

Re: Case Assignment TP - SJC33X / SME5547B - 15/09/2021 - AIG REF: 4411888612SG-003 LKK REF : CC6/AIG21009737/Urs3

Su Li (LKK Auto) <suli@lkkauto.com>
Tue 9/21/2021 1:17 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/AIG21009737/Urs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.
Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, September 21, 2021 10:55 AM
To: Admin A <admin-a@lkkauto.com>
Subject: Case Assignment TP - SJC33X / SME5547B - 15/09/2021 - AIG REF: 4411888612SG-003

Hi LKK Team

Reference to above matter.

OI video (refer to merimem file) clearly showed TP beating red light and collided with OI who has the right of way. Separately, please input OI information in the merimem case.

Pending Adjuster Survey								
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person in Charge (Superior)	Repairer (Est Amt)	Submitted (RI Date)
TP	Express Field Survey Fastlane	*SME5547B CHEONG SIEW LIN, PAULINE [SJC33X]	15/09/2021	4411888612SG	2100489012-04	Tan, Bennie-WZ	Tan Lim Motor Pte Ltd (Defu)	

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:
The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

ACCIDENT INVOLVING SME 5547B & SJC 33X ON 15/09/2021 * LKK REF :
CC6/AIG21009737/Urs3**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 9/21/2021 5:47 PM

To: pt@tlmotor.com.sg <pt@tlmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; sharon.ten@tlmotor.com.sg <sharon.ten@tlmotor.com.sg>

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter

We have our insured's video showing that your client beat the red light and collided with our insured who has the right of way.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)