

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Motor Claims

Yr Ref: CC3/AIG21009753/rs3 (SLH8844U)

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0766/2021/NH

From

Telephone +65 -

Telefax +65 -

Email

Our Dept

Our Ref

30-Nov-2021

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMF 3007 B - Audi A3 SEDAN 1.4 TFSI COD

With reference to the above-mentioned vehicle, no. **SMF 3007 B**, claimant, **Mrs. Ooi Tee Ann**, please find the related document per attached.

1. A copy of the Original invoice no. 85016989 – S\$ 4,148.60.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMF 3007 B

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ooi Tee Ann (the third party claimant) of Blk 515 Bedok Reservoir Road
#01-61 Singapore 479274 (address), owner of SMF 3007 B (vehicle no.)
hereby authorize Premium Automobiles Pte. Ltd. ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMF 3007 B that was damaged pursuant to the accident which occurred on 16/9/2021
(date) along Junction of Tosca street and figaro street (location) involving vehicle no/s
SLH 8844 U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 8 (day) of Oct (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Authorization Letter

PA/TP/0766/2021/ZK

7 Oct 2021

Mrs Ooi Tee Ann
Blk 515 Bedok Reservoir Road
#01-61
Singapore 479274

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLH 8844 U

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMF 3007 B & SLH 8844 U
AT JUNCTION OF TOSCA STREET AND FIGARO STREET ON 16/09/2021.**

I am the owner of SLH 8844 U.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mrs Ooi Tee Ann

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,148.60 (Repair Cost), S\$400.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMF 3007B that was damaged pursuant to the accident which occurred on 16/09/2021 (date) along JUNCTION OF TOSCA STREET AND FIDELIO STREET (location) involving vehicle no/s SLH 8844U. This is pursuant to the inspection conducted on 20/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OOI TEE ANN ("the third party claimant") of vehicle no. SMF 3007B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMF 3007B (vehicle no.) as a result of the accident.

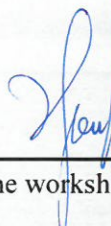

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of Jan (month) 2022 (year)


LUP

Signed by appointed surveyor

Signed by "the workshop" (with chop)

WITHOUT PREJUDICE
TO INJURY CLAIM

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:08

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016989 Date : 30/11/2021 Order : SMF3007B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SMF3007B (V 39171)	Regn Date: 31/10/2018	Mileage: 41446	WIP No.: 44759
Model: A3 SEDAN 1.4 TFSI COD 8VMACG	Chassis: WAUZZZ8V7J1083226	Engine: CZE 802080	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR REAR END PANELLING.	250.00	1.00	250.00
S	BODYWORK	M: TO RESPRAY REAR END PANELLING.	550.00	1.00	550.00
X	A8V5807067G GRU	COVER Less 020%	1.00	1944.00	1,555.20

Parts 1,555.20
Labour 0.00
Sublet 2,322.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,877.20

7% GST 271.40

Grand Total 4,148.60



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

RA 010925 2021-10

Hirer's Name Ooi Tee Ann		Date of Birth 23/3/76	Passport/ Nric No. (B) S7656205/I	Nationality
Address 515 Bedok Reservoir Rd		Occupation	Driving Licence No	Date of Expiry
Archipelago, #01-61	Postal Code 449274	Contact No	Mobile Phone No. 9825 1345	
Joint Hirer's / Guarantor's Name Kok Ee Mann		Date of Birth 29/12/69	Passport/ Nric No. S6968969H	Nationality
Address As Above		Occupation	Driving Licence No As Above	Date of Expiry Life
	Postal Code	Contact No	Mobile Phone No. 92322912	

CHECK OUT

Date 5.10.21	Time 9.15am	Mileage KM	E 142 1/2 3/4 F
Date 8.10.2021	Time 2.38pm	Mileage KM	Remarks embok29@gmail.com

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				400.00
EXTENSION				
Audi / 2/Tax SMF3007B				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMF74578	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Tax Invoice

Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 100034 2021-10
Date : 08/10/2021

Customer Details

OOI TEE ANN
515 BEDOK RESERVOIR ROAD , ARCHIPELAGO
#01-61 - 479274
Phone no: 98251345
IC: SXXXX205I

Particulars	Price (SGD)
Invoice # INV 100080 2021-10 Date # 08/10/2021 Car Plate No: SME7457P	400.00
Paid amount:	400.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V104667 Cheque Date:08/10/2021 Amount (in Words) : Four Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

First Data™

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 08/10/21
BTH NUM: 000935
MID: 000702053064422

TIME: 14:59:39
INV NUM: 004067
IID: 72205400

SALE

Card Num: ~~XXXX XXXX XXXX~~ 9000 Manual

RREF NUM: 145939007764
APPR CODE: 723506
EXP DATE: **/**

Card TYPE: VISA
TRC NUM: 007764

TOTAL: SGD 400.00
NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FDMS 1.5.5.AG

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLH8844U

Date of Accident

16/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **22/11/2020 - 21/11/2021**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **16/09/2021 09:11**

Payment details

Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SLH 8844U & SMF 3007B ALONG/AT JUNCTION OF TOSCA STREET AND FIDELIO STREET ON 16/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 9/21/2021 5:29 PM

To: shirley92012@yahoo.com <shirley92012@yahoo.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21009753/rs3

RIGEL TECHNOLOGY (S) PTE LTD - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 8844U & SMF 3007B ALONG/AT JUNCTION OF TOSCA STREET AND FIDELIO STREET ON 16/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMF 3007B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	17 Sep 2021 16:46	Clim Dtl Modified	Claimant's Name: -> OOI TEE ANN.	[A] Lee Su Li
2	17 Sep 2021 16:46	Clim Veh Model Changed	(205844) AUDI A3 1.4 TFSI S-TRONIC (A).	[A] Lee Su Li
3	17 Sep 2021 16:46	Clim Created	Reg No: SMF3007B. Acct Date: 2021/09/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	17 Sep 2021 16:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Sep 2021 16:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/28	[A] Lee Su Li
6	17 Sep 2021 16:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Sep 2021 16:46	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	17 Sep 2021 16:46	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Sep 2021 16:46	Label Added	(23):Express.	[A] Lee Su Li
10	17 Sep 2021 16:46	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	29 Sep 2021 09:12	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
12	12 Dec 2021 22:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	12 Dec 2021 22:29	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Dec 2021 22:29	Clim Dtl Modified	JPJ Reg. Date: -> 2018/10/31.	[A] JOANNE LEE KHANG MIN
15	12 Dec 2021 22:29	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	23 Dec 2021 09:32	Adj Mandate Request	Cur.Req:4550.60:Liability: 100%*Quantum: (a)CORw/GST: \$4,148.60+ (b)LOR(4days x \$100): \$400+ (c)GIA search fee:\$2= Total: \$4,550.60 ***Recommended 4 repair days.	[A] Jaslin Kok Chin Yi
17	29 Dec 2021 16:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/28. Mandate Remarks: Subj to all docs/billings in order, SA B.	[I] Tan, Bennie-WZ
18	29 Dec 2021 16:46	Adj Mandate Set	Approved:4550.60:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2726470	20 Sep 2021 17:31:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMF3007B	SLH8844U	11.00
2748455	12 Dec 2021 22:29:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMF3007B	SLH8844U	11.00

