

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 21 September 2021 2:27 pm  
**To:** 'Pauline Tham'; SUR  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

Dear Pauline,

Please be informed that we have inspected the vehicle SDB 3337B on 20/09/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 17 September 2021 4:42 pm  
**To:** 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 20.09.2021(Monday).

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Friday, 17 September, 2021 4:22 PM  
**To:** Quek Kim Seng (mobile) <[japheth@cmm.sg](mailto:japheth@cmm.sg)>; [kimseng@cmm.sg](mailto:kimseng@cmm.sg); [mervin@cmm.sg](mailto:mervin@cmm.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

**Without Prejudice**

Hi Sir

Thanks for reply

Hi LKK

Please conduct PRS.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Quek Kim Seng (mobile) <[japheth@cmm.sg](mailto:japheth@cmm.sg)>

**Sent:** Friday, September 17, 2021 3:23 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; [kimseng@cmm.sg](mailto:kimseng@cmm.sg); [mervin@cmm.sg](mailto:mervin@cmm.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

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Dear Pauline,

Choice of surveyor.

ADRAIN LING, LKK

Thank you.

On behalf

Quek Kim Seng

Sent from my Galaxy

----- Original message -----

From: Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

Date: 17/09/2021 15:13 (GMT+08:00)

To: [kimseng@cmm.sg](mailto:kimseng@cmm.sg), [mervin@cmm.sg](mailto:mervin@cmm.sg)

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

## **Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, September 17, 2021 1:29 PM  
**To:** [kimseng@cmm.sg](mailto:kimseng@cmm.sg); [mervin@cmm.sg](mailto:mervin@cmm.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205267/C02/SKU2940H/THAMYL / FW: SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

Without Prejudice

Dear Pauline,

Please conduct PRS for SDB3337B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** [kimseng@cmm.sg](mailto:kimseng@cmm.sg) <[kimseng@cmm.sg](mailto:kimseng@cmm.sg)>  
**Sent:** Thursday, 16 September 2021 5:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [mervin@cmm.sg](mailto:mervin@cmm.sg)  
**Subject:** SDB3337B, TP claim against SKU2940H (DOA: 16-09-21)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Ms,

Accident involving SDB3337B and SKU2940H on 16-09-21 at Upper Boon Keng Road.

We are the motor workshop for SDB3337B and are making a claim against your insured/owner of SKU2940H

Kindly forward your list of panel surveyors to be chosen as out single joint expert

Enclosed here with

- 1) GIA sketch plan
- 2) Scene photo

\*estimate& full GIA to follow up/

Thank you.

Best regards,

Quek Kim Seng  
Chin Meng Motors  
Main  
1 Kaki Bukit Ave 6  
Blk B #01-40 (Office)  
Blk C #01-63  
Autobay  
Singapore 417883  
Tel: 6747-4810  
Fax: 6745-5018  
Hp: 9743-4818

Branch  
68 Kaki Bukit Ave 6  
#01-11  
Ark @ KB  
Singapore 417896  
Tel: 6384-0111