

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Tuesday, 7 March 2023 1:59 PM  
**To:** Adeline Chng; Meng Yan (LKK Auto); SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

Dear Adeline,

Please be informed that we are unable to conduct the inspection for SLC 5010E after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Monday, 10 January 2022 6:12 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

Dear All

Please upload surveyor report in merimen.

### **NOTICE :**

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, September 17, 2021 2:24 PM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

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Dear Billy,

Thank you for the assignment.

Repairer arrange on 20.09.2021(Monday).

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

Sent: Friday, 17 September, 2021 2:13 PM

To: JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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From: JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

Sent: Friday, 17 September 2021 1:01 PM

To: Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

Subject: Re: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

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Without Prejudice

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

**Thanks & Warmest Regards,**

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: **8498 0038** | FAX: **6909 9592**

On Friday, 17 September 2021, 12:28:56 pm SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

**Our reference: SNM21D205166C02/ PD8808Z/Chngpw**

**Your reference: SLC5010E**

Dear Sirs

**ACCIDENT INVOLVING PD8808Z & SLC5010E ON 13/09/2021**

We refer to your email of 16/09/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)

3. Ben Chua (FTA)

8. Adrian Ling (LKK)

4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 17 September 2021 12:02 PM

**To:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205166/C02/PD8808Z/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SLC5010E

Without Prejudice

Dear Adeline,

Please conduct PRS for SLC5010E.

Note: officer in charge Adeline Chng 63896155.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Thursday, 16 September 2021 3:37 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI ARRANGEMENT FOR VEHICLE: SLC5010E

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**Without Prejudice**

Dear Sir/Madam,

ACCIDENT INVOLVING SLC5010E & PD8808Z ALONG BLK 424 SERANGOON CENTRAL GANTRY ON 13/09/2021 @ 0955HRS.

We are instructed to notify you of a road accident on **13 Sep 2021** at about **0955 hours** along **BLK 424 SERANGOON CENTRAL GANTRY** involving our client's vehicle registration number **SLC5010E** and vehicle registration number **PD8808Z** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from

***Thanks & Warmest Regards,***  
**JWG INTERNATIONAL PTE. LTD.**  
10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047  
**TEL: 8498 0038 | FAX: 6909 9592**