

RE: OD Estimate for SLN6256Z (Chua Quee Sing Daniel) - Oref: 21/21/21/VP05/024930

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Thu 23/9/2021 2:28 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Denise,

Please proceed to authorize repair before excess and GST.

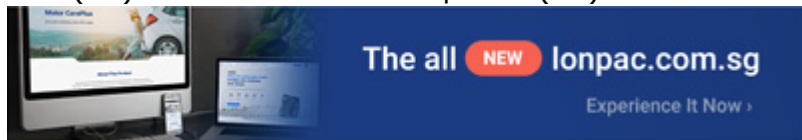
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 23 September 2021 1:53 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: OD Estimate for SLN6256Z (Chua Quee Sing Daniel) - Oref: 21/21/21/VP05/024930

Dear Kenny,

Repairer has informed us that they are able to undertake the repair at lump sum \$17,000/-(all in)

Please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 17 September 2021 4:33 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD Estimate for SLN6256Z (Chua Quee Sing Daniel) - Oref: 21/21/21/VP05/024930

Lonpac External - Confidential

Dear Denise

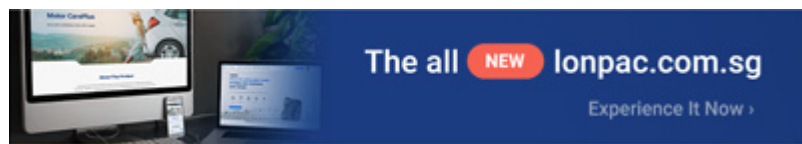
Thanks for the revision.

We will wait for repairer's advice then.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 17 September 2021 4:32 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED]Re: OD Estimate for SLN6256Z (Chua Quee Sing Daniel) - Oref: 21/21/21/VP05/024930

Dear Kenny,

Enclosed amended IA, the correct one is VAC Auto apologise for the mistake.

Repair cost will be done on lump sum.

We will keep you updated once repairer has let us know if they are able to repair within the nett value on lump sum.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 17 September 2021 4:15 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD Estimate for SLN6256Z (Chua Quee Sing Daniel) - Oref: 21/21/21/VP05/024930

Lonpac External - Confidential

Dear Denise

Based on your prelim advice, the estimated repair cost exceeds the ERL. So you are pending for the repairer to revert with revised repair costo or lump sum repair?

And your advice stated that OI vehicle was inspected at Trans-Cab Auto Services Pte Ltd. Believe the correct one is VAC Auto.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 17 September 2021 10:02 am
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED]Re: OD Estimate for SLN6256Z (Chua Quee Sing Daniel)

Dear Sir/Madam,

Enclosed Preli Advise, Estimate and Photograph for your review.

We are still pending repair cost from repairer.

We did not authorise repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 16 September 2021 10:13 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: OD Estimate for SLN6256Z (Chua Quee Sing Daniel)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 16 September, 2021 7:01 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OD Estimate for SLN6256Z (Chua Quee Sing Daniel)

Lonpac External - General

Our Ref: 21/21/21/VP05/024930 (Kenny 's case)

Dear Summer,

FYA.

Aside to Kenny – Please advise the excess payable.

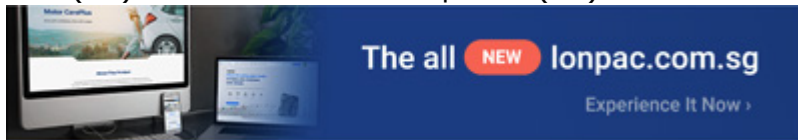
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: VAC <vacauto@singnet.com.sg>
Sent: Wednesday, 15 September 2021 9:49 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Victor Lim' <vphlim@singnet.com.sg>; KENNY LIM CHING GHEE <kennylim@lonpac.com>
Subject: OD Estimate for SLN6256Z (Chua Quee Sing Daniel)

Dear Sir

Attached please the accident report and our OD estimate for your necessary actions.

Kindly arrange for survey soonest.

Best regards
Victor Lim
Mobile: 96312535



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