

Date: 21/9/2021

CARIS AUTOWORKS PTE LTD

160 SIN MING DRIVE #05-03 SPORE 575722

Attn : Motor Claim Department
Your Ref :

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 10/9/2021 involving Vehicle No. SLA 3447C & GBC 7875G
At BLK 897 D WOODLANDS DRIVE 50 MSCP (LEVEL 3A) SPORE 733897

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SLA 3447C was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. GBC 7875G. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|--|----------|
| a) Cost of repair at | S\$ 3700 |
| b) Loss of use for 2 days at rate of (PER DAY \$100) | S\$ 200 |
| c) Police/ROV Fee | S\$ - |
| d) Others | S\$ 7.45 |

Total Cost

S\$ 3907.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARIS AUTOWORKS PTE LTD relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 10/9/2021 involving SLA 3447 C & GBC 7875 G
along BLK 897D WOODLANDS DRIVE
50 MSCP (LEVEL 3A) SINGAPORE 733897

I/We CHUA SENG WAH BERNARD NRIC No. S1736 213 E
of BLK 896 C WOODLANDS DRIVE 50 #04-84 SPORE 732896

Owner of Motor Vehicle Registration No. SLA 3447 C insured by _____
of CHINA TAIPING INSURANCE under Policy No. DMPCSNW00092452100

do hereby authorize M/s CARIS AUTOWORKS Pte Ltd

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. GBC 7875 G in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our
representative, M/s CARIS AUTOWORKS Pte Ltd and
the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date: 20/9/2021



LONPAC INSURANCE BHD

CLAIM NO : 202121VC00/024951

DATE : 15 Dec 2021

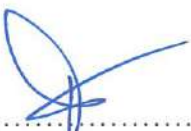
DISCHARGE VOUCHER

I/We, CHUA SENG WAH BERNARD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBC 7875G the sum of Singapore Dollar Three Thousand Nine Hundred Seven and Cents Forty five Only **(\$3,907.45)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLA 3447C and GBC 7875G on 10/09/2021 along 897D WOODLANDS DRIVE 50.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROBIN VILLAGE DEVELOPMENT PTE LTD AND/OR NG AH TOO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"CARIS AUTOWORKS PRIVATE LIMITED"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


16/12/2021
.....
Signature of vehicle owner/Date

Chua Seng Wah, Bernard
.....
Name of vehicle owner /Date 16/12/2021.

Caris Autoworks Pte Ltd

Biz Reg No. : 201825799E

Sin Ming Auto City
160 Sin Ming Drive #05-03
Singapore 575722
Tel : (65) 6258 9831
Fax : (65) 6258 5349

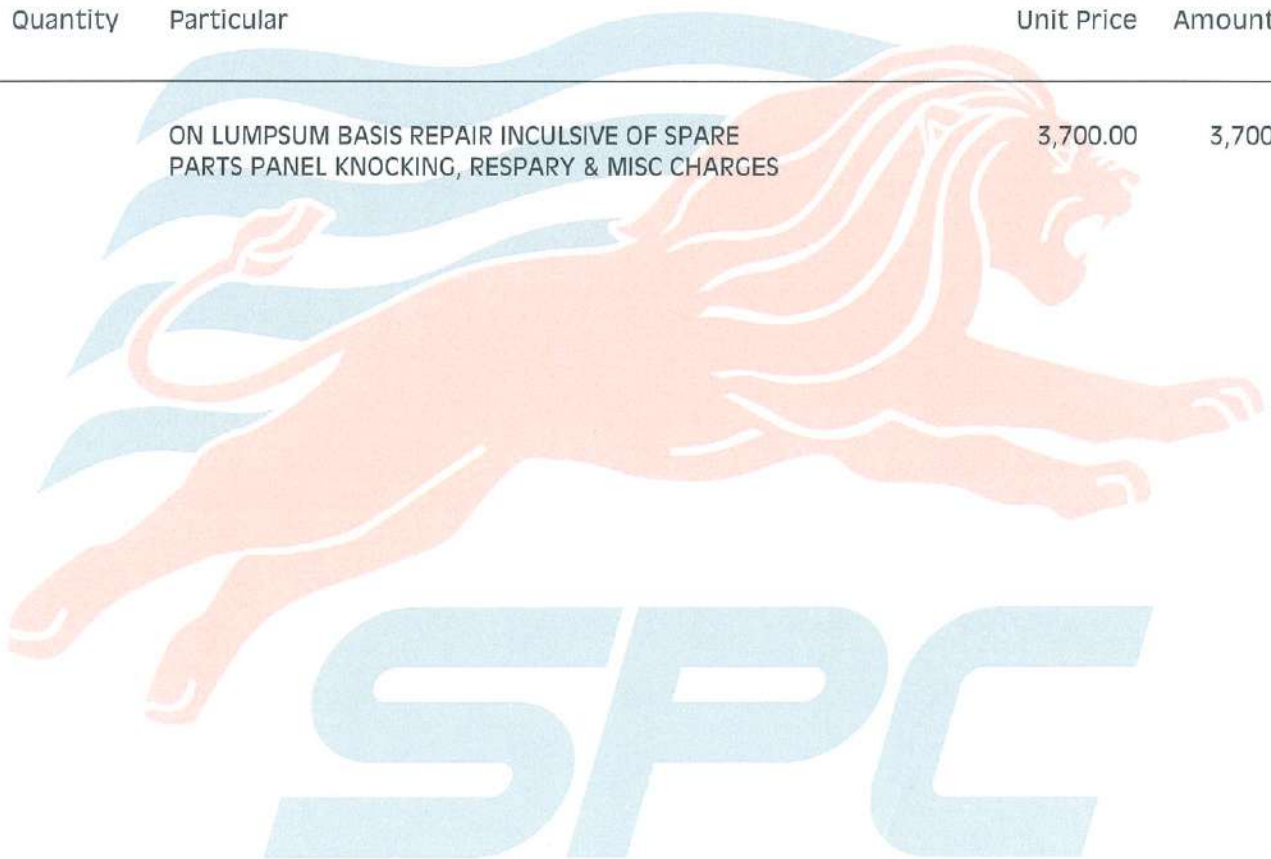
Speedy Care - Jervois
SPC Jervois Service Station
2 Jervois Road
Singapore 248994
Tel : (65) 6471 3613
Fax : (65) 6471 2565

BERNARD CHUA HP 91088977

Works Order : W0000126

Date Printed : 10/11/2021
Vehicle Num. : SLA 3447 C
Make/Model : B.M.W (318-I)
Mileage(Km) : 104710
P.O/R.O No. :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ON LUMP SUM BASIS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARTY & MISC CHARGES	3,700.00	3,700.00



E. & O.E.

Total S\$: 3,700.00

=====

Terms : UNPAID

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Jaslin Kok (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 15 December 2021 2:04 PM
To: Jaslin Kok (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021 LKK REF : CC4/LPC21009667/bs3

Lonpac External - General

Dear Jaslin,

Please proceed as proposed.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 15 December 2021 11:35 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021 LKK REF : CC4/LPC21009667/bs3

Dear Sirs/Mdm,

OI collided with Tp's parked vehicle. Liability is down against us.

We seek your approval to offer repairer **"CARIS AUTOWORKS PRIVATE LIMITED"** at **\$ 3,907.45(all-in)**.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,816.90	\$ 3,700.00
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 200.00 (2 days x \$100.00)
3. LTA / GIA Search Fee	\$ 7.45	\$ 7.45

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 1 October 2021 11:56 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021 LKK REF : CC4/LPC21009667/bs3

Dear Sir / Mdm,

We refer to the above matter.

We have inspected third party vehicle SLA 3447C at M/s CARIS AUTOWORKS PRIVATE LIMITED on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, September 15, 2021 1:36 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021 LKK REF : CC4/LPC21009667/bs3

Lonpac External - General

202121VC00/024951

Dear Su Li,

Attached copy of insured's report.

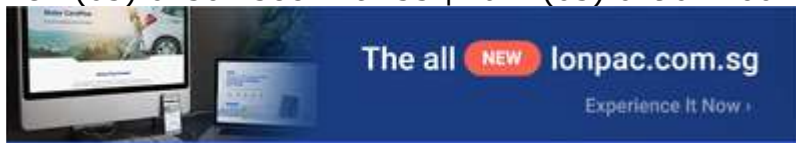
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 15 September 2021 1:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021 LKK REF : CC4/LPC21009667/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, September 15, 2021 10:05 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 15 September, 2021 9:41 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021

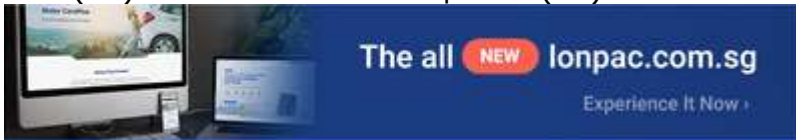
Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Sheri Berry <sherinh@t@gmail.com>
Sent: Wednesday, 15 September 2021 9:35 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: ACCIDENT INVOLVING GBC7875G & SLA3447C ALONG KPE ON 11.9.2021

Hi officer, the exact location of accident is at 897D woodlands drive 50 MSCP (level 3A) singapore 733897,
Date of accident is on 10/09/2021. please make amendment.

6	Kenneth Kong- LKK
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Sheri Ng
Caris Autoworks Pte Ltd
#05-03 160 Sin Ming Drive Spore 575722

Office: 62589831 / HP: 96478833

On Wed, Sep 15, 2021 at 9:24 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sheri,

Your email of 13 September 2021 refers.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

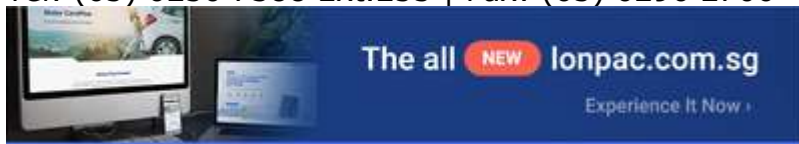
Best Regards

Gerald Poh

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