

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21009647/ga3 (SLT8279M)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0750/2021/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

24-May-2022 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLG 6389 K - CHEVROLET ORLANDO 1.4AT TURBO**

With reference to the above-mentioned vehicle, no. **SLG 6389 K**, claimant, **Mr. Tang Shih Mai**, please find the related document per attached.

1. A copy of the Original invoice no. 85017469 – S\$ 4,534.02.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLG 6389 K

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, TANG SHIH MAI (the third party claimant) of 734 UPPER CHANGI ROAD EAST  
#01-23, SINGAPORE 486862 (address), owner of SLG6389K (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLG6389K that was damaged pursuant to the accident which occurred on 13/09/2021  
(date) along SUTD ALONG UPPER CHANGI ROAD EAST (location) involving vehicle no/s  
SLT8279M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 17 (day) of 09 (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 434.02 (Repair Cost), S\$ 180.00 (Loss of rental/use), S\$ — (Disbursement), for vehicle no. SLG6389K that was damaged pursuant to the accident which occurred on 13/09/2021 (date) along SUTD ALONG UPPER CHANGI ROAD EAST (location) involving vehicle no/s SLT8279M. This is pursuant to the inspection conducted on 17/9/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TANG SHIH MAI ("the third party claimant") of vehicle no. SLG6389K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG6389K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 07 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2223  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No: 85017469</b>  <b>Date : 23/05/2022</b>  <b>Order : SLG6389K</b>  <b>Term : 30</b>		<b>Account: A0006 (T 0)</b>  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>			
<b>Regn No: SLG6389K (V 50874)</b>		<b>Regn Date: 07/10/2016</b>		<b>Mileage: 69250</b>		<b>WIP No.: 44452</b>	
<b>Model: CHEVROLET ORLANDO 1.4AT TURBO</b>		<b>Chassis: KL1YA7589HK606102</b>		<b>Engine: B14NET162010713</b>		<b>Dept: U</b>	
<b>You have been assisted by :- UB-Tony Foong ( 33 )</b>							
		Details	Qty	Unit Price	Amount		
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00		
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	350.00	1.00	350.00		
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	350.00	1.00	350.00		
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00		
X	ZC-CVLO95913302	REAR BUMPER Less 010%	1.00	1283.00	1,154.70		
X	ZC-CVLO96895627	RR BUMPER STEP PAD Less 010%	1.00	97.00	87.30		
X	ZC-CVLO95464741	RR BUMPER REFLECTOR Less 010%	1.00	63.00	56.70		
X	ZC-CVLO96895611	RR BUMPER BRACKET LH Less 010%	1.00	27.00	24.30		
X	ZC-CVLO96895615	RR BUMPER SIDE GUIDE Less 010%	1.00	32.00	28.80		
X	ZC-CVLO95917095	RR BUMPER LOWER SPOILER Less 010%	1.00	630.00	567.00		
X	ZC-CVLO95167285	RR BUMPER SPOILER TR Less 010%	1.00	275.00	247.50		
X	AN 90346302	POP-RIVET Less 010%	15.00	1.60	21.60		
X	ZC-CVLO12782112	RR BUMPER REINFORCEMENT Less 010%	1.00	975.00	877.50		
					<b>Sub-Total</b>	4,237.40	
					<b>7% GST</b>	296.62	
					<b>Grand Total</b>	4,534.02	

Parts 3,065.40  
Labour 0.00  
Sublet 1,172.00  
Menus 0.00  
Lubricant 0.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 18 May 2022 11:33 am  
**To:** LIMA.LIM2@GMAIL.COM  
**Cc:** LIMA.LIM5@GMAIL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SLT 8279M & SLG 6389K ON 13/09/2021  
\*\*\*

Our Ref: CC3/AIG21009647/Tga3

18 MAY 2022

**ADLI LIM @ ADLI BIN ADAM**  
DRIVER: LIM ADILAH

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLT 8279M & SLG 6389K ON 13/09/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLG 6389K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SLG6389K (2127023183SG)**  
**[SLT8279M]**

TP

TANG SHIH MAI

Sep 13 2021 10:00AM

[ADLI LIM @ ADLI BIN ADAM]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 27/06/2022 16:10 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$\$4714.02) - SLG6389K - Claim Handler: Goh, Jeremy-CX

Approved:4714.02:mandate approved. subject to documents in order. settle at best.