

Re: AIG Ref: 6745134452SG // LKK Ref: CC4/AIG21009545/ps [ACCIDENT INVOLVING SJV 2055U(OI) AND SJP 5636E(TP) ON 23/08/2021]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 30/11/2021 12:12 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

 1 attachments (263 KB)

Email to OI dd 181121.pdf;

Hi Saliha,

For an update, third party disagreed on our rejection.

We have informed insured that we will proceed to resolve this matter at equal liability on 18/11/2021 and no further response from insured after that.

In view of this, we will proceed to offer 50/50 liability to third party and seek mandate on quantum once it is ready.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 October 2021 10:56 am

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: Re: AIG Ref: 6745134452SG // LKK Ref: CC4/AIG21009545/ps [ACCIDENT INVOLVING SJV 2055U(OI) AND SJP 5636E(TP) ON 23/08/2021]

Hi Saliha,

Thank you for your email.

We will try to reject third party claim at this juncture and wait for response from third party. If third party appealed on this matter, we will engage insured again and update if any issue.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 6 October 2021 4:23 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: AIG Ref: 6745134452SG // LKK Ref: CC4/AIG21009545/ps [ACCIDENT INVOLVING SJV 2055U(OI) AND SJP 5636E(TP) ON 23/08/2021]

Dear Hsiao Tong,

We may try to reject TP claim supporting with the rear view AVF however, I anticipate TP workshop may maintain on 50/50 as both vehicles were changing lane moments before the accident.

Fyi, his OD claim get partial excess waiver as our liability assessment is at 50/50.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, September 28, 2021 2:53 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] AIG Ref: 6745134452SG // LKK Ref: CC4/AIG21009545/ps [ACCIDENT INVOLVING SJV 2055U(OI) AND SJP 5636E(TP) ON 23/08/2021]

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Hi Saliha,

We refer to the above matter.

Please be informed that we have advised insured that it is a 50/50 case as both parties were changing lane and should exercise caution. However, insured is of the view that he had already changed to the 2nd lane before third party filtered into the lane. Third party should be more liable for this accident. He would like to know AIG views/position on this matter.

Kindly let us have your comments in order for us to get back to insured.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

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