

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 20 April 2022 11:44 AM
To: Claims Dept
Cc: TG Lim (LKK Auto); SUR; claims; Lucas Chow
Subject: RE: MSIG-TP SJP 3911Z DOA: 10/09/2021

Dear Andrew,

WITHOUT PREJUDICE

Confirm Lump Sum \$9,850.00 and 12 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 12 April 2022 9:27 AM
To: Claims Dept <claims_rar@bifrostable.com>
Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; SUR <sur@lkkauto.com>; claims <claims@bifrostable.com>; Lucas Chow <assessment_ral@bifrostable.com>
Subject: RE: MSIG-TP SJP 3911Z DOA: 10/09/2021

Dear Andrew,

Please be informed that we are still pending for our principle reply.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostable.com>
Sent: Monday, 11 April 2022 7:42 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; SUR <sur@lkkauto.com>; claims <claims@bifrostable.com>; Lucas Chow <assessment_ral@bifrostable.com>
Subject: Re: MSIG-TP SJP 3911Z DOA: 10/09/2021

Without Prejudice

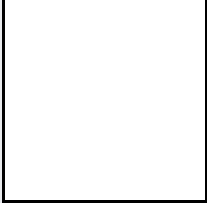
Dear Ms Chan,

Is there any updates ? Please advise and help us to facilitate in the finalization, can we close and finalize on the amount of LS \$9,850/-12 Days for Vehicle number : **SJP 3911 Z**

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Andrew
Motor Claims Department
BIFROST AUTO PTE. LTD



On Tue, 5 Apr 2022 at 22:17, Claims Dept <claims_rar@bifrotauto.com> wrote:

Without Prejudice

Dear Ms Chan,

Based on the adjusted marked Estimate amount we have calculated and our amount tally with your final amount of LS \$9,850/-12 Days of repair for Vehicle number: **SJP 3911 Z**

Can we finalize and close on the amount of \$9,850/-12 days and please double confirm if the amount is \$9,850 instead of \$9,350 as stated on email?

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Andrew
Motor Claims Department
BIFROST AUTO PTE. LTD

On Tue, 29 Mar 2022 at 18:00, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Andrew/Joey,

Without Prejudice

Attached is the adjusted estimate of SJP 3911Z.

We will be advising our Principal a cost of repair of LS \$9,350/- with 12 days of repair, subject to their approval.

Kindly check.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)