

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 28.09.2021

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLA 3707C / XB 9685U ON 11.09.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLA 3707C**, which was involved in the captioned accident with your insured vehicle no: **XB 9685U**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,745.00
2) Loss of Use (3 days X \$150)	\$ 450.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 4,197.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,


Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 15.09.2021

TO : Lompac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SLA 3707C / XB 9685U

ALONG Blk 101, Ah Hood Road Carpark.

ON 11.09.2021

I/We, Chan Yann Nuo
of (NRIC No./ROC No.) S1646559C
of Blk 101 Ah Hood Road #02-04 Singapore 320101
owner of vehicle no. SLA 3707C in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLA 3707C at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Chan Yann Nuo

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024953
DATE : 05 JANUARY 2022

DISCHARGE VOUCHER

I/We, CHAN YANN NUO confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XB 9685U the sum of Singapore Dollar Four Thousand and Forty Seven Only (\$4,047.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLA 3707C and XB 9685U on 11 September 2021 along 101 Ah Hood Road Carpark.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HUP KIONG PRIVATE LIMITED AND/OR CHAN JONG HUANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

10.01.2022

Signature of vehicle owner/Date

Chan Yann Nuo 10.01.2022

Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 22589

Date 28.09.2021
Vehicle No SLA 3707C
Make/Model MERCEDES CLA180
Chassis/Eng# :
Accident Date 11.09.2021
Claim No :
Reference 0921 -22589
Policy No

	Amount
To proceed on lump sum repair	S\$ 3500.00

E. & O. E.

Total : S\$	3500.00
GST @ 7% : S\$	245.00
Amount Due : S\$	3745.00



for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XB9685U

Date of
Accident

11/09/20: 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **25/06/2021 - 24/06/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **16/09/2021 11:36**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST
Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

Jaslin Kok (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 3 January 2022 5:48 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF : CC4/LPC21009693/bs3 - LPI Ref: 21/21/21/VC05/024953

Lonpac External - Confidential

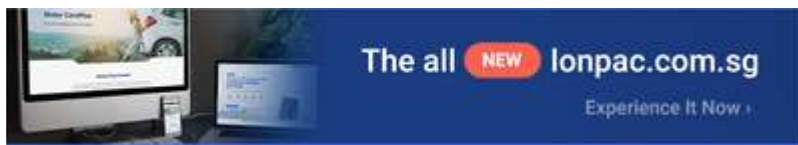
Der Jaslin

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 3 January 2022 3:49 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF : CC4/LPC21009693/bs3 - LPI Ref: 21/21/21/VC05/024953

Dear Sirs/Mdm,

ACCIDENT INVOLVING XB 9685U (LPC) AND SLA 3707C (TP) ON 14/03/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$ 4,047.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,925.89	\$ 3,745.00 (3,500.00 + 7%GST)
2. Loss of Use (3 days x \$150.00)	\$ 450.00	\$ 300.00 (3 days x \$100.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 16 September 2021 10:03 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF : CC4/LPC21009693/bs3 - LPI Ref: 21/21/21/VC05/024953

Lonpac External - Confidential

Dear Su Li

Please see attachment for our insured's report.

Thank you.

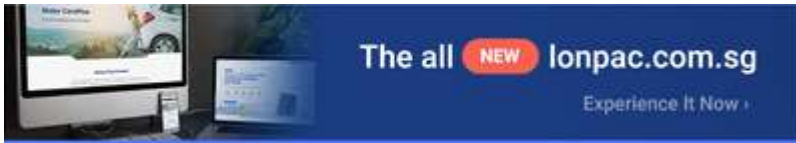
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 16 September 2021 9:59 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF : CC4/LPC21009693/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, September 16, 2021 9:25 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

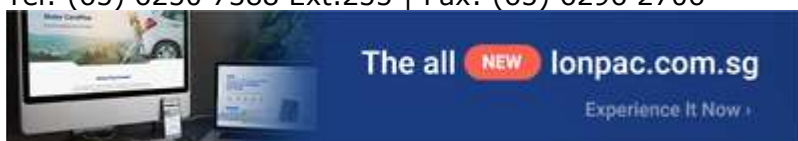
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 16 September, 2021 9:11 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Lonpac External - General

Dear Summer,

FYA.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Thursday, 16 September 2021 9:07 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Without Prejudice

Dear Gerald,

Please arrange (**Marcus Chua - LKK**) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, September 16, 2021 7:37 AM

To: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 21/21/21/VC05/024953

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK

5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

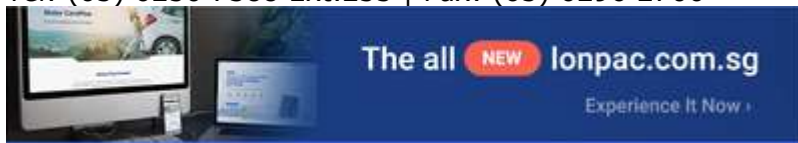
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Wednesday, 15 September 2021 4:40 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XB 9685U.

Date of accident: 11/09/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SLA 3707C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.