date: 2021/09/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	20 Sep 2021 15:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Sep 2021 15:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/29	[A] Lee Su Li
6	20 Sep 2021 15:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Sep 2021 15:40	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Sep 2021 15:40	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Sep 2021 15:41	Label Added	(23):Express.	[A] Lee Su Li
10	20 Sep 2021 15:41	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] Lee Su Li
11	07 Oct 2021 11:18	Clim Registration Modified	Acct Time:18:00:00->23:00:00.	[I] AIG OneClaim Integration User
12	11 Oct 2021 09:54	Clim Registration Modified	Acct Time:23:00:00->19:00:00.	[I] Low, Xianyu
13	25 Oct 2021 09:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	25 Oct 2021 09:47	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	25 Oct 2021 09:47	Clim Dtl Modified	JPJ Reg. Date: -> 2016/12/06.	[A] JOANNE LEE KHANG MIN
16	25 Oct 2021 09:47	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	26 Oct 2021 10:04	Adj Mandate Request	Cur.Reg:1821.34: Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,498.00 + (b)LOR(2days x \$110.67): \$221.34 +(c)LOI(2days x\$50):\$100.00+ (d)Search fee: \$2.00= Total: \$1,821.34 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	02 Nov 2021 14:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/29	[I] MdNoor, Norsiah
19	02 Nov 2021 14:03	Adj Mandate Set	Approved:1821.34.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type 

ACTIVITY

[24/09/2021 17:29] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2726385	20 Sep 2021 15:48:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3036L	SKB8230J	11.00
2735381	25 Oct 2021 09:47:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3036L	SKB8230J	11.00

