

RE: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Thu 9/16/2021 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

📎 1 attachments (1 MB)

SN0820CF0008_15-12-2020_182618 (1).pdf;

Hi Su li,

OI mention that they are moving straight while TP reversing. Kindly assist to obtain TP VF.

Thanks

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 16 September 2021 4:08 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kian Wei Billy

<billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205240/C01/SGU9934C/TANKW / FW: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205240/C01/SGU9934C/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 16 September 2021 9:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU 9934C (OI : CTI - TBA) and SH 8326R (TP : LKK REF - CC3/CTI21009687/Ves3) on 12/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 8326R at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd