

Our Ref: CT0921/SH 8326R/CK(st)
Date: 15.10.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ACCIDENT ON 12.09.2021 INVOLVING SH 8326R & SGU9934C ALONG MOUNTBATTEN RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8326R, which was involved in the captioned accident with your insured vehicle No SGU9934C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,872.50
2. Loss of Rental	5 days x S\$ 110.67	S\$	553.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,833.34**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

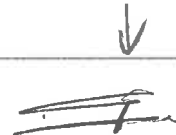
**ACCIDENT INVOLVING i 40 SH8326R , SGU9934C
ALONG MOUNTBATTEN RD****ON 12-Sep-21 00:05**I / We **TAN GHIM HONG** (Hirer) NRIC No.: **SXXXX809B**and/or **ANDY TAN HAN FEI** (Relief) NRIC No.: **SXXXX457I**Taxi Number **SH8326R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Sep-2021**Name of Hirer **TAN GHIM HONG**
Hirer NRIC **SXXXX809B**

Signature :

Address **704 WEST COAST ROAD #05-431
120704**Contact No. **96956199**Name of Relief **ANDY TAN HAN FEI**
Relief NRIC **SXXXX457I**

Signature :

Address **311C CLEMENTI AVENUE 4 20-197
123311**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00002692000 Claim No : SNM21D205240/C01/SGU9934C/TANKW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,600.00
SINGAPORE DOLLARS TWO THOUSAND AND SIX HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8326R
Insured Vehicle No. : SGU 9934C

Date of Loss : 12/09/2021
Place of Accident : MOUNTBATTEN RD, TOWARDS STADIUM BOULEVARD DIRECTION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TODDS PARTNERS PTE LTD
Driver Name : GOH SOON HENG (WU SHUNXING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,600.00
	=====
TOTAL	S\$ 2,600.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 22.6.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8326R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.01.2017

CHASSIS CODE
KMHLB41UMHU098188

NO/DATE
91599165 27.09.2021

JOB NO.
305486894

ODOMETER READING

JOB TYPE

Description : 3P 12.09.2021/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,750.00
Add GST @ 7.000 %	122.50
Total Invoice amount	1,872.50

Issued by : KATHERINETAN 27.09.2021 10:44:38
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090180

Date: 20 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/09/2021 @ 00:05 hrs
ALONG MOUNTBATTEN RD
INVOLVING SGU9934C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8326R** (the "Taxi"). The Taxi was hired to **TAN GHIM HONG IC NO SXXXX809B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	14 Sep 2021 / 10:56:13		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SGU9934C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCCO - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210914105612961536

Search Date / Time: 12 Sep 2021 00:05:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



SINGAPORE
POLICE FORCE

RECEIVED
11 DEC 2021

BY: Hong (email)

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/44535/2021
Date : 1 December 2021



Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING SH8326R AND SGU9934C ALONG MOUNTBATTEN ROAD ON 12/09/2021 AT ABOUT 0003 HRS

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SGU9934C had committed the following offences:

- (i) Careless driving causing hurt under Section 65(1)(b) RTA Cap 276 P/U Sec 65(4)(a) of the RTA;
- (ii) Failing to stop after an accident under Section 84(1)(a) of the Road Traffic Act Chapter 276;
- (iii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276;
- (iv) Failing to render assistance under Section 84(3) Road Traffic Act Cap 276.

Action has been initiated against the driver for the said offences.

2. If you have any clarification, you may contact the Investigation Officer, SSS Neo Zhi Yuan at office number: 6547 6079.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI21009687/Ves3

05 APR 2022

TODDS PARTNERS PTE LTD

51 GOLDHILL PLAZA

#08-02

SINGAPORE 308900

Dear Sir/Madam,

ACCIDENT INVOLVING SGU 9934C AND SH 8326R ON 12/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Thursday, 16 June 2022 16:28
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Without Prejudice

Hi Asher,

Agreed to your advised, kindly proceed to negotiate with TP up to \$2603.01.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, June 03, 2022 11:16 AM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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Your ref : SNM21D205240/C01/SGU9934C/TANKW
Our ref : CC3/CTI21009687/Ves3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured charged for careless driving. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD** " at **\$2,603.01 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,513.54	\$ 1,872.50
2. Loss of Rental (5days x \$110.67)	\$ 553.35	\$ 498.02 (4.5Days x \$110.67)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5Days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,474.38	\$ 2,603.01

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 5 April 2022 17:13

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Hi Asher,

We refer to the above matter.

Please be advised that liability is in favor of TP.

We are prepared to do a Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 1 April 2022 2:49 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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Hi Billy,

We refer to the above matter.

We have did a search on the status of insured driver driving licence, status show invalid.

Spoken to driver to check he mention that his licence being revoked by LTA on 28/02/2022 due to previously driving vehicle without valid insurance.

Kindly assist if we may process on the direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 7 February 2022 14:53

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Hi Asher,

Had attached the updated addendum for your reviewer.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 7 February 2022 2:17 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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Hi Billy,

We refer to the above matter.

Kindly advise if insured have make the necessary addendum on the DOA.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 13 December 2021 10:39
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Hi Asher,

I still pending for OI to change the date of accident, after that will forward a copy to you, cause they had make accident report on a wrong date.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 13 December 2021 10:10 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Hi Billy,

We refer to the above matter.

Enclosed a copy of the PIR for your necessary action.

Kindly advise if insured reported, if so please forward us a copy for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 8 October 2021 11:52 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Hi Asher,

Sorry had attached the wrong GIA report, OI yet to make accident report for this accident.

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Thanks and Best Regards

Billy Tan

Claims Department

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From: Tan Kian Wei Billy

Sent: Thursday, 16 September 2021 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; suli@lkkauto.com; admin-a@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Hi Su li,

OI mention that they are moving straight while TP reversing. Kindly assist to obtain TP VF.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 16 September 2021 4:08 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205240/C01/SGU9934C/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 16 September 2021 9:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 8326R at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd