

Re: OI SAS\ LKK/MC \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 22/9/2021 11:00 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

 3 attachments (1 MB)

LTA.pdf; PRELI ADVISE YP 9492Z.pdf; estimate YP 9492S.pdf;

Dear Sir/Madam,

Enclosed preliminary Advice, estimate and LTA of YP 9492Z

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 22 September 2021 7:44 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: OI SAS\ LKK/MC \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Hi Denise,

As requested.

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-

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

-
-

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, September 21, 2021 6:22 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Re: LKK/MC \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021
| OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

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Dear Sir/Madam,

Our surveyor would like to request for OI GIA Report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 20 Sep 2021, at 8:39 AM, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi

Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 20 September, 2021 8:00 AM

To: Christina <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/MC \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Without Prejudice

Our Reference: CMTD2102785/THE

Your Reference: 1AP-202109-06

Hi Christina,

We refer to your email reply of 17/09/21 and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **YP9492Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Christina <christina@1ap.com.sg>

Sent: Friday, September 17, 2021 4:34 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: PRI \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Importance: High

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Dear Sirs,

We agreed to your list of surveyors.

Our choice is:-

LKK MARCUS

Please arrange the assignment and get the surveyor firm to contact me for survey.

Thanks and best regards,
Christina Tan
Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, September 17, 2021 7:58 AM
To: Christina <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: PRI \ CMTD2102785/THE(nr) \ PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Our Reference: CMTD2102785/THE
Your Reference: 1AP-202109-06

Without Prejudice
EMAIL ONLY

Date: 17/09/2021

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S 1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING PC7211G & YP9492Z ON 16.09.2021

We refer to your Notice of Accident dated 16/09/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered

address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Christina <christina@1ap.com.sg>

Sent: Thursday, September 16, 2021 3:38 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI SURVEY FOR YP9492Z MITSUBISHI FUSO | DOA : 16 SEPT 2021 | OUR REFERENCE : 1AP-202109-06 | YOUR REFERENCE : PC7211G

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

PS: We'll furnish the GIA report once its ready.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197