

Our Ref: YN8594E190527

Date: 28/09/2021

Your Ref:

Lonpac Insurance Berhad  
300 Beach Road #17-04 / 07  
The Concourse  
Singapore 199555  
**Attn: Motor Claims Department**

Dear Sir / Madam

**Traffic Accident Along** Junction Of Lorong 27 And Sims Avenue

**Involving** YN8594E **and** SKE125S **On** 27/05/2019

We/I, Goldbell Leasing Pte Ltd (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - YN8594E at all material times of the above accident. Our/my vehicle was surveyed by "Lonpac" authorized appraiser and we / I based our / my claims on his recommendation for S\$ 535-72 being the repair for 02 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SKE125S when the same was involved in the aforesaid accident with our/my m/vehicle - YN8594E.

We/I whereby you are the insurers of m/vehicle SKE125S and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YN8594E has suffered loss and damage as follows:

Cost of repairs	S\$	<u>535-72</u>
LOU for pre-repair notice 02 days @ S\$ <u>120-00</u> [ 2986 cc Fridge Box Truck]		<u>240-00</u>
LOU Fee for <u>02</u> days @S\$ <u>120-00</u> [ 2986 cc Fridge Box Truck]		<u>240-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____ )		_____
Survey Fee		_____
<b>Total Amount</b>	<b>S\$</b>	<u>1,017-72</u>

We/I enclose herewith copies of the supporting documents for vehicle no. YN8594E as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

f-

The owner of m/vehicle YN8594E  
Messers Goldbell Leasing Pte Ltd  
cc. Liu's Bro Auto Engineering Workshop

# Authorization To Act

## **Attn: Motor Claims Department**

Lonpac Insurance Berhad  
300 Beach Road #17-04 / 07  
The Concourse  
Singapore 199555



I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of YN8594E (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. YN8594E that was damaged pursuant to the accident which occurred on 27/05/2019 (date) along Junction Of Lorong 27 And Sims Avenue (location) involving SKE125S ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 8th day of January (month) 20 22 (year)

3<sup>rd</sup> Party Claimant:



Signature: \_\_\_\_\_

Name: Goldbell Leasing Pte Ltd

Address: No. 14 Benoi Road

Singapore 629887

Nric/ROC No: 199001196N

Workshop:



Signature: \_\_\_\_\_

Name: Liu's Brother Auto Engineering Workshop

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

#01-01 Singapore 417883

ROB No: 53291793J



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/021862  
DATE : 01 NOV 2021

## DISCHARGE VOUCHER

I/We, **GOLDBELL LEASING PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SKE 125S** the sum of Singapore Dollar **ONE THOUSAND SEVENTEEN AND CENTS SEVENTY TWO ONLY (\$1,017.72)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SKE 125S** and **YN 8594E** on **27/05/2019** along **JUNCTION OF LORONG 27 AND SIMS AVE.**

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CHUA BOON ANN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **LIU'S BROTHER AUTO ENGINEERING WORKSHOP.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

Goldbell Leasing Pte Ltd  
199001196N  
No.14 Benoi Road  
Singapore 629887

**8 JAN 2022**

.....  
Name of vehicle owner /Date



**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Email: liusbros@gmail.com

Invoice/Ref No: YN8594E190527

**Final Bill**

<b>Customer</b>		
<b>Name:</b>	LONPAC INSURANCE BHD	<b>Date:</b> 28-09-21
<b>Address</b>	300 BEACH ROAD	<b>Vehicle No:</b> YN8594E
	#17-04/07 THE CONCOURSE	<b>Model/Make:</b> Mitsubishi
	SINGAPORE 199555	<b>Canter</b> FEB21CR3SDEB

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Rh Tail Lamp	\$ 194.30	\$ 194.30
	Part Less 25%		\$ 48.58
	<b>Total Parts After Less 25%</b>		<b>\$ 145.72</b>
2	Rear Rh Support Rubber "Big"	\$ 250.00 SN	\$ -
3	Support Rubber "Small"	\$ 180.00 SN	\$ -
4	Bumper	\$ 600.00 SN	\$ -
	To check all wiring & electrical component for proper function	\$ 40.00	\$ 20.00
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 500.00	\$ 250.00
	To putty & spray painting & including touch up paint on accident affected areas	\$ 200.00	\$ 120.00

Total Parts &amp; Labour of estimate for damaged vehicle

\$ 1,964.30

Total amount in Lump Sum Basis for repaired vehicle

\$ 535.72

SDLS: \_\_\_\_\_



M/s Liu's Bro Auto Engrg Wks

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKE125S

Date of Accident

27/05/2019 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **01/01/2019 - 31/12/2019**Requested By ..... **Susan Low (Liu's Brother Auto...**Requested Date ..... **15/09/2021 14:37****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Asher Sng (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 1 November 2021 2:42 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862 LKK REF : CC4/LPC21009705/es3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, 27 October 2021 4:44 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862 LKK REF : CC4/LPC21009705/es3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 15/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,964.30	\$ 535.72
2. Loss of Use (4days x \$120)	\$ 420.00	\$ 420.00 (4days x \$120)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,386.30</b>	<b>\$ 1,017.72</b>

**\*\*2 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 16 September 2021 5:13 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862  
LKK REF : CC4/LPC21009705/es3

## Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 16 September 2021 1:16 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862  
LKK REF : CC4/LPC21009705/es3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**



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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, September 16, 2021 9:03 AM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Wednesday, 15 September, 2021 6:03 PM  
**To:** [liusbro@ymail.com](mailto:liusbro@ymail.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862

## Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Susan

Please let us know why the pre-repair survey is arranged after more than 2 years instead of within 2 days of the accident in year 2019. We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

Please arrange survey (accident in year 2019).

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays***

***in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**Sent:** Wednesday, 15 September 2021 2:52 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Request for 3rd party claims survey YN8594E Claims against SKE125S

Accident on 27/05/2019 Along Junction Of Lorong 27 And Sims Avenue

Involving YN8594E and SKE125S

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_