

Veron Chen (LKKAUTO)

From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Tuesday, 21 September 2021 10:29 AM
To: Veron Chen (LKKAUTO)
Cc: Natalie Ng; Lua Siew Hui
Subject: RE: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]
Attachments: Log Card.PDF

Dear Veron

Thank you for your email dated 21st September 2021.

Please find attached a copy of the log card for your perusal.

We will forward you the Certificate of Insurance once we have in possession.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 21 September, 2021 10:17 AM
To: Kitty Tan <kitty_tan@rssolomon.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: FW: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

Dear Kitty,

Would like to request copy of CI and log card for JHL 8119.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Monday, 20 September 2021 10:35 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <Natalie.Ng@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

WITHOUT PREJUDICE

SAVE AS TO COST

Dear Kitty,

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at Sheng Li Lai at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

They will liaise with your client Mr. Low Eng Chong at mobile no. 9111 9222 for a pre-repair survey.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Monday, 20 September 2021 10:29 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Natalie Ng <Natalie.Ng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

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Dear Sirs,

We refer to your email dated 20th September 2021.

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Low Eng Chong of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our client's vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

Thank you and best regards,

Kitty Tan | Legal Secretary



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ADVOCATES & SOLICITORS

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: 20 September, 2021 10:25 AM
To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <Natalie.Ng@sg.cntaiping.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

Without Prejudice

Our reference: SNM21D205045/C02/GBK796E/TANCHC
Your reference: 2109-7231 (SLL)(PD)

Dear Sirs,

ACCIDENT INVOLVING GBK796E & JHL8119 ON 06/09/2021

We refer to your email of 17/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 20 September 2021 10:23 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; Natalie Ng <Natalie.Ng@sg.cntaiping.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205045/C02/GBK796E/TANCHC / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for JHL8119.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Friday, 17 September 2021 4:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING JHL8119, GBK796E AND OTHERS ON 6TH SEPTEMBER 2021 AT ABOUT 1820 HRS [2109-7231 (SLL)(PD)]

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Dear Sirs,

We act for the owner ('our Client') of vehicle no. JHL8119.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBK796E at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. Police Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Sheng Li Lai**

Address : Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921

Contact : Mr. Low Eng Chong at Mobile no. 9111 9222

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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