Re: OD SMT 2092 L DOA 10/9/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 17/9/2021 5:40 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SMT 2092 L (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*WING MIRROR MOUNTING-RH to reconfirm after dismantling Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 17 September 2021 11:13 am

To: 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg> Subject: RE: OD SMT 2092 L DOA 10/9/2021

Dear Mariesa,

Attached undertaking letter for your kind reference.

Thank you.

Best Regards, Tony Foong Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aiq.com]

Sent: Friday, 17 September 2021 9:55 AM

To: Claims

Subject: OD SMT2092L DOA 10/9/2021

Dear Sir/Madam,

As this was a single vehicle accident. Please provide undertaking letter and interview form. Thank you

Best regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202

NoorMariesa.AbuKassim@aig.com | www.aig.com

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