

RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF : CC4/LPC21009693/bs3 - LPI Ref: 21/21/21/VC05/024953

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Thu 9/16/2021 10:02 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (720 KB)

OI GIA.pdf;

Lonpac External - Confidential

Dear Su Li

Please see attachment for our insured's report.

Thank you.

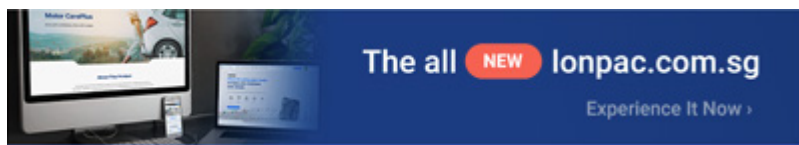
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 16 September 2021 9:59 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021 LKK REF :

CC4/LPC21009693/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, September 16, 2021 9:25 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 16 September, 2021 9:11 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Ong Shiying <shiyong.ong@fastechauto.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Lonpac External - General

Dear Summer,

FYA.

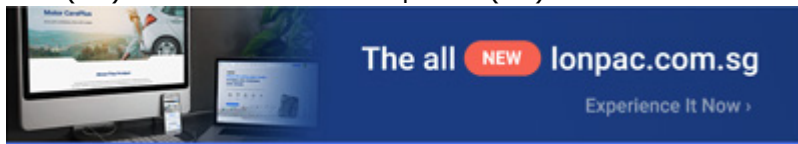
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Thursday, 16 September 2021 9:07 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua - LKK) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, September 16, 2021 7:37 AM
To: Ong Shiying <shiyong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 21/21/21/VC05/024953

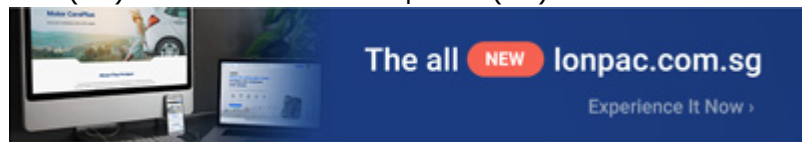
Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, 15 September 2021 4:40 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLA 3707C DOA: 11.09.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XB 9685U.

Date of accident: 11/09/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SLA 3707C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.