

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 November 2021 4:42 PM
To: Catherine Koh Mui Gek
Subject: RE: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3 - (COUNTER-OFFER)
Attachments: DV_SHC8688C.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$4,000.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Wednesday, 24 November 2021 1:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3 - (COUNTER-OFFER)

Dear Hsiao Tong

Strictly without prejudice, we propose settlement all in at \$4000.00. Kindly confirm and forward DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 24 November 2021 10:28 am

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3 - (REMINDER)

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$3,900.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 13 November 2021 12:14 pm

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3 - (REMINDER)

Without Prejudice

Hi Catherine,

We are pending mandate approval from our principal.

We will follow up and get back to you asap.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 12 November 2021 8:29 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3 - (REMINDER)

Dear Hsiao Tong

Video footage furnished on 20.10.21 clearly confirmed your principal insured encroached onto the taxi. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

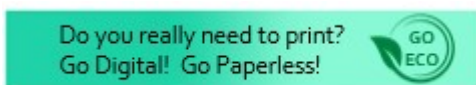
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Wednesday, 20 October 2021 4:30 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 20 October 2021 4:06 pm
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: RE: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3

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Without Prejudice

Hi Catherine,

I am taking over the case.

Could you send me the video please?

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 20 October 2021 12:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3

Dear Hsiao Tong

Are you the case handler or Jasper?

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By

downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

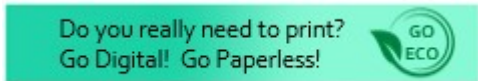
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 20 October 2021 12:19 pm

To: Catherine Koh Mui Gek <catherinekoh@cedge.com.sg>

Subject: RE: CHINA - SHC8688C AND GBD7587H ON 03.09.21 // LKK Ref: CC3/CTI21009591/Vpa3

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage as stated in your client's accident report for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Monday, 27 September 2021 4:25 PM

To: CS A Team <cs-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: CHINA - SHC8688C AND GBD7587H ON 03.09.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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