

FW: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 9/16/2021 9:04 AM

To: Admin A <admin-a@lkkauto.com>

 2 attachments (1 MB)

YN8594E190527.pdf; YN8594E Search.pdf;

Hi,

Kindly assist.

Talk To : Susan

Veh : In

Sur : Marcus

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>**Sent:** Wednesday, 15 September, 2021 6:03 PM**To:** liusbro@ymail.com; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>**Subject:** FW: Request for 3rd party claims survey YN8594E Claims against SKE125S Our Ref: 19/19/19/VP05/021862

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Susan

Please let us know why the pre-repair survey is arranged after more than 2 years instead of within 2 days of the accident in year 2019. We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

Please arrange survey (accident in year 2019).

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Susan Low <liusbro@gmail.com>
Sent: Wednesday, 15 September 2021 2:52 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Request for 3rd party claims survey YN8594E Claims against SKE125S

Accident on 27/05/2019 Along Junction Of Lorong 27 And Sims Avenue

Involving YN8594E and SKE125S

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____