

Our Ref: CT0921/SHD4431Y/JW(st)  
Date: 28.09.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 12.09.2021 INVOLVING SHD4431Y & SNB2909P ALONG GIANT HYPERMARKET TAMPINES**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD4431Y, which was involved in the captioned accident with your insured vehicle No SNB2909P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,398.17
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 3,021.23**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[ ] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SHD4431Y , SNB2909P ON 12-Sep-21 19:40**  
**ALONG GIANT HYPERMARKET TAMPINES**

I / We **JONG KONG HONG** (Hirer) NRIC No.: **SXXXX627H**

and/or (Relief) NRIC No.: **SXXXX627H**

Taxi Number **SHD4431Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **13-Sep-2021**

Name of Hirer **JONG KONG HONG**

Hirer NRIC **SXXXX627H**

Signature :



Address **264A COMPASSVALE BOW #13-42**  
**541264**

Contact No. **98450086**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,750.00** (Global Sum) for vehicle no. **SHD 4431Y** that was damaged pursuant to the accident which occurred on **12/09/2021** (date) along **GIANT TAMPINES OPEN SPACE CARPARK** (location) involving vehicle no/s **SNB 2909P**.

This is pursuant to the inspection conducted on **14/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4431Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4431Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14<sup>th</sup> (day) of Mar (month) 2022 (year)



TTK

Signed by appointed surveyor

  
Signed by the workshop (with chop)  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only."

All personal injuries and damages arising therefrom are excluded.

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P.12.09.2021

VEHICLE NO  
SHD4431Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
19.12.2019

CHASSIS CODE  
KMHC851CVLU190345

INV. NO/DATE  
91596621 20.09.2021

JOB NO.  
305486689

ODOMETER READING

DATE/TIME IN  
13.09.2021 12:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2696	GRILLE ASSY-RADIATOR#	1	1,598.60	20.00	1,278.88
0002	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0003	04-01-0104-3918	BRACKET-FR BUMPER SIDE RH	1	25.00	20.00	20.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL				:		1,611.28

**JOB NATURE**

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND BRING WITHIN 7 DAYS FROM SUCH DELIVERY OR FURTHER IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91596621	2,398.17	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4431Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
19.12.2019

CHASSIS CODE  
KMHCC851CVLU190345

INV. NO/DATE  
91596621 20.09.2021

JOB NO.  
305486689

ODOMETER READING

DATE/TIME IN  
13.09.2021 12:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
		SUB-TOTAL :			630.00

Items total	2,241.28
Add GST @ 7.000 %	156.89
Invoice amount	2,398.17

Issued by : CHEWBEELENG 20.09.2021 15:11:55  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILEST TRAVEL ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS A RESPONSIBILITY FOR CARE OF VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT LOWEST RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ON NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91596621	2,398.17	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21090171

Date: 20 September 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      12/09/2021    @   19:40 hrs  
ALONG                              GIANT HYPERMARKET TAMPINES  
INVOLVING                        SNB2909P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4431Y** (the "Taxi"). The Taxi was hired to **JONG KONG HONG IC NO SXXXX627H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	13 Sep 2021 / 15:01:08		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SNB2909P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210913150108613769

Search Date / Time: 12 Sep 2021 19:40:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 8 December 2021 2:34 PM  
**To:** DANNYTAN2002@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SNB 2909P AND SHD 4431Y ON 12/09/2021

**Our Ref: CC4/AIG21009604/Vea3**

8 DEC 2021

**TAN GIN WEN DANNY**

Dear Sir/Madam,

**ACCIDENT INVOLVING SNB 2909P AND SHD 4431Y ON 12/09/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SHD4431Y (6134163694SG)**  
**[SNB2909P]**

TP

COMFORT TRANSPORTATION PTE LTD

Sep 12 2021 7:00PM

[TAN GIN WEN DANNY]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 02/03/2022 12:28 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2756.04) - SHD4431Y - Claim Handler: MdNoor, Norsiah

Approved:2756.04:Please upload damage photos