

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: JASLIN KOK
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SJD2577A (986) Your Ref : -

Dear Sir,

VEHICLE # : SJD2577A
ACCIDENT INVOLVING : SJD2577A & SJD8278M ALONG PIE TOWARDS TUAS BEFORE BRADDELL
EXIT ON 11/9/21

COST OF REPAIR	\$4,100.00	(As agreed)
LOSS OF USE	\$1,080.00	{6 work days + 2 weekends + 1 day prs} x \$120
LTA & GIA SEARCH	\$36.45	

COST OF REPAIR ADD GST 7% \$287.00

TOTAL \$5,503.45

Five Thousand Five Hundred Three Singapore Dollars and Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 11/9/2021 INVOLVING SJD2577A SDJ8278M SMY7962S

ALONG / AT


PIE TOWARDS TUAS BEFORE BRADDELL EXIT

I/We FAZLY BIN ISNIN (NRIC No. S7713448D)


of APT BLK 548 CHOA CHU KANG STREET 52 #13-33 S(680548)

1. The owner of motor vehicle no. SJD2577A hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 11/9/2021 20____



Signature of owner
(Company's stamp - if any)



Signature of Witness
Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,387.00 (Repair Cost), S\$640.00 (Loss of Use/Rental), S\$ 36.45 (Disbursement) for vehicle no. SJD 2577A that was damaged pursuant to the accident which occurred on 11/09/2021 (date) along PIE (location) involving vehicle no/s SDJ 8278M. This is pursuant to the inspection conducted on 13/09/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner FAZLY BIN ISNIN ("the third party claimant") of vehicle no. SJD 2577A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJD 2577A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of 2 (month) 2022 (year)

 LKP

Signed by appointed surveyor

 Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: JASLIN KOK
Motor Claims Dept

TAX INVOICE

Our Ref : SJD2577A (986) Your Ref : -

Dear Sir,

VEHICLE # : SJD2577A
ACCIDENT INVOLVING : SJD2577A & SJD8278M ALONG PIE TOWARDS TUAS BEFORE BRADDELL
EXIT ON 11/9/21

COST OF REPAIR \$4,100.00 (As agreed)

COST OF REPAIR ADD GST 7% \$287.00

TOTAL \$4,387.00

Four Thousand Three Hundred Eighty-Seven Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - FAZLY BIN
ISNIN

Invoice Number
GR-2021-003361

Invoice Issue Date
15 Sep 2021

Invoice Due Date
22 Sep 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	15/09/2021,11/09/2021,SJD2577A,SDJ8278M	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Sep 2021 / 17:02:53

Receipt Date/Time : 11 Sep 2021 / 17:02:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210911-001843

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - FBS8350M As at 11 Sep 2021/15:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - FBS8350M Enquiry Fee 20210911170231472697	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	ckcrb5ht		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SDJ 8278M / SJD 2577A / OTHERS ALONG/AT PIE TWDS CTE ON 11/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/27/2021 7:55 PM

To: FEMWAN@GMAIL.COM <FEMWAN@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21009554/Ars3

WAN MEE FEM – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SDJ 8278M / SJD 2577A / OTHERS ALONG/AT PIE TWDS CTE ON 11/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SJD 2577A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Sep 2021 13:52	Clim Dtl Modified	Claimant's Name: -> FAZLY BIN ISNIN.	[A] Lee Su Li
2	13 Sep 2021 13:52	Clim Veh Model Changed	(202899) TOYOTA WISH 1.8 CVT (A).	[A] Lee Su Li
3	13 Sep 2021 13:52	Clim Created	Reg No: S7713448D. Acct Date: 2021/09/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] Lee Su Li
4	13 Sep 2021 13:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	13 Sep 2021 13:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/22	[A] Lee Su Li
6	13 Sep 2021 13:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	13 Sep 2021 13:52	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	13 Sep 2021 13:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	13 Sep 2021 13:52	Label Added	(19):Fastlane.	[A] Lee Su Li
10	13 Sep 2021 13:52	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	15 Sep 2021 10:03	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
12	15 Sep 2021 10:04	Clim Dtl Modified	Claimant's ID: -> S7713448D.	[A] Lee Su Li
13	15 Sep 2021 10:04	Clim Registration Modified	Reg No:S7713448D->SJD2577A.	[A] Lee Su Li
14	17 Sep 2021 15:08	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
15	27 Sep 2021 19:48	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	25 Jan 2022 11:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	25 Jan 2022 11:39	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	25 Jan 2022 11:39	Clim Dtl Modified	JPJ Reg. Date: -> 2008/03/14.	[A] JOANNE LEE KHANG MIN
19	25 Jan 2022 11:39	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	27 Jan 2022 10:42	Adj Mandate Request	Cur.Req:5223.45:Liability: 100%*Quantum: (a)CORw/GST: \$4,387+(b)LOU(8days x \$100.00):\$800+(c)LTA/GIA search fee:\$36.45 = Total: \$5,223.45*Vehicle Model:Toyota Wish 1.8**Recommended 6rep air days +1 Sunday +1 PRS=8 DAYS	[A] Jaslin Kok Chin Yi
21	27 Jan 2022 11:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/22	[I] Yong, Joanne
22	27 Jan 2022 11:24	Adj Mandate Set	Approved:5223.45.	[I] Yong, Joanne

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2724434	13 Sep 2021 14:00:02	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	S7713448D	SDJ8278M	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2760755	25 Jan 2022 11:39:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJD2577A	SDJ8278M	11.00