

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 31 March 2022 9:30 AM  
**To:** 'shujuan@automotiverepaircentre.com.sg'  
**Cc:** Admin A; raymond@automotiverepaircentre.com.sg;  
oscar@automotiverepaircentre.com.sg  
**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3  
**Attachments:** DV\_SLZ9577P.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** shujuan@automotiverepaircentre.com.sg <shujuan@automotiverepaircentre.com.sg>  
**Sent:** Tuesday, 29 March 2022 5:01 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; raymond@automotiverepaircentre.com.sg; oscar@automotiverepaircentre.com.sg  
**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Dear Hsiao Tong,

We accept the settlement offer \$4,980.00.

Please kindly issue us your DV, if applicable.

Thank you.

Regards,

Shu Juan

**Automotive Repair Centre Pte Ltd**

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: +65 6468 8834 Fax: +65 6462 2278

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 29 March 2022 3:59 pm

**To:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)

**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,980.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 24 March 2022 1:48 PM

**To:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)

**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Without Prejudice

Dear Sirs/Mdm,

I am taking over the matter.

We are currently pending mandate approval from our principal and will get back to you soonest.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 24 March 2022 1:40 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;  
[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)  
**Subject:** FW: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Dear all,

We have yet to receive any settlement offer pertaining to above case.

We require to keep our client informed of his LOU, also to close our account for this outstanding case.

Your kind revert will therefore be much appreciated by us.

Thank you.

Regards,

Shu Juan

**Automotive Repair Centre Pte Ltd**

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: +65 6468 8834 Fax: +65 6462 2278

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**From:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Sent:** Tuesday, 8 February 2022 4:18 pm  
**To:** 'Jaslin Kok (LKK Auto)' <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'raymond@automotiverepaircentre.com.sg' <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; 'oscar@automotiverepaircentre.com.sg' <[oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)>  
**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Dear Jaslin,

May we check on the status of settlement offer.

Thank you.

Regards,  
Shu Juan  
**Automotive Repair Centre Pte Ltd**  
38 Woodlands Industrial Park E1  
#05-18 Singapore 757700  
Tel: +65 6468 8834 Fax: +65 6462 2278

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, 7 December 2021 11:29 am  
**To:** Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)  
**Subject:** Re: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

***WITHOUT PREJUDICE***

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, December 7, 2021 11:27 AM  
**To:** Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)  
<[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg) <[oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)>  
**Subject:** Fw: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/CTI21009683/R1rs3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <A>

**Sent:** Tuesday, December 7, 2021 11:06 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg) <[oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)>

**Subject:** FW: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Dear all,

May we check if there is any update on the settlement offer,  
Before we keep our client informed the status of his LOU.

Looking forward to hearing from you soon.  
Thank you.

Regards,  
Shu Juan

**Automotive Repair Centre Pte Ltd**

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: +65 6468 8834 Fax: +65 6462 2278

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**From:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Sent:** Saturday, 9 October 2021 10:21 am  
**To:** 'Jasper Chua (LKK Auto)' <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** 'Su Li (LKK Auto)' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;  
[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); 'oscar@automotiverepaircentre.com.sg'  
<[oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)>  
**Subject:** RE: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Dear Jasper,

Please find enclosed the supporting documents for above vehicle claim.  
Await your offer / DV if applicable.  
Thank you.

Regards,  
Shu Juan  
**Automotive Repair Centre Pte Ltd**  
38 Woodlands Industrial Park E1  
#05-18 Singapore 757700  
Tel: +65 6468 8834 Fax: +65 6462 2278

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 15 September 2021 5:55 pm  
**To:** [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg); Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SLZ9577P TP Claim against GBA3111P LKK REF : CC6/CTI21009683/bs3

Without Prejudice

Dear Sir/Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report**.

Kindly note that for liability, claim negotiation and settlement, please contact Jasper via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg) <[oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)>  
**Sent:** Wednesday, September 15, 2021 2:35 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>; [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg) <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SLZ9577P TP Claim against GBA3111P

Dear Person in-charge,

Our client's vehicle **SLZ9577P** wants to make a third party claim against **GBA3111P** is insured by **China Taiping Insurance** and would like to direct settlement with LKK.

Please find attached the accident report and estimate.

Kindly acknowledge with the Claim officer in-charge for **liability / settlement** of our client's claim.

**Note to LKK Survey Team,**

Vehicle **SLZ9577P** is currently our workshop. We would like to arrange survey on **16/7/2021 (Thursday)** at **Woodlands Industrial Park E1**.

Thank you.

**Oscar Pong**  
**Automotive Repair Centre Pte Ltd**  
38 Woodlands Industrial Park E1  
#05-18  
Singapore 757700  
Tel: +65 6468 8834  
Fax: +65 6462 2278

