

Our Ref: CT0921/SHD3985Y/CK(st)
Date: 14.10.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 05.09.2021 INVOLVING SHD3985Y & SMH7343T ALONG 125 GEYLANG EAST AVE
1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3985Y, which was involved in the captioned accident with your insured vehicle No SMH7343T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,424.00
2. Loss of Rental	4 days x S\$ 128.40	S\$	513.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,259.60
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD3985Y , SMH7343T
125 GEYLANG EAST AVE 1****ON 05-Sep-21 15:10**

I / We

TAY KWANG HWEE(Hirer) NRIC No.: **SXXXX164D**

and/or

(Relief) NRIC No.: **SXXXX164D**

Taxi Number

SHD3985Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Sep-2021

Name of Hirer

TAY KWANG HWEE

Hirer NRIC

SXXXX164D

Signature :



Address

**122B SENGKANG EAST WAY #02-17
542122**

Contact No.

98623831

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00009682102 Claim No : SNM21D205033/C02/SMH7343T/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,026.20
DOLLARS TWO THOUSAND TWENTY SIX AND CENTS TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3985Y
Insured Vehicle No. : SMH 7343T

Date of Loss : 05/09/2021
Place of Accident : 125 GEYLANG EAST AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHANG GUANG QIAN, CHRISTOPHER
Driver Name : CHANG GUANG QIAN, CHRISTOPHER

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,712.00
(3) Loss of Use/Rental/Earning	S\$	312.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,026.20
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 22.6.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3985Y

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU165192

NO/DATE
91599150 27.09.2021

JOB NO.
305485979

ODOMETER READING

JOB TYPE

Description : 3P.05.09.2021/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,200.00
Add GST @ 7.000 %	224.00
Total Invoice amount	3,424.00

Issued by : KATHERINETAN 27.09.2021 10:26:04
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090065

Date: 15 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/09/2021 @ 14:40 hrs
ALONG 125 GEYLANG EAST AVE 1
INVOLVING SMH7343T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3985Y** (the "Taxi"). The Taxi was hired to **TAY KWANG HWEE IC NO SXXXX164D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

则

前将里数记录在簿上。记录里数时，

簿内的任何页数。

官员随时检查。

采取纪律行动。

簿子内。工友必须保存一切有关的

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
1/9/21	DT	207	066			114	0730	1300
1/9/21	teo	207	176			110	1313 pm	17.00 pm
2/9/21	DT	207	383			207	0700	1150
2/9/21	teo	207	544			161	12.05 pm	17.45 pm
3/9/21	DT	207	827			283	0600	1250
3/9/21	teo	207	955			128	13.15 pm	18.10 pm
4/9/21	DT	208	471			516	0615	2300
5/9/21	DT	208	700			228	1400	2315
6/9/21	DT	208	826			126	0545	1040
06-9-21	Geerdant	14				111	1055	-
09-9-21	Depeir					007	1215	-


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMH7343T

Date of Accident

05/09/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **31/01/2021 - 30/01/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **07/09/2021 09:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 1 April 2022 12:45
To: CHANG.GUANG.QIAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMH 7343T AND SHD 3985Y ON 05/09/2021

Our Ref: CC3/CTI21009601/Tea3

1 April 2022

CHANG GUANG QIAN, CHRISTOPHER

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 7343T AND SHD 3985Y ON 05/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 17 June 2022 14:58
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Strictly Confidential]

Hi Asher,

Please proceed to settle in breakdown as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 3 June 2022 12:02 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

[Strictly Confidential]

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Your ref : SNM21D205033/C02/SNM21D205033/TANCHC

Our ref : CC3/CTI21009601/Tea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured passenger open door, third party overtake and grazed third party door.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD** " at **\$2,026.20 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,884.21	\$ 3,424.00
2. Loss of Rental (4days x \$128.40)	\$ 513.60	\$ 449.40 (3.5Days x \$128.40)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5Days x \$50)
	Sub Total:	\$ 4,048.40
		50%: \$ 2,024.20
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,719.81	\$ 2,026.20

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 10 November 2021 17:16

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

Hi Jacqueline,

We refer to the email below.

Enclosed the evidence provided by third party on the accident.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 5 November 2021 4:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

[Strictly Confidential]

Hi Asher,

Please assist to request VF from CDGE.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Tan Chew Chik Jacqueline
Sent: Wednesday, 15 September 2021 12:10 PM
To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com
Subject: RE: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

Hi Mei Kwan,

Enclosed Ins SAS for your necessary action.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 14 September 2021 1:29 PM
To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205033/C02/SNM21D205033/TANCHC / FW: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D205033/C02/SMH7343T/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 13 September 2021 6:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMH7343T (OI : CTI - TBA) and SHD3985YD (TP : LKK REF - CC3/CTI21009601/T1ea3) on 05/09/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3985Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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