

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 30 September 2021 12:37 pm
To: Choo, Thelma; SUR
Cc: Teo, Grace
Subject: RE: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z
Attachments: SKC 3777B LTA.pdf; SKC3777B IA.pdf; SKC 3777B ESTIMATE.pdf; SKC3777B Photos.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SKC 3777B.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 27 September 2021 3:05 pm
To: Choo, Thelma <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Dear Thelma,

Received with thanks.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Friday, 24 September 2021 8:54 am
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Dear Shiao Chan,

We refer to your email below

Attached herewith is the photos received from our Insured yesterday

Thank you

Working From Home with effect from 03 April 2020 till further notice

***** Please note that we have shifted to 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623**

Best Regards

Thelma Choo

Claims Division

D: 6322 4681 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, September 22, 2021 9:29 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

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Dear Thelma,

Kindly check with the OI whether have extra accident scene photos as requested by our surveyor.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 16 September 2021 3:43 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021
| OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 16 September, 2021 3:38 PM

To: Christina <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/MC \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 |
OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Without Prejudice

Our Reference: CMTD2102475/THE

Your Reference: 1AP-202109-03

Hi Christina,

We refer to your email reply of even date and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SKC3777B** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Christina <christina@1ap.com.sg>

Sent: Thursday, September 16, 2021 3:24 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: RE: 2nd Reminder PRI \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

We agreed to your list of surveyors.

Our choice is:-

LKK MARCUS

Please arrange the assignment and get the surveyor firm to contact me for survey – **CAR IS NOT IN WS YET.**

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, September 16, 2021 2:42 PM

To: Christina <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: 2nd Reminder PRI \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Without Prejudice

Our Reference: CMTD2102475/THE
Your Reference: 1AP- 202109-03

Hi Christina,

We refer to our tele-conversation this morning.

Please let us have your reply.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

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From: Teo, Grace
Sent: Wednesday, September 15, 2021 1:32 PM
To: 'Christina' <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: 1st Reminder PRI \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

1st Reminder

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace
Sent: Tuesday, September 14, 2021 12:35 PM
To: 'Christina' <christina@1ap.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: PRI \ CMTD2102475/THE - PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03 | YOUR REFERENCE : SJZ1505Z

Our Reference: CMTD2102475/THE
Your Reference: 1AP- 202109-03

Date: 14/09/2021

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S 1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING SJZ1505Z & SKC3777B ON 17.08.2021

We refer to your Notice of Accident dated 13/09/2021.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Christina <christina@1ap.com.sg>

Sent: Monday, September 13, 2021 4:03 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI SURVEY FOR SKC3777B RANGE ROVER | DOA : 17 AUG 2021 | OUR REFERENCE : 1AP-202109-03
| YOUR REFERENCE : SJZ1505Z

Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197