

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 24 September 2021 11:34 AM  
**To:** Admin-D (LKKAUTO); 'Ye, Yong Kang Melvin'; assignments; SUR; 'Hwang, Shiang Yi'  
**Cc:** 'Teo, Grace'  
**Subject:** RE: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs  
**Attachments:** SMP 870S PRELI ADVISED.pdf; LKKPhotosIn6\_compressed.pdf; SMP 870S LTA.pdf; SMP 870S MARK EST.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SMP 870S

Date of survey: 13/9/21

Number of days (estimated) : 6 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 14 September 2021 9:30 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Subject:** RE: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SMP 870P on 13.9.21.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 13 September 2021 3:36 PM

**To:** 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Hwang, Shiang Yi' <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Monday, 13 September, 2021 2:04 PM

**To:** [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

Without Prejudice

Dear Anson,

We refer to your email below.

We have appointed LKK Auto to conduct the survey on a without Prejudice Basis.

You can also reach Ms Hwang Shiang Yi at 6329 5205.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SMP870S by Mr Marcus on a without Prejudice Basis.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D: 6322 4667 | T: 6461 6555**



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg) <[anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg)>

**Sent:** Monday, September 13, 2021 1:20 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** RE: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mr Melvin,

I would like to proceed with the to conduct survey on a "Without Prejudice" basis, on Vehicle number, SMP870S. I would like to appoint Marcus Chua Kang Seng From LKK Auto Consultants for the survey.

I would also like to request for the contact for Ms Hwang Shiang yi so that I could liase with her once the repair is done. Kindly advise Thanks.

The Vehicle(SMP870S) is parked at:

1<sup>st</sup> Auto Pte Ltd  
15 Kaki Bukit Road 4  
Bartley Biz Centre  
#01-53  
S417808  
Point of Contact:81006480(loong)

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Monday, 13 September 2021 10:35 am

**To:** [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg)

**Subject:** FW: Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

Resend

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D: 6322 4667 | T: 6461 6555**



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ye, Yong Kang Melvin **On Behalf Of** Claims - Motor Survey

**Sent:** Monday, September 13, 2021 10:33 AM

**To:** [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg)

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Subject:** Ref : CMTD2102728/SYH RE: SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

Our Reference : CMTD2102728/SYH

Your Reference: SMP870S

**Without Prejudice**

Date: 13/09/2021

**Attention:**

**918 MOTORING PTE LTD**

Dear Anson,

**ACCIDENT INVOLVING SMP870S & GBD2186P ON 10.09.2021**

We refer to your Notice of Accident dated 13/09/2021.

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|   | <b>Motor Surveyor</b> | <b>Surveyor</b>          | <b>Selection (Indicate as tick)</b> |
|---|-----------------------|--------------------------|-------------------------------------|
| 1 | LKK Auto Consultants  | Kenneth Kong Seng Cheong |                                     |
|   |                       | Marcus Chua Kang Seng    |                                     |
|   |                       | Adrian Ling              |                                     |
| 2 | Priority Services     | Jimmy Lee                |                                     |
| 3 | Raleigh Services      | Andrew Ow Yong           |                                     |
| 4 | RT Appraisal Pte Ltd  | Ricky Teng               |                                     |
| 5 | FormTeam Consultancy  | Frankie Pang             |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D: 6322 4667 | T: 6461 6555**



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**From:** [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg) <[anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg)>

**Sent:** Saturday, September 11, 2021 5:44 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** SMP870S & GBD2186P Accident on 10/9/2021 1700hrs

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

To Whom it May Concern,

I am writing in to make a claim against GBD2186P, whom hit onto SMP870S, on 10/9/2021 1700Hrs along Clementi Ave 2 Outside BLK349. Kindly advise on the surveyor as the vehicle now is located at:

1<sup>st</sup> Auto Pte Ltd  
15 Kaki Bukit Road 4  
Bartley Biz Centre  
#01-53  
S417808

Kindly Advised Thanks.

Best Regards,

*Anson Tai*

## **918 Motoring Pte Ltd**

3 Ang Mo Kio Street 62  
#01-07 Link@AMK  
Singapore 569139  
Tel: 6479 0918  
Fax: 6862 0918  
Email: [anson.tai@918motoring.com.sg](mailto:anson.tai@918motoring.com.sg)