

Our Ref: CT0921/SHD3744B/JW(st)
Date: 15.10.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 17.09.2021 INVOLVING SHD3744B & SMA2041J ALONG PIE TWDS TUAS

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3744B, which was involved in the captioned accident with your insured vehicle No SMA2041J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,582.18
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,616.53
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHD3744B , SMA2041J** **ON 17-Sep-21 17:05**
ALONG **PIE TWDS TUAS**

I / We **RAZLINA BTE EUSOPE** (Hirer) NRIC No.: **SXXXX038H**

and/or **LEOW KIAN SENG** (Relief) NRIC No.: **SXXXX986A**

Taxi Number **SHD3744B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **18-Sep-2021**

Name of Hirer **RAZLINA BTE EUSOPE**

Hirer NRIC **SXXXX038H**

Signature :



Address **20 CHAI CHEE ROAD #06-424**
461020

Contact No. **93235006**

Name of Relief **LEOW KIAN SENG**

Relief NRIC **SXXXX986A**

Signature :



Address **138 BEDOK NORTH STREET 2 06-189**
460138

Contact No. **90814818**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,582.18** (Repair Cost), **S\$529.41** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHD 3744B** that was damaged pursuant to the accident which occurred on **17/09/2021** (date) along **PIE** (location) involving vehicle no/s **SMA 2041J**. This is pursuant to the inspection conducted on **20/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3744B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3744B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of Jun (month) 20 22 (year)



Thevan

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508986

[Signature]
Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3744B

INV. NO/DATE
91602929 07.10.2021

MAKE
TOYOTA

JOB NO.
305487396

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
28.02.2020

DATE/TIME IN
18.09.2021 09:40

CHASSIS CODE
JTDKB3FUX03091159

Description : 3P 17.09.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0002	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0003	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0004	09-01-0302-2005	REVERSE SENSOR ASSY	1	135.70	0.00	135.70
SUB-TOTAL				:		628.67

JOB NATURE

0001	PB	PANEL BEATING-SHD3744B	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	30.00	30.00
0004	20-05	Rear Fender Adv.Sticker	200.00	200.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91602929	1,582.18	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3744B

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
28.02.2020

CHASSIS CODE
JTDKB3FUX03091159

INV. NO/DATE
91602929 07.10.2021

JOB NO.
305487396

ODOMETER READING

DATE/TIME IN
18.09.2021 09:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
		RH/LH				
0005	20-05	Rear Bumper Adv.Sticker		20.00		20.00
SUB-TOTAL				:		850.00

Items total	1,478.67
Add GST @ 7.000 %	103.51
Invoice amount	1,582.18

Issued by : CHEWBEELENG 07.10.2021 15:02:02
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91602929	1,582.18	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090245

Date: 07 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	17/09/2021 @ 17:05 hrs
ALONG	PIE TWDS TUAS
INVOLVING	SMA2041J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3744B** (the "Taxi"). The Taxi was hired to **RAZLINA BTE EUSOPE IC NO SXXXX038H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)	
							FROM	TO
17/9	Wm	161	290		93	0645	1108	
17/9	PEB	161	412		122	1100	1624	
17/9	Wm & PEB	161	568		155	1655	2340	
18/9								
18/9	Accident					0940	—	
22/9	Repair		LY			—	1430	

Wm & PEB


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMA2041J

Date of Accident

17/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 30/05/2021 - 29/05/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 18/09/2021 10:49

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SND 3744B

ACCIDENT INVOLVING SMA 2041J & SHD 3744B ALONG/AT PIE TOWARDS TUAS ON 20/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 10/11/2021 7:04 PM

To: johnzhangzichun@gmail.com <johnzhangzichun@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21009775/Vrs3

JOHN ZHANG ZICHUN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 2041J & SHD 3744B ALONG/AT PIE TOWARDS TUAS ON 17/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHD 3744B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Lt

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Sep 2021 13:22	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	20 Sep 2021 13:22	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	20 Sep 2021 13:22	Clm Created	Reg No: SHD3744B. Acct Date: 2021/09/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	20 Sep 2021 13:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Sep 2021 13:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/29	[A] Lee Su Li
6	20 Sep 2021 13:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Sep 2021 13:22	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Sep 2021 13:22	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Sep 2021 13:22	Label Added	(23):Express.	[A] Lee Su Li
10	20 Sep 2021 13:22	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	20 Sep 2021 15:25	Clm Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
12	20 Sep 2021 15:25	Clm Veh Model Changed	(206086) -> (201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
13	21 Sep 2021 22:18	Clm Registration Modified	Acct Time:00:00:00->17:15:00.	[I] AIG OneClaim Integration User
14	08 Oct 2021 10:20	Adj Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
15	25 Nov 2021 12:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	25 Nov 2021 12:30	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	25 Nov 2021 12:30	Clm Dtl Modified	JPJ Reg. Date: -> 2020/02/28.	[A] JOANNE LEE KHANG MIN
18	25 Nov 2021 12:30	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	07 Dec 2021 10:39	Adj Mandate Request	Cur.Req:2113.59:Lia:100%*Quantum:(a)CORw/GST:\$1,582.18+(b)LOR(3days x \$126.47):\$379.41 +(c)LOI(3days x \$50) : \$150+(d)LTA / GIA search fee:\$2=Total:\$2,113.59*Recommended 2 repair days +1 PRS=3Days	[A] Jaslin Kok Chin Yi
20	04 Jan 2022 09:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/29. Mandate Remarks: NO SURVEY PHOTOS UPLOADED	[I] Syed-Yusoff, Saliha
21	04 Jan 2022 09:23	Adj Mandate Set	Maintained:NO SURVEY PHOTOS UPLOADED	[I] Syed-Yusoff, Saliha
22	05 Jan 2022 14:03	Adj Mandate Request	Cur.Req:2113.59:Lia:100%*Quantum:(a)CORw/GST:\$1,582.18+(b)LOR(3days x \$126.47):\$379.41 +(c)LOI(3days x \$50) : \$150+(d)LTA / GIA search fee:\$2=Total:\$2,113.59*Recommended 2 repair days +1 PRS=3Days	[A] Jaslin Kok Chin Yi
23	11 Jan 2022 09:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/09/29. Mandate Remarks: WRONG PHOTOS UPLOADED	[I] Syed-Yusoff, Saliha
24	11 Jan 2022 09:43	Adj Mandate Set	Maintained:WRONG PHOTOS UPLOADED	[I] Syed-Yusoff, Saliha
25	11 Jan 2022 10:03	Adj Mandate Request	Cur.Req:2113.59:Uploaded correct photos.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	13 Jan 2022 08:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/09/29. Mandate Remarks: please proceed with settlement @ \$2,113.59 [COR-\$1582.18 LOR-\$379.41 LOI-\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
27	13 Jan 2022 08:43	Adj Mandate Set	Approved:2113.59:please proceed with settlement @ \$2,113.59 [COR-\$1582.18 LOR-\$379.41 LOI -\$150 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From



Date To



Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2726277	20 Sep 2021 13:30:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3744B	SMA2041J	11.00
2743660	25 Nov 2021 12:30:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3744B	SMA2041J	11.00