

FW: [EXTERNAL] - RE: MFL2021D0003929 (ACCIDENT INVOLVING SJF9332H, SNA3986P & OTHERS ON 11.9.21)

Sherini Pillai <sherini@iii.com.sg>

Wed 6/10/2021 1:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Hi Hsiao Tong,

Please refer to email below on the reason insured reported as 2 vehicles only.

FYI pls.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: leonlim@finsureteq.com <leonlim@finsureteq.com>

Sent: Wednesday, 6 October 2021 1:40 pm

To: Sherini Pillai <sherini@iii.com.sg>

Cc: 'Dave Finsure' <davepatil@finsureteq.com>

Subject: [EXTERNAL] - RE: MFL2021D0003929 (ACCIDENT INVOLVING SJF9332H, SNA3986P & OTHERS ON 11.9.21)

Hi Sherini,

Based on our checks, there wasn't a collision between our driver (SJF9332H) and behind vehicle (SMQ3323E). Behind vehicle managed to guide his vehicle away from collision (as shown in photo). Hence, no damage arise between both vehicles.

This could be the reason as to insured reporting accident involving his vehicle (SJG9332H) and front vehicle (SNA3986P) only. Kindly advise if the details are sufficient. Thank you.



Regards,

Leon Lim

From: leonlim@finsureteq.com <leonlim@finsureteq.com>

Sent: Tuesday, 5 October 2021 9:59 PM

To: 'Sherini Pillai' <sherini@iii.com.sg>

Cc: Dave Finsure <davepatil@finsureteq.com>

Subject: RE: MFL2021D0003929 (ACCIDENT INVOLVING SJF9332H, SNA3986P & OTHERS ON 11.9.21)

Hi Sherini,

Noted on your email. We will check with insured and revert asap on this. Sorry for any inconvenience caused. Thank you.

Regards,

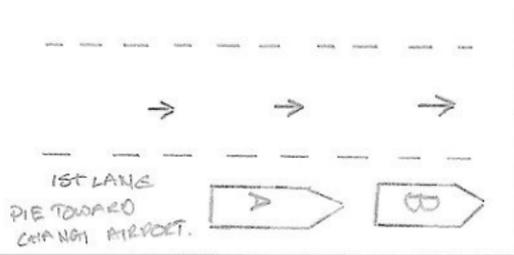
Leon Lim

From: Sherini Pillai <sherini@iii.com.sg>
 Sent: Tuesday, 5 October 2021 12:37 PM
 To: 'Dave Finsure' <davepatil@finsureteq.com>; leonlim@finsureteq.com
 Subject: RE: MFL2021D0003929 (ACCIDENT INVOLVING SJF9332H, SNA3986P & OTHERS ON 11.9.21)

Dear Dave, Leon,

According to SNA3986P's report, there were multiple vehicles involved in the accident but insured driver only reported as 2 vehicles.

Insured's sketch



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11-09-2021 at 12:40pm i was travelling along PIE toward changi airport, and suddenly car SNA 3986 P make a sudden stop, i managed to brake but i banged car SNA 3986 P rear area and cause a slight dent the statement is the front car is the one who made him stop

SNA3986P's sketch

Policyholder's Signature / Date & Time _____
 Driver's Signature (if driver is not the policyholder) / Date & Time _____
 Witnessed by Reporting Centre Personnel _____

Sketch Plan

A) SNA 3986P
 B) SJF 9332H
 C) SIMB 3323E
 D) SLH 5531S
 E) SGO 9239R

PIE (Commercial) def from North

Kindly assist to check with insured on the same and also to forward us copy of the video footage.

Thank you.

Best Regards,
 Sherini Pillai
Motor & Work Injury Claims Department
 64 Cecil Street, #04/#05 IOB Building, Singapore 049711
 DID: 6347 6128 Fax: 6224 4174
 Company Registration No. 198703792K



From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
 Sent: Wednesday, 15 September 2021 5:34 pm
 To: 'Dave Finsure' <davepatil@finsureteq.com>; leonlim@finsureteq.com
 Cc: Sherini Pillai <sherini@iii.com.sg>
 Subject: FW: MFL2021D0003929

Dear Dave, Leon

Good if you can assist Insured driver to report tis accident to the nearest ARC and provide an explanation for late/ delayed reporting please.

Claim MFL2021D0003929

[Modify Claim Info](#)

[Modification History](#)

[LOS](#)

[SAL](#)



SUB	
Policy Number	D21MFL0005721
Product Name	Motor Fleet_1.0
SIF/OIF	<input type="radio"/> SIF <input type="radio"/> OIF
Policy Holder Name	LQW LEASING
Claim Branch	1 India International
Sales Channel	FINSURETEQ AGENCY
Insurance	PTE LTD
Contact Type	Contact Person
Contact Telephone	
Date of Loss	11/09/2021 12:45:00
Date of Notification	15/09/2021 00:00:00
Date of Registration	15/09/2021 15:50:48
Cause of Loss	Not available/Others
Catastrophe Code	
Allow NCD Deduction	
Accident District	Singapore
Accident Address	PIE TWDS AIRPORT BEFORE KIM KEAT
Reference No	Non-reporting
Counter Guarantee	
Reserve Currency	SGD
Faulty Code	NR CASE
TPA	Settled Amount by TPA
Settled Amount by TPA	SGD
Remark	DC - SP
Loss Description	ACCD INVL IV SJF9332H & SNA3986P ALONG PIE TWDS AIRPORT BEFORE KIM KEAT

A: TP vehicle - 1st car in this chain accident

Our insured 2nd vehicle .

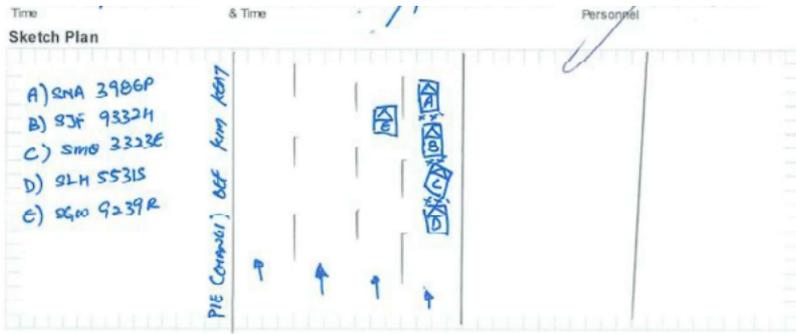
Potential claims :-

1. TPPD from SNA 3986P
2. TPI driver and passenger in this car



Describe Circumstances of the Accident

I WAS TRAVELLING ALONG PIE TOWARDS CHANGI ON THE RIGHT MOST LANE OF 4 LANES, AS I WAS TRAVELLING STRAIGHT VEHICLE IN FRONT BRAKE AND STOP, I THEREFORE APPLIED MY BRAKE TO STOP WHEN SUDDENLY I FELT A STRONG IMPACT AT THE REAR OF MY VEHICLE. AFTER THE COLLISION I CAME OUT OF MY VEHICLE AND REALISED A TOTAL OF 5 VEHICLES INVOLVED IN THE CHAIN COLLISION. AFTER THE COLLISION, MY VEHICLE AIR-CONDITION WAS NOT WORK AND MY AIRCAG LIGHT APPEAK.



INJURED 1

Name of injured person FOK HSIEN MUN SEBASTIAN
 Gender Male
 Phone No -
 Address -
 Address Complement -
 Post Code -
 Approximate Age Years Old -
 Injuries Sustained -
 Injured person in which vehicle? SNA3986P
 Were seat belts worn? Yes
 Was this injured conveyed to hospital by ambulance? No

INJURED 2

Name of injured person SERENA GOH
 Gender Female
 Phone No -
 Address -
 Address Complement -
 Post Code -
 Approximate Age Years Old -
 Injuries Sustained -
 Injured person in which vehicle? SNA3986P
 Were seat belts worn? Yes
 Was this injured conveyed to hospital by ambulance? No

OTHER INFORMATION

Was any foreign vehicle involved in the accident? No
 Number of vehicles involved in the accident 5
 Was anybody injured in the Accident? Yes
 Was any injured conveyed to hospital by ambulance? No
 Was any other vehicle or property damaged? Yes
 Number of Passengers (Including Driver) 2
 Was the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No

PASSENGER 1

Claim Documents

***SNA3986P (MFL2021D0003929)**

[SJF9332H]

TP

SEBASTIAN FOK HSIEN MUN

Sep 11 2021 12:00AM

{PIC: Sherini Pillai}

SM Automotive

CLAIM SUBFOLDER DETAILS

[Created by ad]

Insured:			
Main Claimant:	SEBASTIAN FOK HSIEN MUN , ID : S9242103A		
Vehicle Reg. No.:	SNA3986P	Date of Loss :	11/09/2021 00:0
Claim Type:	TP / MFL2021D0003929 ... [MRMCaseID: SG1032306]	Policy/Cover Note No.:	D21MFL0005721
Vehicle Reg. No. (Insured):	SJF9332H	Policy No. (Claimant):	5122818629
		Excess:	
Repairer:	SM Automotive (HQ) PROFILE 756 JURONG WEST STREET 74, #12-60, 640756 Kaki Bukit - Tel: 67479241		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/09/2021]		

ACCD INVL IV SJF9332H & SNA3986P ALONG PIE TWDS AIRPORT BEFORE KIM KEAT

Best Regards,

Mekavathanan
HOD
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6105 Fax: 6224 4174



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