

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 7 March 2023 6:47 PM
To: 'Tan Kah Leong'
Cc: 'Claims Dept of CTI'; SUR; 'Irene Tay'; assignments
Subject: RE: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

Dear Kah Leong,

Please be informed that we are unable to conduct the inspection for GBL 3724M after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 15 September 2021 5:44 PM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

Dear Kah Leong,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 15 September, 2021 5:35 PM
To: ppemclaims@gmail.com; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; sur@lkkauto.com; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

WITHOUT PREJUDICE

Dear Ezel Tejano,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Wednesday, September 15, 2021 5:19 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg
Subject: RE: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

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Dear Tan Kah Leong,

Please assign **9. STEVE CHEN** to conduct the survey.

Aside Irene,

Kindly advise for the liability.

Thank you.

Best Regards,

Ezel Tejano

Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 14 September 2021 12:27 pm

To: ppemclaims@gmail.com; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

Without Prejudice

Dear Ezel Tejano,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, September 14, 2021 12:20 PM
To: ppemclaims@gmail.com; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205131/C02/XD3364A/TAYHP / FW: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

Without Prejudice

Dear Kah Leong,

Please conduct PRS for GBL3724M.

Note: officer in charge Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Monday, 13 September 2021 5:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg;
andrew.goh@panpacificleasing.com.sg

Subject: SURVEY INVITATION FOR ACCIDENT ON 08/09/2021, INVOLVING GBL3724M & XD3364A

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Dear Claim Officer,

We refer to the above matter. (DOA 08/09/2021)

We are the appointed repair workshop of vehicle no. **GBL3724M**.

We understand that you are the insurer of vehicle no. XD3364A.

The owner of the vehicle no. **GBL3724M** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Andrew H/P:8183 2078

Please advise on the liability of the accident.

Best Regards,

Ezel Tezano

Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com