Our Ref:

CT0921/SHD3181A/KS(st)

Date:

28.09.2021



LONPAC INSURANCE BERHAD 300 BEACH ROAD #17-04/07

Singapore 199555

Dear Sir/Madam

Attn: Motor Claims Department

Without Prejudice

205 Braddell Road Singapore 579701 Mainline +65 6383 6280

ComfortDelGro Engineering Pte Ltd

Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 13.09,2021 INVOLVING SHD3181A & GBB5958U ALONG SCIENCE PARK DR

Workshops Braddell

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3181A, which was involved in the captioned accident with your insured vehicle No GBB5958U.

205 Braddell Road Singapore 579701 Loyang

59 Loyang Drive Singapore 508969

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Sin Mina 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3

Singapore 408649 Sungei Kadut 7 Sungei Kadut Way

Singapore 728791

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim:

1. Cost of Repairs		S\$	3,156.50
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

	[E&OE]	Total Claims	S\$	3,730.51	
1. Loss of Income 2. Others	· 3 da	3 days x S\$ 80.00		240.00 0.00	
Hirer's Claim :					

A copy each of the following supporting documents marked [X] is enclosed:

Letter of Authority from Owner/Hirer/Operator [X] Original Repair Bill [X] [X] Rental Rate Letter [X] GIA/Police Report(s) [X] Downtime/Mileage Record M LTA/GIA Search Slip(s) Survey Report / Bill [] Witness Statement / Accident Scene Photo(s) [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance [] Tow Chit / PIR / Hirer's IRAS / Others: []

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Kazali H S **CDGE Claims Department**

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | i 40 SHD3181A , GBB5958U

ON 13-Sep-21 11:35

ALONG

SCIENCE PARK DR BEFORE DNV GL TECHOLOGY CENTRE

I/We

TAN SENG TONG

(Hirer) NRIC No.:

SXXXX245E

and/or

(Relief) NRIC No.: SXXXX245E

Taxi Number

SHD3181A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) In respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

13-Sep-2021

Name of Hirer

TAN SENG TONG

Hirer NRIC

SXXXX245E

Signature:

Address

221 LORONG 8 TOA PAYOH #15-683

310221

Contact No.

93507172



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/024952

DATE

: 22 DEC 2022

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBB5958U the sum of Singapore Dollar One Thousand Eight Hundred Twenty One and Cents Twenty Six Only (\$1,821.26) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD3181A and GBB5958U on 13/09/2021 along/at SCIENCE PARK DR.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ JAFFAJUICE SINGAPORE PTE LTD AND/OR KOH BAI YAU) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "COMFORTDELGRO ENGINEERING PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

> CLAIMS DEPARTMENT COMPORTOELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE SINGAPORE 508969

22,12,2022

Signature of vehicle owner/Date

CLAIMS DEPARTMENT COMFORTOELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE 22.12.2022

Name of vehicle owner /Date



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6260 9755

Worksnops 205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

801.0042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE 199555

CONTACT NO: 62507388

VEHCLE NO SHD3181A

NO/DATE 91597882 21.09.2021

MAKE HYUNDAI JOB NO. 305486687

MODEL I-40

ODOMETER READING

DATE OF REG 23.06.2016

CHASSIS CODE KMHLB41UMGU091537

JOB TYPE

Description: 3P 13.09.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7

Total Invoice amount

3,156.50

Issued by Repair Type KATHERINETAN 21.09.2021 10:48:03

Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST PINE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY INCOME. RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVED AND VEHICLES OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATED UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SEALL ULED ALCH NOTICE IN WRITING TO THE COMPANY OF ARY COMPLARITS OTHERWISE, THE VEHICLES WILL BE DEREMED TO MAY SEED A 18 OF IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUSTABLE ORDER AND AND COMPANY BY THE CUSTOMER AND NOT PAID ON THE QUE DATE OF PAYMENT (I.E. AFTER DO DAYS FROM THE SMIT VIOLE FOR A PERIOD OF DEFAULT.
- 1) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OTHER COVER. WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL THEKET INC. NEW ASSETS. CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
	Ŷ	Ϋ	Y
Commission of the Commission o			
	人	\	<u>Λ</u>

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT21090168

Date: 21 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

13/09/2021 @ 11:35 hrs

ALONG

SCIENCE PARK DR BEFORE DNV GL TECHOLOGY

CENTRE

INVOLVING

GBB5958U

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3181A (the "Taxi"). The Taxi was hired to TAN SENG TONG IC NO SXXXX245E a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	NAME OF DRIVER									
	TON SEC									
	HOURS OPERATED (T	\neg		12.00 12.00 (2.01 24.00		1 2 88 12 E	0.50			
	MILEAGE TRAVELLED (KM)	87.	a =	- 1 - 2 - 2 - 2 - 3	• 1 11	* I	8			
	MILEAGE READING	2000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1375	0 0 0 0 0 0 0 0 0	16419	>			
9	NAME OF DRIVER	Tan	' '		and and	Tan Tan				
	DATE NAT		21 19.35 1 430	1/630	+2	16	15/31			
	VO.	5 B	12 12 12 12 12 12 12 12 12 12 12 12 12 1			16/2/2/2	and the last of th		m in market	

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBB5958U

Date of Accident

13/09/2021 🛗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac Insurance Bhd
Period of Insurance	18/06/2021 - 17/06/2022
Requested By	Janet Lim Siang Gek (COMFOR
Requested Date	13/09/2021 14:40

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: ONG LI LI < llong@lonpac.com>
Sent: Friday, 3 December 2021 12:18 PM

To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG; Admin A

Subject: RE: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM ***

LKK REF: CC4/LPC21009648/Vea3 Our Ref: 21/21/VC05/024952

Lonpac External - General

Hi Asher

TP was travelling behind our Insured, he should wait for Insured to fully move/switch off from the lane.

So, please try to settle at 50%.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, 3 December 2021 12:00 PM **To:** ONG LI LI < llong@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF:

CC4/LPC21009648/Vea3 Our Ref: 21/21/21/VC05/024952

Hi Li Li,

We refer to the email below.

Based on the video footage insured travel in front of third party make a lane switch to the left, in which switch on his signal to make a right turn and collided into third party vehicle.

Based on the damaged to the insured side and third party front fender we are of the opinion that BOLA 15 shall be applied to the case.

Vehicle that is make a turn should position his vehicle in the correct lane to do so.

Insured is traveling in between 2 lane before the accident, he move towards the left however signalling right.

In view on the above we are of the opinion that insured is more liable to the claim.

Kindly advise we can settle the matter up to 80%.





Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI < llong@lonpac.com>
Sent: Friday, 3 December 2021 11:34 AM

To: Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF:

CC4/LPC21009648/Vea3 Our Ref: 21/21/VC05/024952

Lonpac External - General

Dear Asher

Please offer only 50% & loss of rental/income up to 2 days only (i.e. \$1740.92).

TP driver should also exercise caution and proper lookout in avoiding this accident since TP was travelling behind our Insured vehicle.

Our Insured was still in his lane and had signalled right. By right, this should be under BOLA S27.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Sent: Tuesday, 16 November 2021 3:17 PM

To: ONG LI LI <11ong@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF:

CC4/LPC21009648/Vea3 Our Ref: 21/21/VC05/024952

Hi Li Li,

Kindly refer to enclosed third party email for your easy reference.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI < 11ong@lonpac.com>

Sent: Monday, 15 November 2021 1:22 PM

To: Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF:

CC4/LPC21009648/Vea3 Our Ref: 21/21/VC05/024952

Lonpac External - General

Dear Asher

There is injury involved in this claim.

Please request for Police Investigation Result.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Tuesday, 9 November 2021 3:41 PM

To: ONG LI LI <11ong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF: CC4/LPC21009648/Vea3

Our Ref: 21/21/VC05/024952

Your Ref: 21/21/21/VC05/024952

Dear Sirs.

We refer to the above matter.

We have highlighted to your good office on 19/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured change lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer COMFORTDELGRO ENGINEERING PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,501.96	\$ 3,156.50
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,075.97	<u>\$ 3,640.51</u>

^{**3} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 October 2021 5:07 PM

To: ONG LI LI To: ONG LI LI </pre

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Jasper Chua (LKK Auto) <<u>jasperchua@lkkauto.com</u>>; Admin A <<u>admin-</u>a@lkkauto.com>

Subject: RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF: CC4/LPC21009648/Vea3 Our Ref:

21/21/VC05/024952

Dear Li Li,

Thank you for your email.

Case reassign to Asher.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [mailto:1long@lonpac.com]
Sent: Monday, October 18, 2021 4:31 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Jasper Chua (LKK Auto) <<u>jasperchua@lkkauto.com</u>>; Admin A <<u>admin</u>

a@lkkauto.com>

Subject: RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF: CC4/LPC21009648/Vba3 Our Ref:

21/21/VC05/024952

Lonpac External - General

Dear Mei Kwan/Jasper

Please see attached TP LOD for your handling.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI

Sent: Monday, 20 September 2021 9:43 AM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Jasper Chua (LKK Auto) <<u>jasperchua@lkkauto.com</u>>; Admin A <<u>admin</u>

a@lkkauto.com>

Subject: RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF: CC4/LPC21009648/Vba3 Our Ref:

21/21/21/VC05/024952

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 19 September 2021 8:36 PM
To: GERALD POH WEE BIN \(\langle \text{geraldpoh@lonpac.com} \rangle \)

Cc: MT_Claim_SG <<u>mt claim@lonpac.com</u>>; Jasper Chua (LKK Auto) <<u>jasperchua@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED] RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM *** LKK REF:

CC4/LPC21009648/Vba3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Tuesday, September 14, 2021 11:20 AM

To: 'GERALD POH WEE BIN' geraldpoh@lonpac.com; assignments@lkkauto.com); Admin A assignments@lkkauto.com); Admin Assignments@lkkauto.com)

a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SHD3181A VS GBB5958U THIRD PARTY CLAIM.

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>
Sent: Tuesday, 14 September, 2021 11:13 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt claim@lonpac.com>

Subject: FW: SHD3181A VS GBB5958U THIRD PARTY CLAIM.

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Our insured has not lodged the accident report.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Chiang Liat Choon < chianglc@cdge.com.sg Sent: Tuesday, 14 September 2021 8:39 am

To: MT_Claim_SG < mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED] [WARNING: ATTACHMENT UNSCANNED] Fw: SHD3181A VS GBB5958U THIRD

PARTY CLAIM.

OFFICER - IN- CHARGE.

Attached herewith repair estimate and Gia.

Best Regards Chiang Liat Choon Taxi Accident Repair

ComfortDelGro Engineering Pte Ltd Off: 62148314 Fax: 65468156



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Tuesday, 14 September 2021 8:26 AM
To: Chiang Liat Choon <chianglc@cdge.com.sg>

Subject: Scan Image

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment.	We encourage you
to print this only if necessary.	

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]