

Mei Kwan (LKKAuto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, September 22, 2021 1:09 PM
To: Mei Kwan (LKKAuto); Jasper Chua (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM21D205281/C02/GBC9827H/TANCHC / FW: Direct Settlement - Accident Involving GBC9827H (OI : CTI - TBA) AND GBL2109X (TP : LKK REF - CC6/CTI21009777/Uba3) on 15/09/2021
Attachments: bill (8).pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insd SAS report for your necessary action.

Please indicate the date of survey in future if there is no preliminary report attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 22 September 2021 12:56 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205281/C02/GBC9827H/TANCHC / FW: Direct Settlement - Accident Involving GBC9827H (OI : CTI - TBA) AND GBL2109X (TP : LKK REF - CC6/CTI21009777/Uba3) on 15/09/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D205281/C02/GBC9827H/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 21 September 2021 4:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9827H (OI : CTI - TBA) AND GBL2109X (TP : LKK REF - CC6/CTI21009777/Uba3) on 15/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 2109X at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted