

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 8 February 2022 11:38 AM  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Subject:** RE: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Dear Crystabelle,

Merimen report has been submitted.

Please note that the final amount should be 13,830.06 before GST.

I have spoken to trans cab Wai Yin, she will amend the LOD and re-submit to your end.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Tuesday, 8 February 2022 11:22 AM  
**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Subject:** RE: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Dear Denise

Any update of the amended survey report?

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Sent:** Wednesday, 26 January 2022 4:08 pm  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Subject:** RE: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Ok done.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, 26 January 2022 3:36 pm

**To:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>

**Subject:** Re: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Dear Crystabelle,

Yes, the supplementary is payable.

Please send back merimen for amendment.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>

**Sent:** Wednesday, 12 January 2022 4:38 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Dear LKK

Refer to below email.

Please confirm if the supplementary items payable? If so, please amend survey report and re-submit to us. If not payable, please inform the repairer and update us.

Thank you.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Thursday, 16 December 2021 5:18 pm

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Attached marked estimate and breakdown figure for your easy reference.

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**From:** Wai Yin Ng

**Sent:** Thursday, 16 December, 2021 5:17 PM

**To:** [claims@ecics.com.sg](mailto:claims@ecics.com.sg)

**Cc:** Crystabelle Tan Gek Peng (ECICS, Claims) <[Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** ECICS REF: DMPC2100321H ; TCS REF: AAD2109-063 -- Accident involving SLX3657S & SHD9762J on 14.09.21

Without prejudice

Dear Sir

We are making a claim against your client SLX 3657S.

Enclosed is our LOD for your perusal and action.

Kindly take note that the collect COR amount should be \$14,061.70(before GST) due to surveyor omitted "supplementary portion" for 4 items. We had email to surveyor company but be informed that their already submitted report to you good office.

As such, we hope you can review again the COR and advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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