

Shiau Chan (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 23 November 2021 3:41 pm
To: Shiau Chan (LKKAUTO); paul.ong@wearnes.com
Cc: SUR; richmond.ho@wearnes.com
Subject: RE: OD survey assignment for SKJ477A - DOA : 30.08.2021

Dear Paul,

We were inform by insurance that the excess should be \$2500 instead of \$2000

Policy states : Claims – Insured &/OR Named Driver is \$ 1,500

If unnamed driver excess, you are liable to pay \$ 1,000 in addition to own damage excess shown in the Policy schedule.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 20 September 2021 12:44 PM
To: richmond.ho@wearnes.com; paul.ong@wearnes.com
Cc: SUR <sur@lkkauto.com>
Subject: OD survey assignment for SKJ477A - DOA : 30.08.2021

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SKJ 477A (Excess \$2,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

