

RE: [SEEK MANDATE] - SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Wed 24/11/2021 10:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsion Tong,
We agreed as proposed.
Please proceed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 3 November 2021 9:38 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

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Your ref: **SNM21D205178/C02/GBD7587H/TANCH**

LKK ref : CC3/CTI21009591/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD7587H(CHINA TAIPING) AND SHC8688C(TP) ON 03/09/2021

We refer to the above matter.

Our insured driver changed lane and collided with third party. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$4,015.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 4,425.95	\$ 3,370.50 (\$3,150.00 +7%GST)
2. Loss of Rental (4.5days x \$110.67)	\$ 498.02	\$ 442.68 (4days x \$110.67)
3. Loss of Income (4.5days x \$80.00)	\$ 360.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,285.97	<u>\$4,015.18</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 14 September 2021 1:16 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205178/C02/GBD7587H/TANCHC / FW: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D205178/C02/GBD7587H/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 13 September 2021 5:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK AUTO) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD7587H (OI : CTI - TBA) and SHC8688C (TP : LKK REF - CC3/CTI21009591/Vba3) on 03/09/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8688C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.