## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8098K/BK

WITHOUT PREJUDICE

9 October 2021 (By Email)

Attn: The Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

# ACCIDENT INVOLVING SHB8098K AND GBH4984T ALONG SERANGOON NORTH AVE 1 ON 15.09.2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8098K, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBH4984T** at the material time of the accident with the driver of our client's vehicle, **Mr Goh Eng Chuan**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBH4984T**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$	490.06
(2) Loss of Rental – 3 Days @\$62.06 per day	\$	186.18
(3) Loss of income- 3 Days @\$100.00 per day	\$	300.00
(4) LTA Search	<u>\$</u>	7.45
	<u>\$</u>	983.69

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police report & sketch plan of SHB8098K
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) LTA search

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8098K/BK

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

#### Claims Department - Boon Kai

Email: boonkai.ng @premierauto.com.sg

DID: 6544 6689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

SP0I219F0002 / PREMIER AUTOMOTIVE SERVICES PTE LTD ENTRY DATE & TIME: 15/09/2021 16:52 (SGT) SUBMITTED BY: ARINAWATI BINTE AMAT



## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

VERSION: 1 (15/09/2021 16:52 (SGT))

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 3. This Form must be completed by the Policyholder and/or the Authorised Driver
  3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate

- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

  5. Any false reporting may be referred to the Police for investigation.

  6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission Date of Accident Exact Location of Accident ditional Location Information

15/09/2021 16:52 (SGT) 15/09/2021 14:30 (SGT) Serangoon North Ave 1, Singapore

Singapore

Juntry/State of Loss

## **DETAILS OF OWN VEHICLE**

Vehicle Registration Number

SHB8098K

INSURED/POLICYHOLDER

Is company?

Name Of Registered Owner

Company Reg No **Email Address** 

Mobile Phone No

Alternative Phone No

Yes

PREMIER TAXIS PTE LTD

2XXXXX975H

CLAIMS@PREMIERTAXI.COM

(Phone) +65-91550072 (Office) +65-62148880

VEHICLE PARTICULARS

nufacturer

Model

riant

Exact purpose for which vehicle was being used at time of

accident

Are you claiming under your own insurance policy for repair to

your vehicle? Vehicle Category Transmission

CC

Hyundai

130

Employment

No - Claiming third party

Taxi Auto 1600

INSURANCE COMPANY

Name of Insurance Company

Type of Coverage Fleet Policy

Policy Number Cover Note Number NTUC Income Insurance Co-operative Ltd

ThirdParty

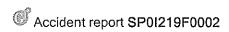
Yes

5107202885-02

DRIVER

Name of Driver NRIC No

**GOH ENG CHUAN** SXXXX832H



Date Of Birth Occupation

Date Of Driving Pass

Driving experience

Gender

Address

Mobile Number

Alt. Phone Number

Email Address

Address complement

Postcode

Is the driver the policyholder?

If No, Relationship of the Driver with the Insured

Does Driver Own Other Vehicles?

Vehicle Registration Number of Other Vehicle Owned by Driver

Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident

Weather Conditions Road Surface

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

Number of vehicles involved in the accident

Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Was any other vehicle or property damaged?

Number of Passengers (Including Driver)

Has the driver been approached by unknown person(s)

soliciting/offering accident claims assistance?

PASSENGER 1

Name

Gender

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Was notice of intended Prosecution given?

If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

REFER TO ATTACH

ATTACHMENT(S)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

Was there any audio recorded?

Yes

25/05/1962

27/06/1985

36 YEARS AND 3 MONTHS

CLAIMS@PREMIERTAXI.COM

(Phone) +65-96908381

**FERNVALE STREEET** 

Collision - Head on collision

PAX IN THE REAR SEAT - INDIAN

BLK 473A #10-27

Outdoor

791473

No

No

Hirer

Clear

Dry

No

Νo

Yes

2

No

Male

No

No

2

No

No

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

Vehicle Manufacturer

Vehicle Model

Vehicle Variant

Vehicle Colour

Vehicle Category

**GBH4984T** 

Toyota

Commercial vehicle

Accident report SP0I219F0002

Page 2 of 13

Name of Driver
Contact Number
Address
Address complement
Postcode
Insurance Company Name
Nature Of Damage'
Details of property damaged in accident
No. Of Passenger (Including Driver)

MALE CHINESE

AdLE CHINESE

L

ADLE

ADL

#### SKETCH PLAN

#### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy linbility.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation,
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

i understand, acknowledge, agree and consent that :

- (a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (a) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the maling of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain parsonal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service previders or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

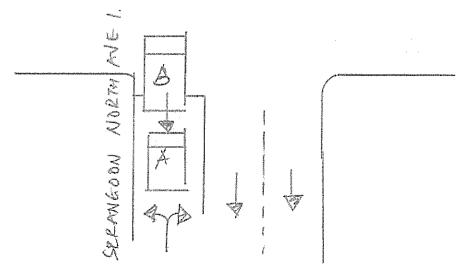
× ch S1537832 H

Oriver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

A: 9468098K B: GBH 49847.



15 SEP 2021

Describe Circumstances of	the Accident			
		and the second of the control of the		resion war which I distributed in the first it is compared to the Port of the comment of the Port of the Collection of t
	······································			
				pony neg engrennos y noversy no Existentimo no commune con companh Ang Samondo Anderdras et grant system bed de harberto
	A	<u> </u>	inima del mentra del circa inima como como como como como como como co	
	Defer to	Hact.		
Laboration 2.2 Microsoft Action (1999 2019 1979 1979 1979 1979 1979 1979 1979 1		***************************************		
		and the second military is a second and in the second contract of the second public to the second second second		
April 1 (12) March 1111 (12) M			······································	
			\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
	jan <del>ar saman yan saman sama</del> sama sa	**************************************	······································	***************************************
	***************************************		umi a anni mira mani i inci i manaka amena carana di sa di dalikali alimbili di Antisti mirati.	
				***************************************
	ades per mant our greature pour sommers au promotor à évaluées present l'apparent de sant de la confessione	Entered translation of the control o		
accountries the subsective of the subsective state of				<del></del>
***************************************				
	da 21 sonila de serie ministrato alma martina de la distinsión en militar en retendido en cama de esta de mateixa de 2	andral / architecture ( the lateral contribution for the contribution of the contribut		······································
			and the second second	
			general and	
	more of administry and deviation of the deviation of the deviation of the deviation of a transfer of many or the form of the formal of the deviation of the dev	microber microford and reference to the state of the stat	manthem purchase and a second	
			er <del>videocrafii (innestinelle) e</del> t estislative) sullinelle või sullavel 19 kinutivest oorsiteit terhistilet estis	ggill, for hijnyyy. Maryunin (14 Andreim Andreim Andreim Andreim Hallatury, yeganyyyyyyyy film filmind Al
\$\tag{2}\$			·····	***************************************
	100(62000002)00(640000 <del>000000000000000000000000000000</del>			
		· · · · · · · · · · · · · · · · · · ·	THE RESIDENCE TO SECURE AND ASSESSMENT OF THE PROPERTY OF THE	min, no estatu su de La sante e en min cas pulla esta su su manda e en estado e en el efecto 1773 promes accesada e
×233×2300=100				entationismostationismostoria. Attornostationismostatio
	\$\$\$\$\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		·····
	alla anna e e sui me e rivere di contribue e un resulte e rivere e d'ambignar e casa sussimination	THE THE PROPERTY OF THE PROPERTY SHOWS AND A SECOND	***************************************	
- Line along the last of the l	·····		······································	
	<u>, markitan markinda da kananda kananda</u>			
			inter des internet meteories des terretories meteories des retories de 2000 de seu en competent de 1900 de 190	$eq:control_co$
The state of the s	2007027/12007/202027/2004037/27 <del>044027/244044444444444444444444444444444</del>			
		<del>,</del>	###	ani ya wakata wa ingani ani ani ani ani ani ani ani ani ani
#801-640-040904-020000-0-3-05-0-0-4-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-		···		
TO THE STATE OF TH	zwyczna zakoności konceptulne populne w dobadowałowania w waldowania w worze populne popul			
**************************************				COLUMN CO
	ga in a factor the stress of the last and the last an			
le claration We declare the foregoing particula	rs are true in every resper	4	,	
7,500		81537832	15 SEP 2021	
$\tilde{p}_{i,j}$	Com	012010 -		
olicyholder's Signature / Cate & ime		ver is not the palicyhelder		by Reporting Centre

## Describe Circumstances of the Accident.

ON 15/09/2021 @14:25HRS, I WAS DRIVING MY TAXI ( SHB 8098 K ) TRAVELLING ALONG SERANGOON NORTH AVE 1 WITH A PASSENGER ONBOARD – ON A SINGLE LANE.

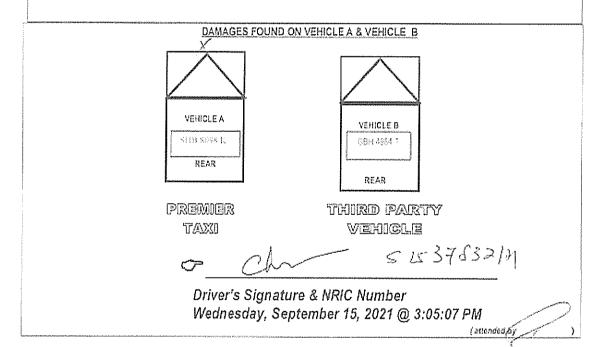
I STOPPED MY TAXI AS VEHILCE B ( GBH 4984 T – LORRY ) WHICH WAS IN FRONT OF ME – STOPPED.

WHILE STATIONARY – SUDDENLY VEHICLE B ROLLED BACKWARDS & CAUSING THE REAR OF VEHICLE B COLLIDED ONTO THE FRONT PORTION OF MY TAXI.

DUE TO THE IMPACT, MY TAXI HAD DAMAGES ON THE FORNT PORTION & NO DAMAGES TO VEHICLE B.

NO INJURY INVOLVED. NO AMBULANCE AT SCENE. VEHICLE HAD A PASSENGER ONBOARD.

\*VIDEO FOOTAGE CAPTURED.





#### PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511 CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## **TAX INVOICE**

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-16 Singapore 079120 DATE

9-Oct-2021

**PAGE** 

1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT	
	FINAL REPAIR BILL FOR HYUNDAI i30			\$	458.00
	REGN NO: SHB 8098 K				
	* *				
			1,		
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR					458.00
GST @ 7%					32.06
			GRAND TOTAL	\$	490.06



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

Text size +

## **Enquire Vehicle Registration Details**

Owner Particulars

NRIC/Passport/Company Cert

No.:

200304975H

Owner ID Type:

Company

Owner Name:

PREMIER TAXIS PTE. LTD.

Registered Address:

23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443

Mailing Address:

-

Birth Date:

Vehicle Particulars

Vehicle No.:

SHB8098K

Previous Vehicle No.:

-

Effective Date of Ownership:

28 Feb 2017

Original Regn Date:

28 Feb 2017

Registration Date:

28 Feb 2017

Year of Manufacture:

2016

Vehicle Type:

Public Transport Taxi (Motor Car)

Vehicle Scheme:

Taxi (Company)

Vehicle Attachment 1:

Air-Con (Taxi)

Vehicle Attachment 2:

-

Vehicle Attachment 3: Vehicle Make:

HYUNDAL

Vehicle Model:

130 GDH 1.6 TCI 5DR DCT

Primary Colour:

Silver

Secondary Colour:

-

Passenger Capacity:

4

Chassis No.:

TMAD281UVHJ125072

Engine No.:

D4FBGZ115768

Engine Capacity/Power

Rating:

1582 cc/-

Maximum Power Output:

100.0 kW (134 bhp)

Propellant:

Diesel

Max Unladen Weight:

1496 kg

Maximum Laden Weight:

1940 kg

Open Market Value: PARF Eligibility:

\$21,039.00 Yes

PARF Eligibility Expiry Date:

27 Feb 2025

Minimum PARF Benefit:

\$8,373.00

No. of Transfers:

۵

IU Label No.:

1050704288

COE No.:

2017022801003699H

COE Expiry Date:

27 Feb 2025

COE Category:

A - Car (up to 1600cc & 97kW (130bhp))

COE Registration Category:

A - Car (up to 1600cc & 97kW (130bhp))



#### **Certificate of Insurance**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

ROAD TRANSPORT (AMENDMENT) ACT, 2019 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5107202885-02-000093

: SHB8098K

1. Index mark and Registration Number of Vehicle

Chassis Number 2. Name of Policyholder

: TMAD281UVHJ125072 : PREMIER TAXIS PTE, LTD.

Cover : Third Party

3. Effective Date of Insurance

: 01 Apr 2021

4. Expiry Date of Insurance

: 31 Mar 2022

5. Persons or Classes of Persons entitled to drive\*

(a) The Policyholder.

(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

- 6. Limitations as to Use\*
  - (a) Use as a Taxi.
  - (b) Use for social domestic and pleasure purposes.

#### This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled
  - \* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third- Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)

: N/A

**EXCESS (SECTION II)** 

: \$\$3,500

INSURE WITH COE

: N/A

HIRE PURCHASE COMPANY

: UNITED OVERSEAS BANK LIMITED

SUM INSURED

: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)

Date of Issue

: 01 Apr 2021 14:24 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Chief Executive



06 October 2021

To Whom It May Concern

Dear Sir/Madam

## **CERTIFICATION LETTER**

This letter serves to inform that Goh Eng Chuan of NRIC Number \$1537832H is a registered driver of \$HB8098K. Goh Eng Chuan is paying a discounted daily rental rate of \$62.06 (Inclusive of GST) on 15 Sep 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Yee Wing Kong (Mr)

Vice President

**Driver Relations** 

Prepared by: Hasnah

PREMIER TAXIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com.sg Co. Reg. No. 200304975H



☐ BATTERY

$\sim$	-	_	CK	IN	1	OIIT	VOL	10	HE	Q

<b>VEH NO</b>	· —						 
JOB NO.							•

CHECK IN / OUT VOCHER							
DRIVER'S NAME	10H ENG	CHUAN	C HIRER)	INDICATE AREA O	F DAMAGE HERE:		
NRIC S		HANDPHONE 9 6	908381	RE/	AR		
TAXI REGN NO. S I	1B8098大	MAKE / MODEL	I30 CA)				
DATE IN	TIME IN	DATE OUT	TIME OUT				
200921	1 30	220921	1440	a C	30		
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT				
383546	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F				
TAXI METER DOWNLO	DADED						
		DATE / TIME TOWED IN	to the second second				
YES	NO	3 F M M 7 +	H = M (4				
			RIVER FOR VEHICLE COLLECTION	1>			
		DOM NY	ex 원·철 철				
	D CONFIRM THAT I HAVE						
	N GOOD CONDITION AND IE ACCESSORIES / ITEM						
	THE TERM RENTAL AGR	EEMENT.					
CHECK IN CH			CK OUT				
O HATTING THE STATE OF THE					111 (( )		
COUM FOR	4G ahuby	GON G	- Church	711			
DRIVER'S NAME		DRIVER'S NAME	\				
Chr	/ +	oh oh	· /				
DRIVER'S SIGNATUR	E / DATE / TIME	DRIVER'S SIGNATU	JRE / DATE / TIME	FRONT			
7		2	~~~	BODY MARKINGS	NA (		
		-		1 – Light Dent 2 – Serious Dent	5 – Damaged 6 – Chip		
CHECKED IN BY (PREMIER'S AUTHOR	ISED WORKSHOP)	CHECKED OUT BY	ORISED WORKSHOP)	3 – Light Scratc	7 Crack		
		(11231211011011011		4 – Serious Scratch	8 Peeling		
SERVICE / REPAIRS	DONE		DRIVER'S REMARKS	······································			
☐ SERVICING	OTHERS:						
T/BELT							
☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT: ☐ TURBO ☐ 1 4 3 0							
© TURBO 150921 1430							
CLUTCH SYSTEM							
□ BULB	1	,					
UNDER CARRIAG	E TP/	U					
CPF	, , (	=					

## > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 15 Sep 2021 / 16:35:52

Receipt Date/Time: 15 Sep 2021 / 16:35:52

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-210915-003017

Previous Receipt No, :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH4984T As at 15 Sep 2021/14:25:00 Insurance Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
1 Insurance Enquiry - GBH4984T Enquiry Fee 20210915163449380592		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	526471XXXXXX9870	eNETS (	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.