

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jan 2021 11:38	<b>Cim Dtl Modified</b>	Claimant's Name: -> CHOO OI CHAN.	[A] Lee Su Li
2	19 Jan 2021 11:38	<b>Cim Veh Model Changed</b>	(205794) HONDA FIT 1.3 GF CVT (A).	[A] Lee Su Li
3	19 Jan 2021 11:38	<b>Cim Created</b>	Reg No: SMR2560M. Acct Date: 2021/01/14. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). Workshop: Polymath Garage Pte Ltd - Kaki Bukit (HQ)	[A] Lee Su Li
4	19 Jan 2021 11:38	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	19 Jan 2021 11:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/28	[A] Lee Su Li
6	19 Jan 2021 11:38	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	19 Jan 2021 11:38	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lee Su Li
8	19 Jan 2021 11:38	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
9	29 Jan 2021 09:41	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability:TBA Remarks: Kindly advise if any video from insured. Meantime, we are pe nding evidence/video(if any) from third party. Thanks.	[A] CHEW HSIAO TONG
10	29 Jan 2021 16:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/28. Mandate Remarks: Dear Sir, no video footage from Insured for this accident. Thank you	[I] Derrick Tan Ming Chye
11	29 Jan 2021 16:35	<b>Adj Mandate Set</b>	Maintained:Dear Sir, no video footage from Insured for this accident. Thank you	[I] Derrick Tan Ming Chye
12	03 Mar 2021 09:30	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	03 Mar 2021 09:30	<b>Cim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	03 Mar 2021 09:30	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2019/12/26.	[A] JOANNE LEE KHANG MIN
15	03 Mar 2021 09:30	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	17 Mar 2021 08:35	<b>Adj Mandate Request</b>	Cur.Req:9240.00:PODS Liability:100%(B 28g) *Quantum: (a)COR: \$8,650.00 + (b)LOU(9days x \$60.0 0): \$540.00 + (c)Towing Fee: \$50.00 = Total: \$9,240.00 *Vehicle Model: Honda Fit (1317cc) *9recomm endation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	17 Mar 2021 17:42	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/01/28. Mandate Remarks: Dear Sir, please review your position o n the liability. Please refer to ALL parties report on the collision circumstance. Thank you	[I] Derrick Tan Ming Chye
18	17 Mar 2021 17:42	<b>Adj Mandate Set</b>	Maintained:Dear Sir, please review your position on the liability. Please refer to ALL parties report on the collision circumstance. Thank you	[I] Derrick Tan Ming Chye
19	06 Apr 2021 11:11	<b>Adj Mandate Request</b>	Cur.Req:9240.00:Our view is BOLA 28(g) is applicable. SJF1927U(Insured) ->SMR2560M(3rd party)-> S MU5769T. For your comments/instruction.	[A] CHEW HSIAO TONG
20	06 Apr 2021 21:04	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/01/28. Mandate Remarks: Dear Sir, please refer to the scene phot os and statement provided by Insured in his accident report. liability is not clear at this current juncture. Please check if there is any video footage t	[I] Derrick Tan Ming Chye
21	06 Apr 2021 21:04	<b>Adj Mandate Set</b>	Maintained:Dear Sir, please refer to the scene photos and statement provided by Insured in his accident report. liability is not clear at this current juncture. Please check if there is any video footage to prove th at BOLA 28(G) apply for this incide	[I] Derrick Tan Ming Chye
22	26 Apr 2021 09:39	<b>Adj Mandate Request</b>	Cur.Req:9240.00:Hi, Kindly refer to my email dated 26/04/2021.	[A] CHEW HSIAO TONG
23	26 Apr 2021 13:53	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/01/28. Mandate Remarks: Dear Sir, As liability is not clear at this current juncture, Please keep u posted on the development. Thank you	[I] Derrick Tan Ming Chye
24	26 Apr 2021 13:53	<b>Adj Mandate Set</b>	Maintained:Dear Sir, As liability is not clear at this current juncture, Please keep u posted on the develop ment. Thank you	[I] Derrick Tan Ming Chye
25	18 May 2021 14:20	<b>Label Removed</b>	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
26	18 May 2021 14:20	<b>Label Added</b>	(30652):WP.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	19 May 2021 06:53	<b>Cim Dtl Modified</b>	Insured Name: - -> ZAHIDAH BINTE AKIAK MRS ZAHIDA. Insured ID: - -> S1712842F.	[A] Lee Su Li
28	19 May 2021 09:30	<b>Claim Offer Type Changed</b>	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
29	21 May 2021 10:56	<b>Adjuster Tax Invoice Issued</b>	Submitted Tax Invoice: -> AC2103577.	[A] CHEW HSIAO TONG
30	21 May 2021 10:56	<b>Adj Rpt Submitted</b>	Amt:8650.00. Late Remarks:	[A] CHEW HSIAO TONG
31	21 May 2021 10:56	<b>Adj Invoice Submitted</b>		[A] CHEW HSIAO TONG
32	09 Sep 2021 15:31	<b>Ins Send Back Adj Rpt</b>	To proceed with direct settlement	[I] Derrick Tan Ming Chye
33	09 Sep 2021 15:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/13	[A] Merimen Administrator
34	09 Sep 2021 15:31	<b>Adj Mandate Set</b>	Maintained.	[A] Merimen Administrator
35	09 Sep 2021 15:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/13. Mandate Remarks: Dear Sir, please proceed with direct settlement on a global sum basis of \$4500. Thank you	[I] Derrick Tan Ming Chye
36	09 Sep 2021 15:31	<b>Adj Mandate Set</b>	Approved:4500.00:Dear Sir, please proceed with direct settlement on a global sum basis of \$4500. Thank you	[I] Derrick Tan Ming Chye

Date From  Date To  Audit Type

**ACTIVITY**

[22/03/2021 16:15] CHEW HSIAO TONG:  
Called OID to inform her that she had NCD protector. She will let AIG to settle the claim

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2662817	20 Jan 2021 08:47:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMR2560M	SJF1927U	11.00
2674347	03 Mar 2021 09:30:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR2560M	SJF1927U	11.00