

RE: SNM21D205263/C02/GBA850J/TAYHP / FW: Direct Settlement - Accident Involving GBA 850J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Wed 9/29/2021 2:48 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear All,

Enclosed herewith a copy of insured GIA REPORT for your attention.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, September 17, 2021 12:11 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205263/C02/GBA850J/TAYHP / FW: Direct Settlement - Accident Involving GBA 850J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D205263/C02/ GBA850J/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 16 September 2021 3:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBA 850J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

We have inspected third party vehicle SLX 5773B at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, September 16, 2021 2:04 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA 859J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

Dear Sir,

No cover under us.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 15 September 2021 6:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving GBA 859J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

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Dear Sir / Madam,

Resend with attached.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, September 15, 2021 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA 859J (OI : CTI - TBA) and SLX 5773B (TP : LKK REF - CC6/CTI21009666/Ues3) on 14/09/2021

Dear Sir / Madam,

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd