

Our Ref: CT0921/SHC8688C/CK(st)
Date: 27.09.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 03.09.2021 INVOLVING SHC8688C & GBD7587H ALONG MARINA BLVD X BAYFRONT AVE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8688C, which was involved in the captioned accident with your insured vehicle No GBD7587H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,370.50
2. Loss of Rental	4.5 days x S\$ 110.67	S\$	498.02
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4.5 days x S\$ 80.00	S\$	360.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,230.52
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8688C , GBD7587H
ALONG MARINA BLVD X BAYFRONT AVE****ON 03-Sep-21 19:15****I / We ANG PEAH SENG (Hirer) NRIC No.: SXXXX737F****and/or CHUA MUI HONG (Relief) NRIC No.: SXXXX460D****Taxi Number SHC8688C****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.**
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).**
- 3. To sign Discharge Voucher on my/our behalf.**
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".**

Date 04-Sep-2021**Name of Hirer ANG PEAH SENG****Hirer NRIC SXXXX737F****Signature :****Address 211 PASIR RIS STREET 21 #09-250
510211****Contact No. 96576518****Name of Relief CHUA MUI HONG****Relief NRIC SXXXX460D****Signature :****Address 211 PASIR RIS STREET 21 02-252
510211****Contact No. 81861869**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW000047052105 Claim No : SNM21D205178/C02/GBD7587H/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,000.00**
Singapore Dollars Four Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8688C
Insured Vehicle No. : GBD7587H

Date of Loss : 03/09/2021
Place of Accident : ALONG MARINA BOULEVARD JUNCTION OF BAYFRONT AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BAO LONG ENGINEERING PTE LTD
Driver Name : XIA HOUYIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,000.00
	=====
TOTAL	S\$ 4,000.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  _____ Date : 30.11.2021

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8688C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.01.2016

CHASSIS CODE
KMHLB41UMGU083126

NO/DATE
91598505 23.09.2021

JOB NO.
305485752

ODOMETER READING

JOB TYPE

Description : 3P.03.09.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,150.00
Add GST @ 7.000 %		220.50
Total Invoice amount		3,370.50

Issued by : KATHERINETAN 23.09.2021 10:50:08
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT IN OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21090045

Date: 23 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/09/2021 @ 19:15 hrs
ALONG MARINA BLVD X BAYFRONT AVE
INVOLVING GBD7587H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8688C** (the "Taxi"). The Taxi was hired to **ANG PEAH SENG IC NO SXXXX737F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBD7587H

Date of Accident

03/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **21/04/2021 - 20/04/2022**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **04/09/2021 11:39**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 October 2021 4:32 PM
To: baolong_xhy@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBD 7587H(CHINA TAIPING) AND SHC 8688C AT/ALONG JUNCTION OF MARINA BOULEVARD & BAYFRONT AVE ON 03/09/2021

20 Oct 2021

M/s BAO LONG ENGINEERING PTE LTD
Driver: XIA HOUYIN

[By Email Only]

Dear Sir/Madam,

You Ref: GBD7587H

Our Ref: CC3/CTI21009591/Vpa3

ACCIDENT INVOLVING GBD 7587H(CHINA TAIPING) AND SHC 8688C AT/ALONG JUNCTION OF MARINA BOULEVARD & BAYFRONT AVE ON 03/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC8688C against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 November 2021 4:43 PM
To: Tan Chew Chik Jacqueline
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$4,000.00(all-in)** with third party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 24 November 2021 10:19 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

Hi Hsion Tong,

We agreed as proposed.

Please proceed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 3 November 2021 9:38 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

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Your ref: **SNM21D205178/C02/GBD7587H/TANCH**

LKK ref : CC3/CTI21009591/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD7587H(CHINA TAIPING) AND SHC8688C(TP) ON 03/09/2021

We refer to the above matter.

Our insured driver changed lane and collided with third party. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$4,015.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 4,425.95	\$ 3,370.50 (\$3,150.00 +7%GST)
2. Loss of Rental (4.5days x \$110.67)	\$ 498.02	\$ 442.68 (4days x \$110.67)
3. Loss of Income (4.5days x \$80.00)	\$ 360.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,285.97	<u>\$ 4,015.18</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 14 September 2021 1:16 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D205178/C02/GBD7587H/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 13 September 2021 5:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8688C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.