

AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MCS1900492
Your Ref : SMM8472X
Date : 22/11/2021

AIG Asia Pacific Insurance Pte. Ltd.
78, SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SJX2317D and your Insured SMM8472X ON 05/09/2021 16:20 ALONG BOUNDARY ROAD SLIP ROAD INTO LORONG CHUAN

We refer to the above matter.

Please assess through your Insured's (SMM8472X) report and our Client (SJX2317D) – NG SI HUI's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance, IC and Driving Licence, Vehicle Acknowledgement form
- 4) GIA Search & Medical Invoices

The above vehicle was surveyed by Mr Kenneth from LKK as appointed by AIG on 14/09/2021.

We would quantify our claim as below:-

Cost of Repair : \$2,996.00
Loss Of Use : \$240.00(4 X \$60) Surveyor recommend 4 days
Medical Invoices : \$438.10 (Ng Si Hui - \$234.40 , Yap Chin Chong - \$203.70)
LTA Search : \$2.00
=====

| | |
|-------|--------------|
| Total | : \$3,676.10 |
|-------|--------------|

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY

(SIN MING DRIVE)

176, Sin Ming Drive, Singapore 575721

Sin Ming Autocare, Singapore 575721

Tel: 6456 3637 Fax: 6456 3686

Kee Mui Hong

Authorisation to Act

I, Ng Si Hui (the third party claimant)
of 11 Mount Sophia, Sophia Hills #03-38 (address), owner of
SJX 2317 D (Vehicle no 3228461) hereby authorise Ah Lim Motor Company
(the workshop) to act for me in respect to my claim for repair costs and / or rental
and / or loss of use (Claim) for my vehicle No. SJX 2317 D that was damaged
pursuant to the accident which occurred on 05/09/2021 (date) along
Boundary Rd Slip Rd into Jorong Chuan (location) involving
vehicle Nos SMM 8472X (the Accident)

I further authorise the workshop to settle the above mentioned claim in a manner that
they deem fit and the workshop is further authorised to receive the payment further
to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle is concerned.

Dated this 6 day of Sept (month) 20 21 (year)

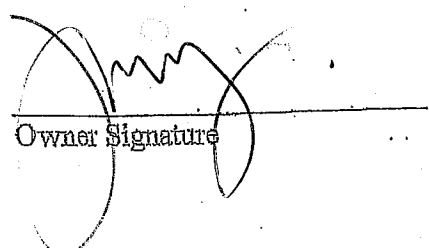

Signed by Third party claimant

Owner Veh No : SJX 2317 D


Signed by the workshop

Personal data Protection Act 2012

I/ We acknowledge and consent to Ah Lim Motor Company collecting , using and disclosing and
/ or processing my/our personal data to Third Party service providers and/ or Insurance company my
/ our personal data for the purpose of processing the claim and related insurance / claim matters.


Owner Signature

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, AH LIM MOTOR COMPANY ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,996.00 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$ 440.10 (Disbursement) for vehicle no. SJX 2317D that was damaged pursuant to the accident which occurred on 05/09/2021 (date) along BOUNDARY ROAD SLIP ROAD INTO LORONG CHUAN (location) involving vehicle no/s SMM 8472X. This is pursuant to the inspection conducted on 14/09/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner NG SI HUI ("the third party claimant") of vehicle no. SJX 2317D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJX 2317D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 01 (month) 20 22 (year)



Signed by appointed surveyor

AH LIM MOTOR COMPANY
(SIN MING BRANCH)
176, Sin Ming Drive, #05-12
Sin Ming Autocare, Singapore 575721
Tel: 6456 3637 Fax: 6456 3686

Signed by "the workshop" (with chop)

AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : NG SI HUI
11 MOUNT SOPHIA, SOPHIA HILLS
#03-38
SINGAPORE 228461

ATTN:
Your Ref No: SJX2317D
Claim Type: Third Party
Accident Date: 05/09/2021
TP Veh Reg No: SMM8472X

Final No: ALS1901274
Claim No: MCS1900492
Date: 22 Nov 2021
Policy No: P10566701R00
Veh Reg No: SJX2317D
Make/Model: MAZDA 2
Chassis No: JM0DE10Y1A0148528
TP Ins Co: AIG

Tax Invoice-Final Repair Cost to Vehicle No :SJX2317D

PAGE:1

| Description | Quantity | List Price | Amount |
|-------------|----------|------------|------------|
| | | <u>S\$</u> | <u>S\$</u> |

| | |
|--|---------------------|
| As agreed to proceed repair at Lump Sum Repair | S\$ 2,800.00 |
| Add GST @ 7% | 196.00 |
| Total Amount payable | <u>S\$ 2,996.00</u> |

TOTAL: SINGAPORE DOLLAR TWO THOUSAND NINE HUNDRED NINETY SIX ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 14/09/2021

For AH LIM MOTOR COMPANY

AH LIM MOTOR COMPANY
(SIN KONG LIM)
176, Sin Ming Drive, #05-12
Sin Ming Autocare Singapore 575721
Tel: 6456 3637 Fax: 6456 3686
AUTHORISED SIGNATURE

E. & O. E.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMM8472X

Date of
Accident

05/09/20 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/07/2021 - 16/07/2022**

Requested By **MEILI TAN (AH LIM MOTOR CO...**

Requested Date **06/09/2021 15:03**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST
Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

UNIHEALTH 24-HR CLINIC (TOA PAYOH)
178 TOA PAYOH CENTRAL #01-218, SINGAPORE 310178
Tel1: 62031639 Fax: 62549938

GST Reg No : 201601907H

Co Reg No : 201601907H

TAX INVOICE

NG SI HUI
11 MOUNT SOPHIA
#03-38 SOPHIA HILLS
S(228461)

Invoice No. : 91695
Our Reference : 80729
Date : 05 Sep 2021

Patient : NG SI HUI(S8329908H)

Attending Doctor : LOCUM

| DESCRIPTION | QTY | FEE |
|----------------------------------|------------------|---------|
| TRAMADOL 50MG | 10.00 cap | \$10.00 |
| PROCHLOR 5MG | 10.00 tabs | \$4.00 |
| CONSULTATION | | \$50.00 |
| Sub-Total | | \$64.00 |
| Add GST 7.0% | | \$4.48 |
| Rounding Adjustment | | -\$0.08 |
| Total Amount Payable | | \$68.40 |
| Receipt No. 128009 - CREDIT CARD | Payment Received | \$68.40 |
| Outstanding Balance | | \$0.00 |

This is a computer generated invoice which does not require a signature

UNIHEALTH 24-HR CLINIC (TOA PAYOH)
178 TOA PAYOH CENTRAL #01-218, SINGAPORE 310178
Tel1: 62031639 Fax: 62549938

Medical Certificate

Date : 05 Sep 2021

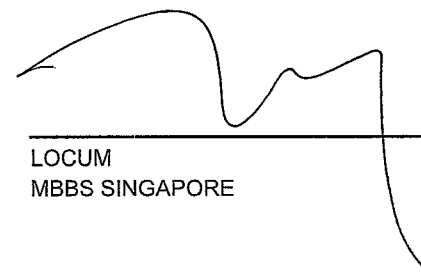
MC No. : 0000107144

This is to certify that :

Name : NG SI HUI

NRIC : S8329908H

is Unfit for Duty for 3 days
from 06 Sep 2021 to 08 Sep 2021 inclusive.



LOCUM
MBBS SINGAPORE

**This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218 , SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

GST Reg No : 201601907H

Co Reg No : 201601907H

TAX INVOICENG SI HUI
11 MOUNT SOPHIA
#03-38 SOPHIA HILLS
S(228461)Invoice No. : 91910
Our Reference : 80729
Date : 09 Sep 2021

Patient : NG SI HUI(S8329908H)

Attending Doctor : DR DANIEL SOONG

| DESCRIPTION | QTY | FEE |
|----------------------------------|------------------|----------|
| TRAMADOL 50MG | 10.00 cap | \$10.00 |
| CERVICAL SPINE (AP+LAT) | 1.00 | \$63.40 |
| LUMBOSACRAL SPINE (AP/LAT) | 1.00 | \$71.80 |
| REVIEW | 1.00 | \$10.00 |
| CONSULTATION | | \$0.00 |
| Sub-Total | | \$155.20 |
| Add GST 7.0% | | \$10.86 |
| Rounding Adjustment | | -\$0.06 |
| Total Amount Payable | | \$166.00 |
| Receipt No. 128327 - CREDIT CARD | Payment Received | \$166.00 |
| Outstanding Balance | | \$0.00 |

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UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218 , SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

Medical Certificate

Date : 09 Sep 2021

MC No. : 0000107412


This is to certify that :

Name : NG SI HUI

NRIC : S8329908H

is Unfit for Duty for 5 days

from 09 Sep 2021 to 13 Sep 2021 inclusive.


DR DANIEL SOONG
MBBS SINGAPORE**This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218 , SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

GST Reg No : 201601907H

Co Reg No : 201601907H

TAX INVOICE

YAP CHIN CHONG

33 MOUNT SOPHIA

#03-38 SOPHIA HILLS

S(228481)

Invoice No. : 91694

Our Reference : 80728

Date : 05 Sep 2021

Patient : YAP CHIN CHONG(S8438245J)

Attending Doctor : LOCUM

| DESCRIPTION | QTY | FEE |
|----------------------------------|------------------|---------|
| ARCOXIA 120MG | 10.00 tabs | \$30.00 |
| KEFENTECH PLASTER | 1.00 pkts | \$9.00 |
| CONSULTATION | | \$50.00 |
| Sub-Total | | \$89.00 |
| Add GST 7.0% | | \$6.23 |
| Rounding Adjustment | | -\$0.03 |
| Total Amount Payable | | \$95.20 |
| Receipt No. 128008 - CREDIT CARD | Payment Received | \$95.20 |
| Outstanding Balance | | \$0.00 |

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UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218 , SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

Medical Certificate

Date : 05 Sep 2021

MC No. : 0000107143


This is to certify that :

Name : YAP CHIN CHONG

NRIC : S8438245J

is Unfit for Duty for 3 days

from 06 Sep 2021 to 08 Sep 2021 inclusive.



LOCUM
MBBS SINGAPORE

**This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218, SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

GST Reg No : 201601907H

Co Reg No : 201601907H

TAX INVOICE

YAP CHIN CHONG

33 MOUNT SOPHIA

#03-38 SOPHIA HILLS

S(228481)

Invoice No. : 91909

Our Reference : 80728

Date : 09 Sep 2021

Patient : YAP CHIN CHONG(S8438245J)

Attending Doctor : DR DANIEL SOONG

| DESCRIPTION | QTY | FEE |
|----------------------------------|------------------|----------|
| TRAMADOL 50MG | 10.00 cap | \$10.00 |
| KEFENTECH PLASTER | 1.00 pkts | \$9.00 |
| HIRUDOID CREAM 14G | 1.00 tube | \$9.00 |
| CERVICAL SPINE (AP+LAT) | 1.00 | \$63.40 |
| REVIEW | 1.00 | \$10.00 |
| CONSULTATION | | \$0.00 |
| Sub-Total | | \$101.40 |
| Add GST 7.0% | | \$7.10 |
| Total Amount Payable | | \$108.50 |
| Receipt No. 128326 - CREDIT CARD | Payment Received | \$108.50 |
| Outstanding Balance | | \$0.00 |

This is a computer generated invoice which does not require a signature

UNIHEALTH 24-HR CLINIC (TOA PAYOH)

178 TOA PAYOH CENTRAL #01-218, SINGAPORE 310178

Tel1: 62031639 Fax: 62549938

Medical Certificate

Date : 09 Sep 2021

MC No. : 0000107411

This is to certify that :

Name : YAP CHIN CHONG

NRIC : S8438245J

is Unfit for Duty for 5 days

from 09 Sep 2021 to 13 Sep 2021 inclusive.


DR DANIEL SOONG
MBBS SINGAPORE

**This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

ACCIDENT INVOLVING SMM 8472X & SJX 2317D ALONG/AT LORONG CHUAN ON 05/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/27/2021 2:11 PM

To: CHUAKELDA@GMAIL.COM <CHUAKELDA@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21009548/Krs3

CHUA BEE HUP – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 8472X & SJX 2317D ALONG/AT LORONG CHUAN ON 05/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SJX 2317D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|---|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 10 Sep 2021 20:12 | Clim Dtl Modified | Claimant's Name: -> -. | [A] Lee Su Li |
| 2 | 10 Sep 2021 20:12 | Clim Veh Model Changed | (206086) ADIVA AD1 200 190cc 3W. | [A] Lee Su Li |
| 3 | 10 Sep 2021 20:12 | Clim Created | Reg No: SJX2317D. Acct Date: 2021/09/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ah Lim Motor Company (Sin Ming) | [A] Lee Su Li |
| 4 | 10 Sep 2021 20:12 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 10 Sep 2021 20:12 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/09/21 | [A] Lee Su Li |
| 6 | 10 Sep 2021 20:12 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 10 Sep 2021 20:12 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 10 Sep 2021 20:12 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 10 Sep 2021 20:13 | Label Added | (19):Fastlane. | [A] Lee Su Li |
| 10 | 10 Sep 2021 20:13 | Adj Adjuster Assigned | [None] -> ACCUSER4 | [A] Lee Su Li |
| 11 | 12 Sep 2021 04:19 | Clim Dtl Modified | Claimant's Name: - -> NG SI HUI. | [A] Lee Su Li |
| 12 | 12 Sep 2021 04:19 | Clim Veh Model Changed | (206086) -> (204803) MAZDA 2 1.5 (A). | [A] Lee Su Li |
| 13 | 15 Sep 2021 08:46 | Adj Adjuster Assigned | ACCUSER4 -> KENNETH KONG | [A] Lee Su Li |
| 14 | 17 Sep 2021 15:13 | Video Downloaded | Downloaded Video - Accident | [I] Tee, Chee-Wah |
| 15 | 28 Sep 2021 12:40 | Video Downloaded | Downloaded Video - Accident | [A] Jaslin Kok Chin Yi |
| 16 | 27 Dec 2021 21:09 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 17 | 27 Dec 2021 21:09 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 18 | 27 Dec 2021 21:09 | Clim Dtl Modified | JPJ Reg. Date: -> 2010/05/26. | [A] JOANNE LEE KHANG MIN |
| 19 | 27 Dec 2021 21:09 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 20 | 03 Jan 2022 15:22 | Adj Mandate Request | Cur.Req:3676.10:Liability:100%Quantum:(a)CORw/GST: \$2,996+(b)LOU(4days x \$60):\$240+(c)GI A search fee: \$2.00+(d)Medical Fee:\$438.10= Total: \$3,676.10***Recommended 4 repair days | [A] Jaslin Kok Chin Yi |
| 21 | 06 Jan 2022 14:26 | Video Downloaded | Downloaded Video - Accident | [I] Yong, Joanne |
| 22 | 06 Jan 2022 14:46 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/09/21 | [I] Yong, Joanne |
| 23 | 06 Jan 2022 14:46 | Adj Mandate Set | Approved:3676.10. | [I] Yong, Joanne |

Date From    Date To    Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|---------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|---------|-------|-------|--------|

| | | | | | (Branch) | | | |
|---------|-------------------------|--------------------------|-------|---|---|----------|-----------|-------|
| 2724268 | 12 Sep 2021 04:18:08 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SJX2317D | Lee Su Li | xx.xx |
| 2724476 | 13 Sep 2021 14:50:31 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SJX2317D | SMM8472X | 11.00 |
| 2752365 | 27 Dec 2021 21:09:21 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJX2317D | SMM8472X | 11.00 |